

# Alameda CalAIM PATH Collaborative

June 26, 2026



**Please introduce  
yourself in the  
chat!**

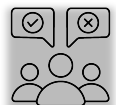
# Housekeeping



Please ensure you are **muted**



**Use the chat** to ask questions relevant to the topic(s) at hand



Unmute and share your questions or comments during **Q&A**



Add your organization to your Zoom Name

- Click **Participants**, hover over your name in the list and click **More**, select **Rename** from the drop-down menu, and enter your name and organization as you would like it to appear

Meeting slides will be shared with participants and posted to our resource center

# 2026 Scheduling

*Join us on Fridays in 2026!*



Register to add the  
2026 meetings to  
your calendar!

[Add to Calendar\(.ics\)](#) | [Add to Google Calendar](#) | [Add to Yahoo Calendar](#)

To edit or cancel your registration details, [click here](#).

Please submit any questions to: [pathinfo@bluepathhealth.com](mailto:pathinfo@bluepathhealth.com).

## WAYS TO JOIN ZOOM

**Join from PC, Mac, iPad, or Android**



## Meeting Calendar

January 23

February 27 (In-person)

March 27

April 24

May 29 (In-person) \*fifth Friday\*

June 26

July 24

August 28 (In-person)

September 25

October 24

November 13 (In-person) \*second Friday\*

December 18 \*third Friday\*

# Alameda 2026 Aim Statement and Drivers

**By December 2026, the Collaborative will strengthen provider capacity through sustainable provider partnerships and readiness for future Medi-Cal policy changes.**

**1**

**Transform  
networking into  
formal and informal  
partnerships  
through quarterly  
in-person meetings**

**2**

**Prepare for  
implementation  
changes through  
regular policy  
updates and  
summaries**

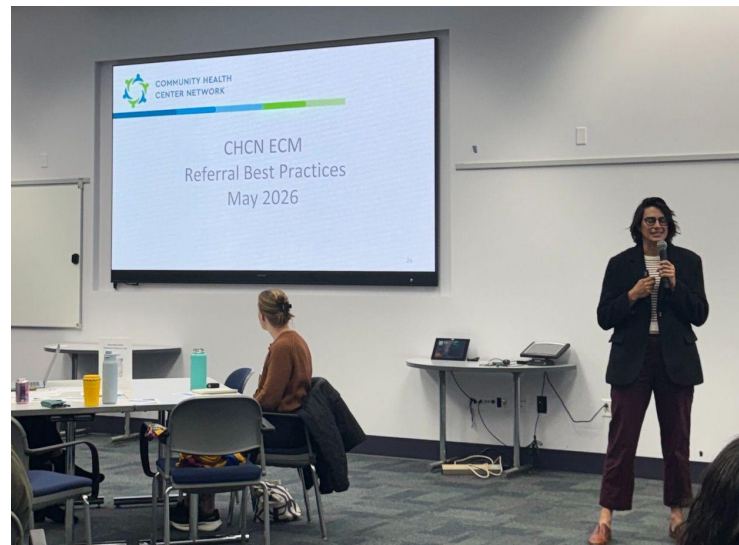
**3**

**Strengthen  
capacity through  
trainings and  
co-development of  
tools and resources**

# Thank you for joining us in May!

- We heard provider spotlights from **Building Futures for Women and Children** and **Fred Finch Youth & Family Services** on housing supports services and ECM services.
- **Community Health Center Network** shared provider best practices for ECM referrals.

- **Meeting Materials**
  - [Meeting Slides](#)



COMMUNITY HEALTH  
CENTER NETWORK

## Today's Agenda

| Time          | Agenda Item                                                                                                    | Presenter                 |
|---------------|----------------------------------------------------------------------------------------------------------------|---------------------------|
| 10:00-10:05am | Welcome and Introductions                                                                                      | BluePath Health           |
| 10:05-10:15am | Local CalAIM Success Story                                                                                     | Bay Area Community Health |
| 10:15-10:20am | CalAIM Justice-Involved Initiative: Brief Overview                                                             | BluePath Health           |
| 10:20-10:45am | Local CalAIM Justice-Involved Implementation Updates and Discussion: AC Sheriff's Office and Kaiser Permanente |                           |
| 10:45-11:00am | DHCS Poll, Policy Updates, Announcements, and Closing                                                          | BluePath Health           |

# Local CalAIM Success Story



PROVIDER SPOTLIGHT

# Bay Area Community Health

Alameda CalAIM PATH Collaborative

**June 26, 2026**

## WHAT WE BELIEVE IN

# Our mission, vision & values



## Our Mission

Give people great health and social care that makes their lives better.



## Our Vision

Quality, affordable care for everyone in our community.

## OUR VALUES



### Equality

Quality care for all, no matter what you can pay.



### Commitment

We stand behind the community health center model.



### Community

We listen to our community and grow stronger together.



### Respect

Everyone is heard, valued, and treated with kindness.



### Excellence

We aim high and keep finding better ways to help.

## WHO WE ARE

# A community health home for southern Alameda & Santa Clara County

**FQHC**

Federally Qualified

**HRSA**

Grantee

**NCQA**

PCMH

A Federally Qualified Health Center delivering **exceptional, whole-person health & social services for all** — regardless of ability to pay.



### Whole-person care

Medical, dental, behavioral, vision & social services under one roof.



### Easily accessible

Open weekdays & weekends, with clinics across both counties.



### Low cost for everyone

Medi-Cal & most insurance accepted; sliding fee for the uninsured.

**MAKE AN APPOINTMENT**

 Alameda **(510) 770-8040**

 Santa Clara **(408) 729-9700**

## OUR INTEGRATED MODEL

# Whole-person care, under one roof

Services connected through one coordinated team and one shared record.



## PRIMARY CARE

# Comprehensive care for every age



### Medical

Physicals, screenings, pediatrics, senior & family planning care.



### Dental

Exams, cleanings, fillings, crowns & dentures — plus mobile CHOMP.



### Vision / Optometry

Eye exams, glasses & screening for chronic eye disease.



### Prenatal Care

Obstetric visits, postpartum & breastfeeding support.



### Teen / Adolescent

Confidential wellness & reproductive care, ages 12–24.



### On-site Pharmacy

Low-cost meds, refill reminders & pharmacist consults.

# Mental health, treated as part of whole health

Integrated behavioral health for patients of all ages — delivered right alongside primary care, in both counties, with telehealth available.



**Co-located with  
primary care**



**Warm hand-offs between  
providers**



**Confidential &  
stigma-free**



## Individual & Family Therapy

One-on-one, family  
& child-play therapy.



## Cognitive Behavioral Therapy

Evidence-based  
skills for anxiety &  
depression.



## Trauma & PTSD Support

Coping support for  
trauma and abuse.



## Telepsychiatry

Psychiatry visits by  
phone or video.



## School-Linked & Teen

Behavioral health for  
youth, in schools.

## WRAPPED IN SOCIAL SUPPORT



**Housing assistance & referrals**



**Food & local pantry support**



**Help enrolling in CalFresh & Medi-Cal**

All ages · Alameda & Santa Clara · telehealth available

## Added specialties, same trusted team



### Acupuncture

Drug-free relief for chronic pain, stress & more.



### Chiropractic

Care for back, neck & musculoskeletal pain.



### Dermatology

Skin screening, cancer treatment, acne & eczema.



### Podiatry

Foot & ankle care, including diabetic wound care.

# Care that reaches beyond the clinic

## CALAIM CORE PROGRAMS



FLAGSHIP

### ECM

Enhanced Care  
Management

Personalized  
coordination for  
complex needs.



### HPS

Homelessness  
Prevention System

Rent help, legal  
support & case  
management.



### SUD / MAT

Substance Use &  
Medication-Assisted  
Treatment

Counseling plus  
medication for recovery.



### ARISE

Asian Wellness Project

Mental health  
prevention & early  
intervention.



### HSM

Homeless Street  
Medicine

Street-based care in  
encampments.

## PLUS WRAPAROUND SUPPORTS



### Food Pharmacy

Groceries prescribed  
alongside care.



### Mobile Clinics

Care brought into the  
community.



### HOPWA Housing

Housing for people  
with HIV/AIDS.



### Needle Exchange

Sterile supplies, safe  
disposal.



### Harm Reduction

Naloxone, education  
& testing.



### Wellness Workshops

Aging well, healthy  
eating & more.

# One care manager. The whole person.

ECM is a no-cost Medi-Cal benefit that gives members with the most complex needs a single **lead care manager** to coordinate every part of their care — medical, behavioral, and social.



## A lead care manager

A dedicated point person who knows the member's whole story.



## Whole-person coordination

Connects medical, behavioral, and social services into one plan.



## Meets members where they are

In the home, the shelter, the street, or the clinic.



## No cost to the member

A covered benefit through Medi-Cal managed care.

## Built for members with the most complex needs

DHCS defines who ECM serves. Here are the Populations of Focus — and how our care managers help each one.



### Experiencing homelessness

Adults, children & youth without stable housing — unsheltered, in shelters, or doubled-up.

- ✓ **ECM helps:** Housing navigation, 211 linkage & benefits enrollment.



### High ED & hospital use

Repeated avoidable ED visits or unplanned hospital stays, often with chronic conditions.

- ✓ **ECM helps:** Coordinate follow-up; stay in close contact with the hospital discharge nurse and track every discharge plan.



### Serious mental health / SUD needs

Serious mental illness, emotional disturbance, or SUD — including co-occurring needs.

- ✓ **ECM helps:** Warm connection to BH & MAT — strong ties with BH programs make referrals fast.



### Transitioning from incarceration

Justice-involved adults returning to the community after jail or prison.

- ✓ **ECM helps:** Connect to care, medications & housing right after release.



### At risk of institutionalization

Living in the community at risk of nursing-facility care, or transitioning back out.

- ✓ **ECM helps:** Engage family, friends & IHSS; for fall-risk seniors, suggest soft mat flooring.



### Children & youth with complex needs

Including child-welfare involvement and California Children's Services (CCS).

- ✓ **ECM helps:** Family support & links across providers & agencies.



### Birth equity population

Pregnant & postpartum members (through 12 months), closing maternal health gaps.

- ✓ **ECM helps:** Prenatal navigation, postpartum follow-up & resources.

# What your lead care manager does

1

## Outreach & engagement

Finding members and building trust.

2

## Assessment & care plan

One plan built around the member's goals.

3

## Enhanced care coordination

Connecting every provider and service.

4

## Health promotion

Education and skills for self-care.

5

## Comprehensive transitional care

Smooth hand-offs between care settings.

6

## Member & family supports

Support for the people in the member's corner.

7

## Community & social referrals

Linkage to housing, food & benefits.



**Fewer gaps. Better outcomes.**

## From a relative's couch to her own front door

### THE CHALLENGE

-  Doubled-up on a relative's couch — wanted her own apartment.
-  A tight budget, with food costs crowding out other needs.
-  Overwhelmed navigating housing & benefits alone.



### HOW HER ECM CARE MANAGER HELPED

-  Whole-person needs assessment & care plan
-  Connected to 211 & housing applications
-  Food bank & CalFresh enrollment
-  Appointment reminders & primary-care linkage



### THE OUTCOME

-  **Her own apartment**  
Approved for a housing program
-  **Food secure**  
Enrolled in CalFresh + pantry
-  **On track**  
Engaged in care & finishing school



*"For the first time, I have my own keys. My case manager didn't just hand me a list — she walked it with me until something actually worked."* — Patient

## REFERRAL PROCESS

# How to refer a patient to ECM

For a patient outside BACH, two things must be in place — they become a BACH patient, and they have CHCN-AAH coverage.

1 

### Become a BACH patient

Establish care at BACH by calling to schedule a first appointment.

**Alameda (510) 770-8040**

**Santa Clara (408) 729-9700**

>

2 

### Confirm CHCN-AAH coverage

ECM is delivered through the member's Medi-Cal managed care plan — CHCN-AAH.

*Already covered? Move straight to enrollment.*

>

3 

### Not a CHCN member yet?

Call CHCN member services and request to become a CHCN member.

*CHCN member line — add number*



With both in place, BACH screens for eligibility and assigns a **lead care manager** to begin ECM.

# Ten best practices for ECM

What works best when serving high-need and justice-involved members.

## 1 **Meet members where they are**

Go to them — the community, shelters, jail before release, or right at reentry.

## 3 **Build trust before paperwork**

Lead with rapport, not forms. Peers & CHWs with lived experience connect best.

## 5 **Close the loop on referrals**

Track each referral all the way to completion — not just to submission.

## 7 **Document as you go**

Sign encounters promptly; capture level of service & consent. Keep records audit-ready.

## 9 **Get consent, share data safely**

Use clear releases and HIPAA-safe channels, and ask early. Never put PHI in a text message.

## 2 **Treat the first 30–90 days as critical**

Reentry is highest-risk. Lock in Medi-Cal, meds & a warm handoff before release.

## 4 **Be persistent and creative**

Outreach is often hard. Try different phone numbers, reach out to family or friends, and switch up methods — phone, text, in person. Log every attempt; don't drop members too soon.

## 6 **Connect to Community Supports early**

Housing, recuperative care, sobering centers & food often move outcomes most.

## 8 **Right-size caseloads**

Higher-need members get smaller caseloads and more frequent touch.

## 10 **Never make a cold handoff**

Every transition — provider, higher care, or graduation — should be warm and planned.



## CONNECT WITH US

# Let's care for our community together



40910 Fremont Boulevard, Fremont, CA 94538



Administrative Office **(510) 770-8133**



[www.bach.health](http://www.bach.health)

## MAKE AN APPOINTMENT



Alameda County

**(510) 770-8040**



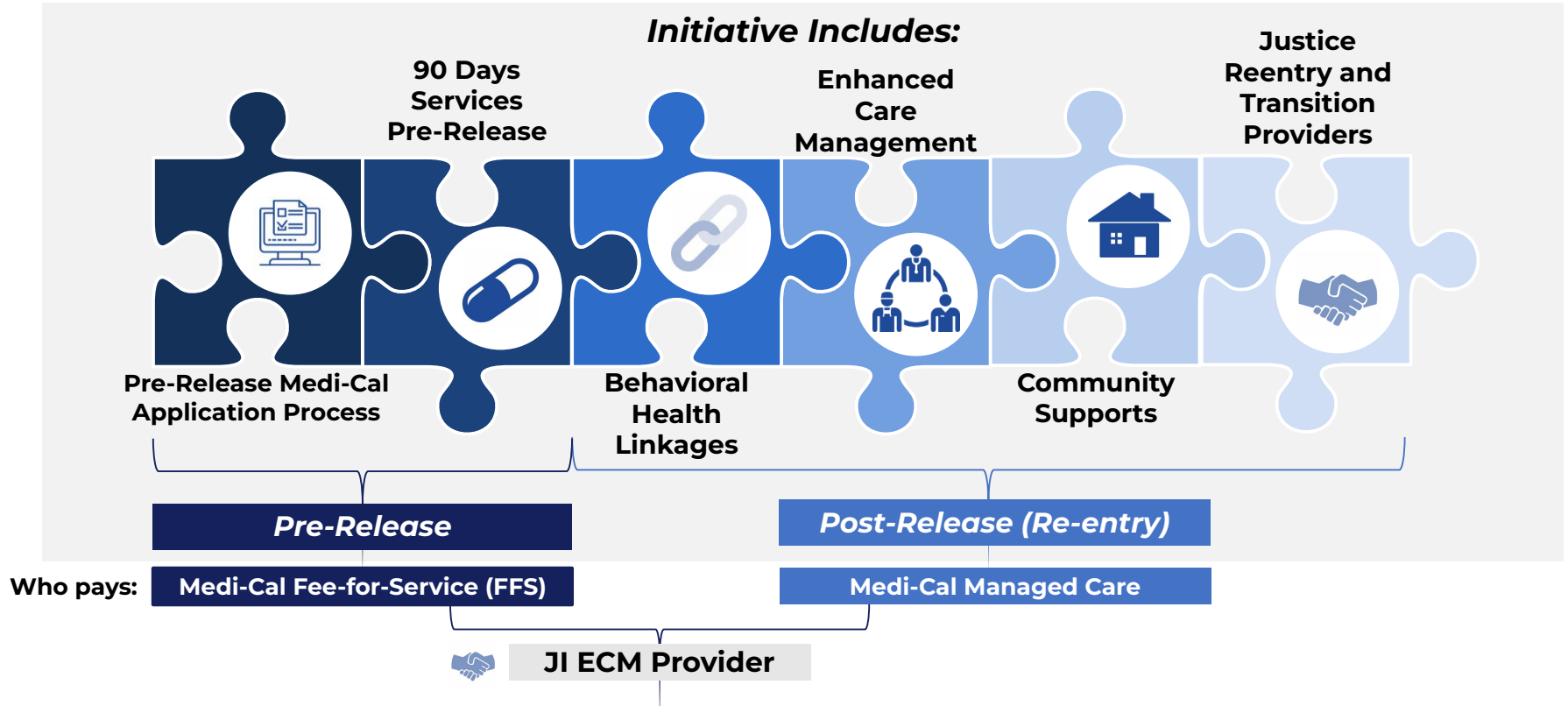
Santa Clara County

**(408) 729-9700**

# CalAIM Justice-Involved Initiative: Brief Overview

# Justice-Involved Initiative: Overview

The CalAIM Justice-Involved Initiative is organized into six (6) components to support individuals impacted by the justice system by providing key services pre-release, enrolling them in Medi-Cal coverage, and connecting them with behavioral health, social services, and other providers that can support their reentry.



# Eligibility: Pre-Release Services and ECM

## Adults

- **Young adults 18–20 are automatically eligible** — no facility screening required
- **Adults 21+ must meet clinical criteria:** chronic mental illness, SUD, hepatitis C, diabetes, IDD, TBI, HIV, or pregnancy
- ECM services are available for individuals transitioning from incarceration within the last 12 months; individuals are eligible for up to 12 months of ECM services post-release

## Youth

- **100% of incarcerated youth with Medi-Cal or CHIP coverage are eligible** — no qualifying condition required
- Track is determined by the facility, not age — individuals up to age 25 may qualify for youth services if served within the juvenile system
- Juvenile Probation is responsible for implementing the JI Initiative for youth
- ECM services available for up to 12 months following release from a juvenile detention facility

# Pre-Release Services: What's Covered?

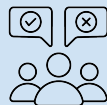
**Medi-Cal reimbursable services available during the last 90 days of incarceration, delivered inside correctional and juvenile facilities.**



**Pre-Release  
Screenings**



**Health Risk  
Assessments  
(HRA)**



**Clinical  
Consultations**



**Warm  
Handoffs to  
ECM**



**Reentry Care  
Plan**



**Care  
Coordination**



**Linkages &  
Referrals**



**Release  
Planning**



**Medi-Cal  
Billing**



**Monitoring,  
Oversight &  
Reporting**

# ECM Services – Justice-Involved PoF

**665**

*Adults*

**75**

*Youth*

*Number of JI-involved individuals having received ECM services in Q2 2025 in Alameda County.*

# Policy Updates - Policy & Operations Guide

In May 2026, DHCS released an update to their Policy and Operations Guide for the JI Initiative providing further detail on provision of ECM for this population.

## Policy and Operational Guide for Planning and Implementing the Justice-Involved Reentry Initiative

May 2026

# CalAIM Justice-Involved Initiative Updates and Discussion

# Resources from Alameda County's Probation Department (1 of 2)

- Programs & Services for AB 109 Adult Clients
  - Center of Reentry Excellence (CORE)
  - Education
  - Employment
  - Family Reunification
  - Housing
  - Substance Recovery and Mental Health Services
  - Other Contracted Programs

**ALAMEDA COUNTY  
PROBATION  
DEPARTMENT**



**Programs & Services  
for AB 109 Adult Clients**

November 2025

# Resources from Alameda County's Probation Department (2 of 2)

- Center of Reentry Excellence (CORE)
  - A space for individuals impacted by the justice system to overcome barriers, connect with peers and providers, take classes, have fun, and receive reentry support.
  - Individuals should contact CORE to determine their eligibility for free AB 109 services.
  - Event calendar linked [here](#).



# Alameda County Sheriff's Office





# Justice Involved (JI) Overview

## Updates

**Alameda CalAIM PATH Collaborative**

**Amy Stevenson DNP, RN, PHN, ACM-RN**

June 26, 2026

©2025 Kaiser Foundation Health Plan, Inc.

# KP JI Pre-Release Go-Live Dates and Readiness Status (as of 06.24.26)

An overview of the rollout across KP counties

| Launched                                                                      |                                 |                        |              |
|-------------------------------------------------------------------------------|---------------------------------|------------------------|--------------|
| County / Entity                                                               | Sheriff / Probation             | DHCS Readiness Status  | Go-Live Date |
| Santa Clara                                                                   | Both                            | Conditionally Approved | 10/01/24     |
| Yuba                                                                          | Both                            | Conditionally Approved | 10/01/24     |
| San Joaquin                                                                   | Sheriff (Adults only)           | Conditionally Approved | 01/31/25     |
| California Department of Corrections and Rehabilitation (CDCR, state prisons) | All 31 CDCR sites (Adults only) | Conditionally Approved | 02/08/25     |
| San Francisco                                                                 | Sheriff (Adult)                 | Conditionally Approved | 04/01/25     |
|                                                                               | Probation (Youth)               | Conditionally Approved | 05/01/26     |
| Sutter                                                                        | Sheriff (Adults only)           | Conditionally Approved | 04/01/25     |
| San Mateo                                                                     | Sheriff (Adult)                 | Conditionally Approved | 07/01/25     |
| San Diego                                                                     | Probation (Youth only)          | Conditionally Approved | 10/01/25     |
| Kern                                                                          | Both                            | Conditionally Approved | 11/01/25     |
| Ventura                                                                       | Probation (Youth only)          | Conditionally Approved | 04/01/26     |
| Orange                                                                        | Both                            | Conditionally Approved | 05/04/26     |

# KP JI Pre-Release Go-Live Dates and Readiness Status (as of 06.24.26)

An overview of the rollout across KP counties

| Preparing to Launch |                        |                       |              |
|---------------------|------------------------|-----------------------|--------------|
| County / Entity     | Sheriff / Probation    | DHCS Readiness Status | Go-Live Date |
| Imperial            | Sheriff (Adults only)  | Under Review          | 07/01/26     |
| Los Angeles         | Sheriff (Adults only)  | Under Review          | 07/01/26     |
| San Bernardino      | Probation (Youth only) | Under Review          | 07/01/26     |
| Yolo                | Probation (Youth only) | Under Review          | 07/01/26     |
| Fresno              | Probation (Youth only) | Under Review          | 09/01/26     |

*All remaining KP Counties are targeting launch by 10/01/26*

# CalAIM JI Managed Care Plans

## Preparing for Alameda County Pre-release Go Live

| County  | County Agency | Go-Live Date | County Model | Warm Handoff Modality                            | Clearance Requirements |
|---------|---------------|--------------|--------------|--------------------------------------------------|------------------------|
| Alameda | Probation     | 10/01/2026   | Embedded     | Primarily telehealth;<br>some in-person handoffs | Pending county update  |
| Alameda | Sheriff       | 07/01/2026   | Embedded     | Telehealth                                       | Pending county update  |

# NEW DHCS Justice Involved Policy & Operational Guide – Key Updates



## What's New

Updated Guide released May 2026  
First major update since Oct 2023



## Why It Matters

Defines roles, design, requirements  
Establishes shared stakeholder framework



## What's Changing

Supplemental chapters forthcoming  
Expanded guidance over time



## Impact to JI ECM Providers

Clarifies coordination & data sharing  
Requires alignment with evolving guidance

**Key takeaway:** ECM providers must prepare for evolving requirements and flexible implementation models

[NEW DHCS JI Policy Guide: \*CalAIM-JI-Policy-and-Operations-Guide-Foundational-Guidance\*](#) May 2026.

Original DHCS JI Policy Guide: [CalAIM JI Policy and Operations Guide FINAL October 2023 updated](#) October 2023

# NEW DHCS Justice Involved Policy & Operational Guide - Update

## Key Take Aways for JI Providers

| Category                               | Description                                                                        | Who is Responsible     | Impact to JI ECM Providers                                                                       |
|----------------------------------------|------------------------------------------------------------------------------------|------------------------|--------------------------------------------------------------------------------------------------|
| <b>In-Reach Model</b>                  | All pre-release care management is delegated to the ECM provider                   | JI ECM Provider        | Must be fully prepared to deliver all pre-release services (assessment, care plan, coordination) |
| <b>Embedded Model</b>                  | Correctional facility handles all pre-release care management                      | Correctional Facility  | Limited role pre-release; focus on post-release + warm handoff                                   |
| <b>*Mixed Model (Individual-Level)</b> | Pre-release tasks are split between facility and ECM provider                      | Shared (by task)       | Must coordinate closely; may handle specific components (e.g., care planning)                    |
| <b>*Mixed Model (Population-Level)</b> | Different populations assigned to different care managers                          | Shared (by population) | Must support targeted groups (e.g., high-need populations like SMI)                              |
| <b>Pre-Release Care Management</b>     | Activities before release (risk assessment, care plan, coordination, warm handoff) | Varies by model        | Must be capable of delivering full range depending on model                                      |
| <b>Key Decision Driver</b>             | Model selection                                                                    | Correctional Facility  | ECM providers must adapt to each facility's model                                                |
| <b>Guidance Evolution</b>              | Additional DHCS chapters forthcoming                                               | DHCS                   | Providers should monitor updates and adjust workflows accordingly                                |
| <b>Key Actions</b>                     | Preparation + readiness                                                            | JI ECM Providers       | Build flexible processes, confirm facility model, ensure full-service capability                 |

\* Mixed Model now divided into two categories

# Q&A

# DHCS Quarterly Poll

# DHCS requests your feedback

This statewide PATH  
Collaborative survey  
measures:

- The impact of participation in the collaborative
- The value of partnerships across organizations
- The sustainability of our progress



# Policy Updates, Announcements, and Closing

# DHCS Children & Youth Best Practices

## Children and Youth Evidence-Based Practices and Community-Defined Evidence Practices Resource Guide

June 2026

- DHCS released a [Children and Youth EBP and CDEP Resource Guide](#) identifying Medi-Cal billing pathways for **40+ practices** across five themes: parent/caregiver support, trauma-informed care, early childhood wraparound, youth-driven programs, and early intervention.
- The guide maps specific CPT/HCPCS codes to each practice and includes a **dedicated ECM and Community Supports appendix**, helping providers understand which service components are billable, by whom, and under which delivery system.
- **Fidelity to practice models** is a core requirement, and providers cannot modify EBP or CDEP components solely to fit a billing code, making coordination across ECM care teams and partner providers essential.

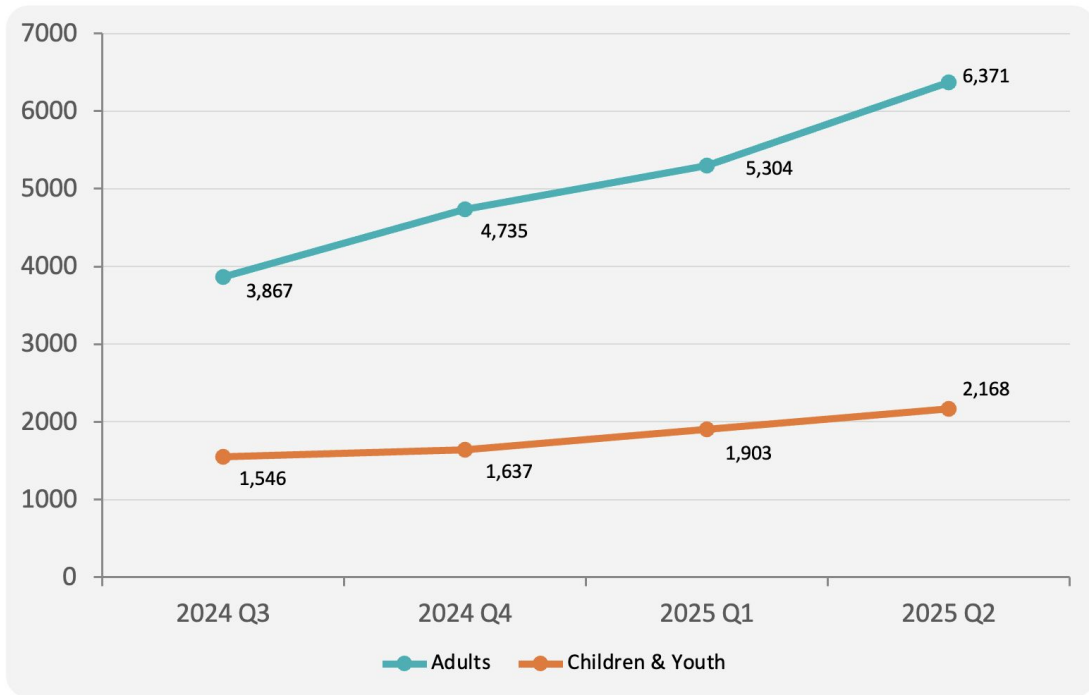




# DHCS CalAIM Implementation Data

# Tracking Our Progress: ECM

ECM Enrollment by Adult and Children by Quarter | Q3 2024 – Q2 2025



**8,539**  
Total ECM Members

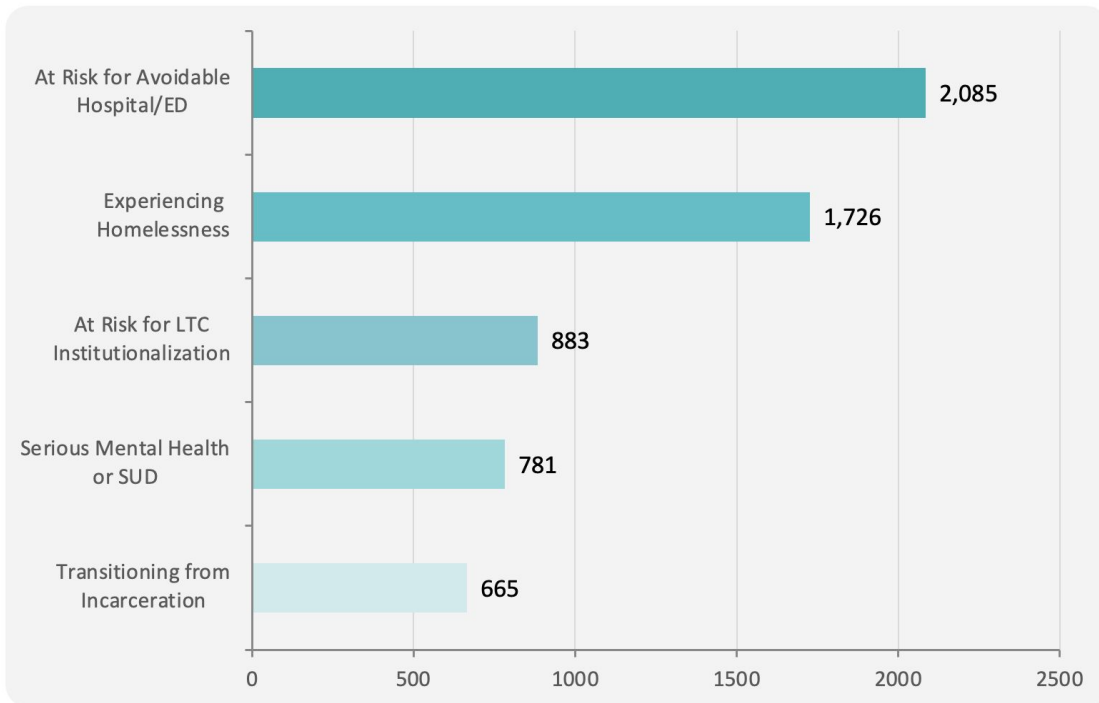
**+65%**  
Adults  
since Q3 2024

**+40%**  
Children & Youth  
since Q3 2024

Chart 1.7.3 — Total Number of Members Who Received ECM by MCP and County by Population of Focus by Quarter

# Tracking Our Progress: ECM

PoFs with the highest number of enrolled members | Q2 2025



**6,371**

Total Adults in ECM  
+65% since Q3 2024

**2,085**

At Risk for Avoidable  
Hospitalization/ED  
+68% since Q3 2024

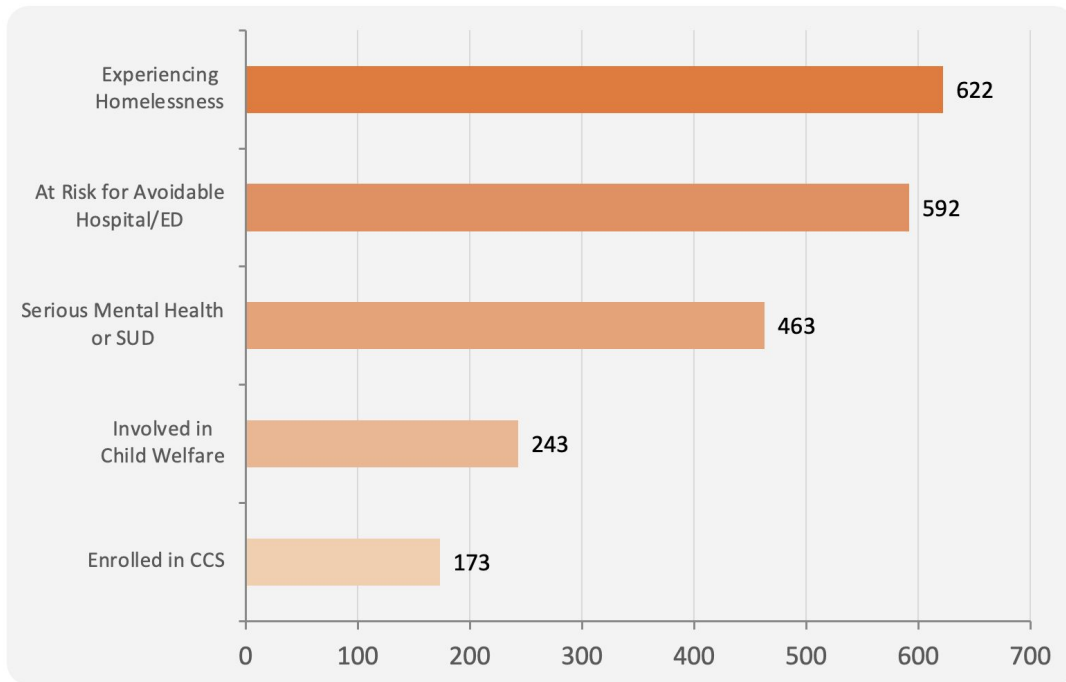
**1,726**

Experiencing  
Homelessness  
+96% since Q3 2024

*Members may be counted in multiple PoFs.*

# Tracking Our Progress: ECM

PoFs with the highest number of enrolled members | Q2 2025



**2,168**

Total Children & Youth in  
ECM

*+40% since Q3 2024*

**622**

Experiencing  
Homelessness  
*+49% since Q3 2024*

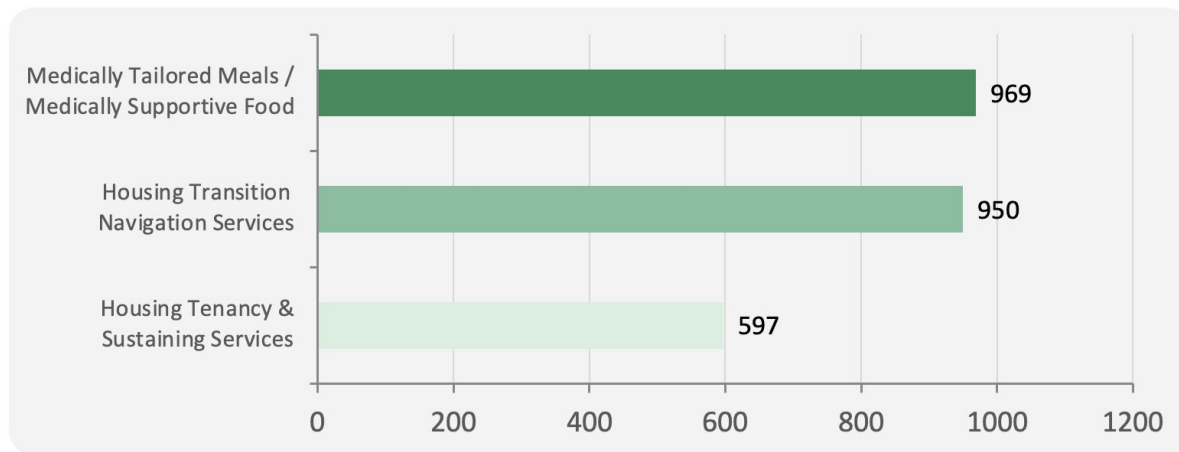
**592**

At Risk for Avoidable  
Hospitalization/ED  
*+54% since Q3 2024*

*Members may be counted in multiple PoFs.*

# Tracking Our Progress: Community Supports Utilization

Top 3 services by member utilization | Q2 2025



**969**

Medically Tailored Meals  
/ Medically Supportive  
Food

**950**

Housing Transition  
Navigation Services

**597**

Housing Tenancy &  
Sustaining Services

**Thank you for joining  
and see you at next  
meeting on July 24!**

Questions? Please email [pathinfo@bluepathhealth.com](mailto:pathinfo@bluepathhealth.com).

# Appendix



# Policy Updates - Policy & Operations Guide

**In May 2026, DHCS released an update to their Policy and Operations Guide for the JI Initiative providing further detail on provision of ECM for this population.**

ECM providers meet the member at release, or within two business days; a second follow-up appointment is required within one week.

Pre-release coordination between the ECM provider and the pre-release care coordinator is required to make day-of-release contact possible.

If individuals are not enrolled in an MCP at release, post-release ECM providers may be reimbursed on a fee-for-service (FFS) basis.

CHW and Peer Support Services will be delivered by community-based providers via in-reach.

Additional guidance documents are forthcoming with detailed operational guidance on topics related to care management, billing, data sharing, pharmacy, and youth-specific requirements.