# Alameda County ECM & Community Supports Provider List

October 2025

### Developed by the Alameda CalAIM PATH Collaborative

The Alameda CalAIM
PATH Collaborative is facilitated by BluePath Health as part of the
California Department of Health Care Services (DHCS) Providing
Access and Transforming Health Initiative (PATH)







### **Resource Overview**

This reference tool offers a comprehensive list of the contracted Enhanced Care Management (ECM) and Community Supports service providers currently operating in Alameda County through the <u>CalAIM initiative</u>. This statewide Medi-Cal initiative is implemented locally by Medi-Cal managed care plans (MCPs) but with state oversight by the Department of Health Care Services (DHCS).

In Alameda County, the <u>Alameda Alliance for Health</u> and <u>Kaiser Permanente</u> are the local Medi-Cal MCPs that contract with local providers and service organizations to deliver ECM and Community Supports. It is important to note that while some service providers contract with both Medi-Cal MCPs, many are only contracted with either the Alameda Alliance or Kaiser Permanente to deliver services to eligible Medi-Cal members.

The Provider List includes contact information, ECM Populations of Focus served, and Community Supports services offered by each contracted provider in Alameda County.

This resource is intended as a reference tool to support access to and coordination of ECM and Community Supports services for eligible Medi-Cal members in Alameda County. The Provider List can be used to identify contracted providers to connect individuals and families to the ECM and Community Support services they need in a timely manner.

To request additional provider information or suggest updates or corrections to the information available in this reference tool, please contact <a href="mailto:pathinfo@bluepathhealth.com">pathinfo@bluepathhealth.com</a>.

The Provider List was developed by BluePath Health through the CalAIM PATH Collaborative Planning and Implementation (CPI) Initiative, which supports county and regional collaborative planning efforts for CalAIM implementation. The Alameda CalAIM PATH Collaborative meets monthly to convene local stakeholders and discuss the rollout of ECM and Community Supports services.

We appreciate the support and contributions from the Alameda Alliance for Health, Kaiser Permanente, and our county partners to develop this resource for the community.



# **Table of Contents**

| Enhanced Care Management Overview                               | 4  |
|---|----|
| ECM Providers: Quick Reference                                  | 5  |
| Health Center Networks Providing ECM in Alameda County          | 13 |
| Community Supports Overview                                     | 14 |
| Community Supports Providers: Quick Reference                   | 18 |
| Role of Alameda County Office of Homeless Care and Coordination | 20 |
| Alameda County Partners for Housing Community Supports          | 21 |
| Making a Referral for ECM or Community Supports                 | 21 |
| Enhanced Care Management Providers List                         | 23 |
| Community Supports Providers List                               | 45 |



## **Enhanced Care Management Overview**

ECM is a statewide Medi-Cal benefit available to qualifying members with complex needs. To access the care they need, these members must often engage several separate delivery systems, including primary and specialty care, dental, mental health, substance use disorder treatment, and long-term services and supports.

Medi-Cal members with complex needs are enrolled in ECM to receive comprehensive care management from a single lead care manager who coordinates all their health and health-related care, including physical, mental, and dental care, and social services. ECM makes it easier for members to get the right care at the right time in the right setting and receive additional services that go beyond the doctor's office or hospital. ECM is the most intensive care management benefit available for Medi-Cal members.

The following pages list the ECM providers that are contracted with the Medi-Cal MCPs that operate in Alameda County, the Alameda Alliance and Anthem. The Populations of Focus served by each ECM provider are specified, and providers may serve one or more of the following Populations of Focus (POF):

- Adults, youth/children, and families experiencing homelessness.
- Adults, youth, and children who are at risk for avoidable hospital or emergency department care.
- Adults, youth, and children experiencing serious mental health illness (SMI) and/or substance use disorder (SUD).
- Adults living in the community and at risk for long-term care institutionalization.
- Adult nursing facility residents transitioning to the community.
- Children & Youth enrolled in California Children's Services (CCS) or CCS Whole Child Model with additional needs beyond their CCS condition(s).
- Children & Youth involved in child welfare, including foster care.
- Adults and youth who are transitioning from incarceration.
- Pregnant and postpartum individuals (Birth Equity Population of Focus).



# **ECM Providers: Quick Reference**

| Legend |  |   | Adult POF  |  | Children &<br>Youth POF   |                    | Adult, Children &<br>Youth POFs |
|--------|--|---|--|--|---|--------------------|---------------------------------|
|        | 2080   |   | AA   |  | = Kaiser Perman<br>ameda Alliance   |                    | า                               |
| (      | Organization   |   |  |  |   | Office<br>Location |                                 |
|        |  |   |  |  |   |                    |                                 |
| F      | A Better Way Inc.  |   |  |  |   | Oaklar             | nd KP                           |
| C      | <b>Populations of Focu</b> s<br>Children & Youth - In<br>Children & Youth - Cl   | dividual  | s with Serious Me  |  |   | bstance Use        | : Disorder (SUD) Needs          |
| F      | AAT Home Placeme   | ent Age   | ncy  |  |   | Dublir             | ng KP                           |
| A      | <b>Populations of Focu</b><br>Adults - Living in the<br>Adults - Nursing facil   | commu   | nity at-risk for Lo  | -  |   | nalization         |                                 |
| F      | Agape Village  |   |  |  |   |                    | КР                              |
|        | Populations of Focus<br>Children & Youth - In<br>Children & Youth - In<br>Children & Youth - In<br>Children & Youth - En<br>Children & Youth - En<br>Children & Youth - Cl<br>Birth Equity - Childre | dividual<br>dividual<br>dividual<br>dividual<br>arolled ii<br>hildren 8 | s Experiencing Ho<br>s At Risk for Avoid<br>s with Serious Mo<br>s transitioning fro<br>n CCS or CCS WCN<br>& Youth Involved i | dable Hosental Hea<br>om incard<br>M with Ad | spital or ED Utilization<br>Ith and/or Substand<br>Peration  <br>Idditional Needs Bey | e Use Disor        |                                 |
| F      | Alameda County Bo  | ehaviora  | al Health  |  |   | Oaklar             | nd AAH                          |
| p      | Populations of Focus   | s Served  | •  |  |   |                    |                                 |

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs



|   | Legend                      | Adult POF                         | Children &<br>Youth POF    | Adult, Chi<br>Youth I | I    |  |
|---|-----------------------------|-----------------------------------|----------------------------|-----------------------|------|--|
|   | Legena                      |                                   | KP = Kaiser Perma          | nente                 |      |  |
|   |                             | A/                                | AH = Alameda Alliance      | for Health            |      |  |
|   |                             |                                   |                            |                       |      |  |
| Alam  | neda County Car             | e Alliance                        |                            | Oakland               | KP   |  |
|   |                             |                                   |                            |                       |      |  |
| Popu  | lations of Focus S          | Served:                           |                            |                       |      |  |
| Adult   | s At Risk for Hosp          | oitalization or ED Utilizat       | tion                       |                       |      |  |
| Adult   | s At Risk for Long          | g Term Care (LTC) Institut        | tionalization              |                       |      |  |
|   | _                           | ty residents transitioning        | g to the                   |                       |      |  |
|   | nunity                      | t til alama til tall tallanda att | natharia a ED              |                       |      |  |
|   | ren & Youth - Indi<br>ation | ividuals at-risk for hospi        | talization or ED           |                       |      |  |
|   | ·                           |                                   |                            |                       |      |  |
| Alam  | neda County Pub             | olic Health                       |                            | San Leandro           | AAH  |  |
| Fami  | ly Health Servic            | es, California Children           | 's Services                |                       |      |  |
| (CCS)   |                             |                                   |                            |                       |      |  |
| •   | lations of Focus S          |                                   |                            |                       |      |  |
| Child   | ren & Youth At Ri           | sk for Avoidable Hospita          | al or ED Utilization       |                       |      |  |
| Child   | ren & Youth Enro            | lled in CCS with addition         | nal needs beyond their CCS | Scondition            |      |  |
| Alam  | neda Family Serv            | vices                             |                            | Alameda/              | Both |  |
| (Part of Full Circle Health Network) Pleasanton |                             |                                   |                            |                       |      |  |

#### Populations of Focus Served by AAH:

- Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |
- Adults At Risk for Hospitalization or ED Utilization
- Adults/Families experiencing Homelessness |
- Adults transitioning from incarceration |
- Birth Equity Adults
- Children & Youth/Families experiencing Homelessness |
- Children & Youth Individuals at-risk for hospitalization or ED utilization |
- Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |
- Children & Youth Individuals transitioning from incarceration |
- Birth Equity Children & Youth

### Populations of Focus Served by KP:

• Children & Youth/Families experiencing Homelessness |

- Children & Youth Individuals at-risk for hospitalization or ED utilization |
- Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |
- Children & Youth Individuals transitioning from incarceration |
- Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) |
- Birth Equity Children/Youth



|  | Legend  | Adult POF             | Children &<br>Youth POF | Adult, Children & Youth POFs |     |  |  |  |  |  |
|--|---|-----------------------|-------------------------|------------------------------|-----|--|--|--|--|--|
|  | Legend  |                       | KP = Kaiser Permanente  |                              |     |  |  |  |  |  |
|  |   | AA                    | H = Alameda Alliance    | for Health                   |     |  |  |  |  |  |
| Alameda Health System Oakland/ AAH Hayward/ Eastmont   |   |                       |                         |                              |     |  |  |  |  |  |
| Populations of Focus Served:  Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs    Adults At Risk for Hospitalization or ED Utilization    Adults/Families experiencing Homelessness    Adults At Risk for Long Term Care (LTC) Institutionalization    Birth Equity - Adults Adults   |   |                       |                         |                              |     |  |  |  |  |  |
|  | Alternative Family Services Oakland Both (Part of Full Circle Health Network) |                       |                         |                              |     |  |  |  |  |  |
| Populations of Focus Served: Children & Youth/Families experiencing Homelessness   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth - Individuals transitioning from incarceration   Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Children & Youth experiencing intellectual or developmental disabilities   Birth Equity - Children/Youth |   |                       |                         |                              |     |  |  |  |  |  |
| Axis H<br>(Part o  |   | ry Health Center Netw | vork)                   | Pleasanton/<br>Livermore     | AAH |  |  |  |  |  |
| Popula   | ations of Focus Se  | rved:                 |                         |                              |     |  |  |  |  |  |

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |

Adults/Families experiencing Homelessness |

Children & Youth/Families experiencing Homelessness |

Adults At Risk for Hospitalization or ED Utilization |

Children & Youth At Risk for Hospitalization or ED Utilization |

Adults At Risk for Long Term Care (LTC) Institutionalization |

Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

Birth Equity - Adults |



|  | Legend _   | Adult POF   | Childre<br>Youth |           |          | Adult, Children<br>Youth POFs | &   |  |  |  |  |
|--|--|---|------------------|-----------|----------|-------------------------------|-----|--|--|--|--|
|  | Legenu   |   | KP = Kaiser      |           |          | la L                          |     |  |  |  |  |
|  | AAH = Alameda Alliance for Health  |   |                  |           |          |                               |     |  |  |  |  |
| -  | Bay Area Community Health, Liberty Clinic Pleasanton AA<br>(Part of the Community Health Center Network) |   |                  |           |          |                               |     |  |  |  |  |
| Populations of Focus Served:  Adults/Families experiencing Homelessness    Children & Youth/Families experiencing Homelessness    Adults At Risk for Hospitalization or ED Utilization    Children & Youth At Risk for Hospitalization or ED Utilization    Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs    Adults transitioning from incarceration  Adults At Risk for Long Term Care (LTC) Institutionalization    Birth Equity - Children/Youth  Birth Equity - Adults |  |   |                  |           |          |                               |     |  |  |  |  |
| Bay Ar   | ea Community S   | Services  |                  |           |          | Oakland                       | AAH |  |  |  |  |
| Adults<br>Adults<br>Adults   | At Risk for Hospit   | ncing Homelessness  <br>alization or ED Utilizati<br>ous Mental Health (SN  | •                | nce Use I | Disorder | (SUD) Needs                   |     |  |  |  |  |
| Califor  | nia Support Ser  | vices   |                  |           |          | Pittsburg                     | KP  |  |  |  |  |
| Adults Adults Childre Childre Utilizat Childre   | Transitioning fron At Risk for Hospit en & Youth Transit en & Youth At Risk cion  en & Youth experie     | ncing Homelessness  <br>n Incarceration  <br>alization or ED Utilizati<br>ioning from Incarcerati<br>for Hospitalization or<br>encing Homelessness  <br>ed in child welfare | ion              |           |          |                               |     |  |  |  |  |
| Califor  | nia Cardiovascu  | lar Consultants   |                  |           |          | Fremont                       | AAH |  |  |  |  |
| Popula   | tions of Focus Se  | rved:   |                  |           |          |                               |     |  |  |  |  |

#### Populations of Focus Served:

Adults At Risk for Hospitalization or ED Utilization | Adults/Families experiencing Homelessness | Adults At Rsk for Long Term Care (LTC) Institutionalization



Adults experiencing homelessness |

Adults At Risk for Hospitalization or ED Utilization |

Adults At Risk for Long Term Care (LTC) Institutionalization

# CalAIM PATH Care Coordination Provider List ECM and Community Supports Providers October 2025

|   | Legend  | Adult POF         | Children &<br>Youth POF                     | Adult, Children & Youth POFs |      |  |  |  |  |  |
|---|---|-------------------|---|------------------------------|------|--|--|--|--|--|
|   | Legena  | AA                | KP = Kaiser Permar<br>AH = Alameda Alliance |                              |      |  |  |  |  |  |
| Health Se   | Chenming & Margaret Hu Medical Center, Asian  Health Services  (Part of the Community Health Center Network)      |                   |   |                              |      |  |  |  |  |  |
| Adults exp<br>Adults At<br>Adults/Fa<br>Adults At   | Risk for Hospital<br>milies experience  |                   | on  | e Disorder (SUD) Needs       |      |  |  |  |  |  |
| EA Famil  | y Services  |                   |   | Antioch                      | KP   |  |  |  |  |  |
| Adults/Fa<br>Adults Tra<br>Adults At<br>Birth Equi<br>Children &<br>Children &<br>Children &  | ensitioning from<br>Risk for Hospital<br>ity - Adults<br>& Youth Transitic<br>& Youth At Risk<br>& Youth experier | cing Homelessness | ion   |                              |      |  |  |  |  |  |
| -   | Agency for Chi<br>Full Circle Healt   |                   |   | Oakland                      | Both |  |  |  |  |  |
| Populations of Focus Served:  Children & Youth - Individuals Experiencing Homelessness    Children & Youth At Risk for Hospitalization or ED Utilization    Children & Youth/Families experiencing Homelessness    Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD)  Needs |   |                   |   |                              |      |  |  |  |  |  |
| East Bay  | Innovations   |                   |   | San Leandro                  | ААН  |  |  |  |  |  |
| Populatio   | ns of Focus Serv  | ved:              |   |                              |      |  |  |  |  |  |



Children & Youth - Individuals transitioning from incarceration

to 26) |

| Adult S  | NF Residents Tran  | isitioning to the Commu  | inity   |   |            |                           |      |
|--|--|--|---|---|------------|---------------------------|------|
|  | Legend   | Adult POF  |   | Children &<br>Youth POF                                       |            | Adult, Childr<br>Youth PO | I    |
|  | Legena   |  | KP =  | Kaiser Permar   | nente      |                           |      |
|  |  | AA   | AH = Ala  | meda Alliance   | for Hea    | lth                       |      |
| Eden `   | Youth and Family   | Services   |   |   |            | Hayward                   | KP   |
| <b>Popula</b><br>TBD                               | ations of Focus Se   | rved:  |   |   |            |                           |      |
| -  | r Builders by Ado<br>of the Full Circle I  | •  |   |   |            | Oakland                   | ААН  |
| Childre<br>Childre<br>Childre<br>to 26)<br>Birth E | en & Youth/Familie<br>en & Youth experie<br>en & Youth involve<br>  Children & Youth<br>quity - Children/Yo  | for Hospitalization or Eless experiencing Homeles encing Serious Mental Hed in Child Welfare (include experiencing intellectuouth   duals transitioning from | ssness  <br>ealth (SM<br>uding thos<br>ual or dev | II) and/or Substar<br>se with a history o<br>elopmental disab | of involve | •                         | •    |
| Family   | / Resource Navig   | ators  |   |   |            | San Leandro               | KP   |
| Childre<br>Childre<br>Childre<br>Childre<br>to 26) | Children & Youth/Families experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Birth Equity - Children & Youth |  |   |   |            |                           |      |
|  | Finch Youth & Far  | •  |   |   |            | Oakland                   | Both |
| Childre  |  | rved:<br>for Hospitalization or Elencing Serious Mental H  |   | •   | nce Use D  | Disorder (SUD) Ne         | eeds |

Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up

10



|   |   | Adult POF  | Children & Youth POF  | Adult, Children Youth POFs | - 1 |  |  |  |  |  |  |  |
|---|---|--|-----------------------|----------------------------|-----|--|--|--|--|--|--|--|
|   | Legend  |  | KP = Kaiser Perma     |                            | _   |  |  |  |  |  |  |  |
|   |   | A.F  | AH = Alameda Alliance |                            |     |  |  |  |  |  |  |  |
|   |   |  |                       |                            |     |  |  |  |  |  |  |  |
| Inde  | ependent Living S   | ystems   |                       | Oakland                    | KP  |  |  |  |  |  |  |  |
| Adul  | ·   | italization or ED Utilizat                                       | ·                     |                            |     |  |  |  |  |  |  |  |
| Adul<br>Adul<br>Adul<br>Adul<br>Chilo<br>Chilo<br>Chilo | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults Transitioning from Incarceration   Adults living in the community at-risk for Long Term Care (LTC)   Adults NF residents transitioning to the community   Adults with intellectual or developmental disabilities   Children & Youth experiencing homelessness   Children & Youth at-risk for hospitalization and ED Utilization   Children & Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth with intellectual or developmental disabilities   Birth Equity - Children & Youth |  |                       |                            |     |  |  |  |  |  |  |  |
| Insti   | tute on Aging   |  |                       | San Francisco              | AAH |  |  |  |  |  |  |  |
| Adul  |   | erved:<br>italization or ED Utilizat<br>Term Care (LTC) Institut |                       |                            |     |  |  |  |  |  |  |  |
| J&N   | 1 Homecare Servi  | ces, LLC   |                       | San Ramon                  | KP  |  |  |  |  |  |  |  |
| Adul<br>Adul  | Populations of Focus Served:  Adults - Individuals At Risk for Avoidable Hospital or ED Utilization    Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization    Adults - Adult Nursing Facility Residents Transitioning to the Community  |  |                       |                            |     |  |  |  |  |  |  |  |
| Koin  | ionia Foster Hom  | es Inc.  |                       | Modesto                    | KP  |  |  |  |  |  |  |  |
| -   | ulations of Focus S<br>dren & Youth - Indi  | erved: viduals Experiencing Ho                                   | melessness l          |                            |     |  |  |  |  |  |  |  |

#### Po

Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization

Children & Youth - Individuals with Serious Mental Health and/or SUD Needs |

Children & Youth - Individuals transitioning from incarceration

Children & Youth - Children & Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS

Children & Youth - Children & Youth Involved in Child Welfare



Children & Youth - Individuals with Intellectual or Developmental Disabilities | Birth Equity - Children & Youth

|         | Legend                                   | Adult POF                   | Children &<br>Youth POF    | Adult, Children 8 Youth POFs  | &                |
|---------|--|-----------------------------|----------------------------|-------------------------------|------------------|
|         | Legena                                   |                             | KP = Kaiser Perman         | ente                          |                  |
|         |  | AA                          | AH = Alameda Alliance      | for Health                    |                  |
|         |  |                             |                            |                               |                  |
| La Clín |  |                             |                            | Oakland                       | AAH              |
| (Part c | of the Community                         | y Health Center Netw        | vork)                      |                               |                  |
| Donula  | tions of Focus Ser                       | nuodi.                      |                            |                               |                  |
| -       |  |                             | II) and/or Substance Use I | Disorder (SUD) Needs          |                  |
|         |  | alization or ED Utilization |                            | (000,000)                     |                  |
| Adults/ | Families experien                        | cing Homelessness           |                            |                               |                  |
|         | <u>=</u>                                 | es experiencing Homele      | ·                          |                               |                  |
|         | ~  | erm Care (LTC) Instituti    |                            |                               |                  |
|         | n & Youth At Risk<br>quity - Children/Yo | for Hospitalization or E    | ED Utilization             |                               |                  |
|         | quity - Children, ic<br>quity - Adults   | outi                        |                            |                               |                  |
|         | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,  |                             |                            |                               |                  |
| La Fan  | nilia                                    |                             |                            | Hayward                       | AAH              |
|         |  |                             |                            |                               |                  |
| •       | tions of Focus Ser                       |                             |                            |                               |                  |
|         |  | es experiencing Homele      | •                          | roman IIna Dinaudau (CIID) Na | اماما            |
|         | •  | duals transitioning fror    |                            | tance Use Disorder (SUD) Ne   | eas <sub> </sub> |
|         | quity - Children/Yo                      | •                           | ii iiicarceration          |                               |                  |
|         | , , = = = ==                             | •                           |                            |                               |                  |
| Lifelon | g Medical Care                           |                             |                            | Several                       | AAH              |
| (Part c | of the Community                         | y Health Center Netw        | vork)                      | locations                     |                  |
|         |  |                             |                            |                               |                  |

### **Populations of Focus Served:**

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |
Adults At Risk for Hospitalization or ED Utilization |
Adults/Families Experiencing Homelessness |
Adults At Risk for Long Term Care (LTC) Institutionalization
Birth Equity - Adults |
Adults transitioning from incarceration |



|   | Legend  | Adult POF | Children &<br>Youth POF                     | Adult, Child  | I . |  |  |  |  |  |
|---|---|-----------|---|---------------|-----|--|--|--|--|--|
|   |   | AA        | KP = Kaiser Permar<br>AH = Alameda Alliance |               |     |  |  |  |  |  |
|   | Lincoln Families Hayward Both (Part of the Full Circle Health Network)  |           |   |               |     |  |  |  |  |  |
| -   | Populations of Focus Served: Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) |           |   |               |     |  |  |  |  |  |
| Malama  | a Medical Group   |           |   | San Francisco | KP  |  |  |  |  |  |
| <b>Popula</b><br>TBD  | tions of Focus Serv   | ved:      |   |               |     |  |  |  |  |  |
| Man 2 I   | Man Urban Youth   | Advocate  |   | Oakland       | KP  |  |  |  |  |  |
| <b>Popula</b><br>TBD  | tions of Focus Serv   | ved:      |   |               |     |  |  |  |  |  |
| Medzeo  | ł   |           |   | Culver City   | AAH |  |  |  |  |  |
| Populations of Focus Served:  Children & Youth At Risk for Hospitalization or ED Utilization    Children & Youth experiencing Homelessness    Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs    Children & Youth Enrolled in CCS with additional needs beyond their CCS condition    Children & Youth involved in Child Welfare    Birth Equity - Children & Youth    Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs    Adults At Risk for Hospitalization or ED Utilization    Adults/Families Experiencing Homelessness |   |           |   |               |     |  |  |  |  |  |
| Omatoo  | hi  |           |   | Dublin        | KP  |  |  |  |  |  |
| Adults A  | dults At Risk for Long Term Care (LTC) Institutionalization   |           |   |               |     |  |  |  |  |  |

Adults - Nursing facility residents transitioning to the community |



|   | Legend _   | Adult POF Children & Youth POF Youth POFs  |      |  |  |  |  |  |  |  |
|---|--|--|------|--|--|--|--|--|--|--|
|   | Legena   | KP = Kaiser Permanente   |      |  |  |  |  |  |  |  |
|   | AAH = Alameda Alliance for Health  |  |      |  |  |  |  |  |  |  |
|   | ve American Hea<br>t of the Commun   | ity Health Center Network)  Berkeley   | ААН  |  |  |  |  |  |  |  |
| Adul<br>Adul<br>Adul<br>Adul<br>Child<br>Child<br>Birth | ts At Risk for Hosp<br>ts/Families Experie<br>ts At Risk for Long<br>Iren & Youth At Ris | rious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   italization or ED Utilization   encing Homelessness   Term Care (LTC) Institutionalization sk for Hospitalization or ED Utilization   lies experiencing Homelessness   & Youth |      |  |  |  |  |  |  |  |
| New   | Dimensions Fos   | ter Family Agency Modesto  | KP   |  |  |  |  |  |  |  |
| <b>Pop</b> u<br>TBD                                     | ulations of Focus S  | erved:   |      |  |  |  |  |  |  |  |
| Nur   | turing Care LLC  |  | KP   |  |  |  |  |  |  |  |
| <b>Pop</b> u<br>TBD                                     | ulations of Focus S  | erved:   |      |  |  |  |  |  |  |  |
| Pair  | Team   | San Francisco  | Both |  |  |  |  |  |  |  |
| Popi  | ulations of Focus S  | erved:   |      |  |  |  |  |  |  |  |

All Adult and Children and Youth Populations of Focus



|       | Legend  | Adult POF  |          | Children &<br>Youth POF |           | Adult, Children<br>Youth POFs | &    |  |
|-------|---|--|----------|-------------------------|-----------|-------------------------------|------|--|
|       | Legend  |  | KP =     | = Kaiser Permar         | nente     |                               |      |  |
|       |   | AA   | AH = Ala | ameda Alliance          | for Hea   | lth                           |      |  |
|       |   |  |          |                         |           |                               |      |  |
| Reso  | olution Care (dba   | i Vynca Care)                                      |          |                         |           | San Francisco                 | KP   |  |
| Popu  | ulations of Focus S   | Served:  |          |                         |           |                               |      |  |
|       | •   | periencing Homelessnes                             | •        |                         |           |                               |      |  |
|       |   | Risk for Hospitalization                           |          | •                       |           |                               |      |  |
|       |   | th Serious Mental Healtl                           |          |                         | Use Disor | der (SUD) Needs               |      |  |
|       | _   | ommunity at-risk for Lon                           | _        |                         |           |                               |      |  |
|       | its - Nursing facility<br>i Equity - Adults   | y residents transitioning                          | to the c | ommunity                |           |                               |      |  |
|       |   | riencing Homelessness                              | ı        |                         |           |                               |      |  |
|       | •   | sk for Hospitalization or                          | •        | zation                  |           |                               |      |  |
|       |   | olled in California Childr                         |          | •                       | M w/nee   | ds                            |      |  |
| Child | dren & Youth - Invo   | olved in Child Welfare                             |          |                         |           | ·                             |      |  |
| Birth | n Equity - Children   | & Youth  |          |                         |           |                               |      |  |
| Roo   | ts Community He   | ealth Center                                       |          |                         |           | Oakland                       | Both |  |
|       |   |  |          |                         |           |                               |      |  |
| •     | ulations of Focus S   |  | 1        | Populations of F        | ocus Serv | ed for KP:                    |      |  |
|       | •   | oitalization or ED Utilizat<br>encing Homelessness | ion      | TBD                     |           |                               |      |  |
|       | •   | riencing Homelessness                              | ı        |                         |           |                               |      |  |
|       | Its transitioning fro   |  | 1        |                         |           |                               |      |  |
|       |   | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,            |          |                         |           |                               |      |  |
| Sen   | eca Family of Age   | encies   |          |                         |           | Oakland                       | Both |  |
| Popu  | ulations of Focus S   | Served:  |          |                         |           |                               |      |  |
|       | •   | riencing Homelessness                              | •        |                         |           |                               |      |  |
|       |   | sk for Hospitalization or                          |          | · ·                     |           |                               |      |  |
| Child | Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |  |          |                         |           |                               |      |  |

Children & Youth transitioning from incarceration |

Children & Youth - Involved in Child Welfare |

Birth Equity - Children & Youth

Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs |

15



|  | Legend   | Adult POF   | Children &<br>Youth POF<br>KP = Kaiser Permar<br>AH = Alameda Alliance   |             |                    |   |
|--|--|---|--|-------------|--------------------|---|
| Ser  | ene Health   |   |  |             | San KP<br>andro    | ) |
| Adu<br>Adu<br>Adu<br>Adu<br>Adu<br>Birtl<br>Chile<br>Chile | lts - Individuals At<br>lts - Individuals w<br>lts - Individuals tr<br>lts - Iiving in the c<br>lts - NF residents<br>n Equity - Adults  <br>dren & Youth - En<br>dren & Youth - Inv | xperiencing Homelessr<br>t Risk for Hospitalization<br>with Serious Mental Head<br>cansitioning from incard<br>community at-risk for L<br>transitioning to the co<br>l<br>wolved in California Chi<br>wolved in Child Welfare<br>dividuals with Intellect | on or ED Utilization  <br>alth (SMI) and/or Substan<br>ceration  <br>ong Term Care (LTC)  <br>mmunity  <br>Idren's Services (CCS) or N | VCM w/needs | )) Needs           |   |
| Side   | e By Side  |   |  | Ha          | yward KF           | ) |
| Chil   |  |   | is Mental Health and/or<br>d in Child Welfare  | SUD Needs   |                    |   |
|  | s Behavioral He<br>t of Full Circle H  | •   |  |             | San Botl<br>eandro | h |

### **Populations of Focus Served:**

Children & Youth experiencing homelessness |

Children & Youth - Involved in Child Welfare |

Children & Youth - Individuals transitioning from incarceration |

Children & Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs



| Legend | Adult POF | Children &<br>Youth POF                     | Adult, Children &<br>Youth POFs |
|--------|-----------|---|---------------------------------|
| Legena | AA        | KP = Kaiser Perman<br>AH = Alameda Alliance |                                 |

Sterling Hospitalist Medical Group

Garden Grove

KP

**Populations of Focus Served:** 

Adults - Individuals Experiencing Homelessness |

Adults - At Risk for Avoidable Hospital or ED Utilization |

Adults - Individuals with Serious Mental Health and/or SUD Needs |

Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization |

Adult Nursing Facility Residents Transitioning to the Community

Adults - Individuals with Intellectual or Developmental Disabilities |

Children & Youth - Individuals Experiencing Homelessness |

Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization

Children & Youth - Individuals with Serious Mental Health and/or SUD Needs |

Children & Youth - Individuals with Intellectual or Developmental Disabilities

Tiburcio Vasquez Health Center

Fremont

AAH

(Part of the Community Health Center Network)

#### **Populations of Focus Served:**

Adults/Families Experiencing Homelessness |

Children & Youth/Families experiencing Homelessness |

Adults At Risk for Hospitalization or ED Utilization |

Children & Youth At Risk for Hospitalization or ED Utilization

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |

Adults transitioning from incarceration |

Adults At Risk for Long Term Care (LTC) Institutionalization

Birth Equity - Children/Youth and Adults

Titanium Healthcare Oakland AAH

### **Populations of Focus Served:**

Children & Youth At Risk for Hospitalization or ED Utilization |

Children & Youth/Families experiencing Homelessness |

Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |

Children & Youth Enrolled in CCS with additional needs beyond their CCS condition

Children & Youth Involved in Child Welfare |

Adults at risk for Long Term Care (LTC) Institutionalization

Birth Equity - Children/Youth |



|  | Legend  | Adult POF  | Children &<br>Youth POF                                      | Adult, Childrer<br>Youth POFs           | l l      |
|--|---|--|--|---|----------|
|  |   |  | KP = Kaiser Perman   | ente                                    |          |
|  |   | AA   | AH = Alameda Alliance  | for Health                              |          |
|  |   |  |  |   |          |
| Unity  | y Care Group, Ind   | <b>C.</b>  |  | San<br>Leandro                          | KP       |
| Child<br>Child<br>Child                            | ren & Youth - Indi <sup>,</sup><br>ren & Youth - Indi <sup>,</sup><br>ren & Youth - Indi <sup>,</sup> | ·  | italization or ED Utilization<br>ental Health (SMI) and/or S | <br>ubstance Use Disorder (SUE          | D) Needs |
|  | tCoast Children's   | s Clinic<br>e Health Network)  |  | Oakland                                 | Both     |
|  |   |  |  |   |          |
| Child<br>Child<br>Child<br>Child<br>Child<br>Child | ren & Youth exper<br>ren & Youth - Indi<br>ren & Youth - Invo<br>ren & Youth trans                    | sk for Hospitalization or<br>riencing Homelessness  <br>viduals with Serious Me<br>olved in Child Welfare  <br>itioning from incarcerati<br>led in CCS with addition | ntal Health (SMI) and/or S                                   | ubstance Use Disorder (SUE<br>condition | D) Needs |
|  | t Oakland Health  | ı<br>itv Health Center Netv  | work)  | Oakland                                 | AAH      |

### **Populations of Focus Served:**

Adults/Families Experiencing Homelessness |

Children & Youth/Families experiencing Homelessness |

Adults At Risk for Hospitalization or ED Utilization |

Children & Youth At Risk for Hospitalization or ED Utilization |

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |

Adults transitioning from incarceration

Adults At Risk for Long Term Care (LTC) Institutionalization |

Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

Birth Equity – Adults



|                          | Legend | Adult POF | Children &<br>Youth POF | Adult, Children 8<br>Youth POFs | k |
|--------------------------|--------|-----------|-------------------------|---------------------------------|---|
|                          | Legenu |           | KP = Kaiser Perman      | nente                           |   |
|                          |        | AA        | AH = Alameda Alliance   | for Health                      |   |
|                          |        |           |                         |                                 |   |
| Your Home Assistant, LLC |        |           | Sacramento              | KP                              |   |
|                          |        |           |                         |                                 |   |

**Populations of Focus Served:** 

TBD



# **Health Center Networks Providing ECM in Alameda County**

To provide ECM services, Alameda Alliance for Health and Kaiser Permanente have direct contracts with individual provider organizations, as well as the two provider networks below who hold direct contracts with multiple provider organizations.

<u>Community Health Center Network</u> (contracted with Alameda Alliance for Health) has contracts with health centers through the following organizations:

| Asian Health Services     | LifeLong Medical Care          |
|---------------------------|--------------------------------|
| Axis Community Health     | Native American health Center  |
| Bay Area Community Health | Tiburcio Vasquez Health Center |
| La Clínica                | West Oakland Health Center     |

<u>The Full Circle Health Network</u> (contracted with both Alameda Alliance for Health and Kaiser Permanente) has contracts with health centers through the following organizations:

| A Better Way Inc                   | Lincoln Family Services             |
|------------------------------------|-------------------------------------|
| Agape Village                      | New Dimensions Foster Family Agency |
| Alameda Family Services            | Seneca Family of Agencies           |
| Alternative Family Services        | Side by Side                        |
| East Bay Agency of Children        | Stars Behavioral Health Group       |
| Family Resource Navigators         | Unity Care Group, Inc.              |
| Fred Finch Youth & Family Services | WestCoast Children's Clinic         |
| Koinonia Foster Homes, Inc         |                                     |



# **Community Supports Overview**

Community Supports are services covered by Medi-Cal MCPs to address Medi-Cal members' health-related social needs to help them live healthier lives and avoid higher, costlier levels of care. Members may receive a Community Supports service if they meet the eligibility criteria and receive service authorization from their MCP. Not all Community Supports are offered in every county or by every MCP. The chart below shows which Community Supports services are available to Alameda County Medi-Cal members by MCP:

| Community Supports  | Alameda<br>Alliance | Kaiser<br>Permanente |
|---|---------------------|----------------------|
| Asthma Remediation  | <b>✓</b>            | <b>√</b>             |
| Community Transition Services/Facility Transition to Home | <b>✓</b>            | <b>✓</b>             |
| Day Habilitation Programs                                 | Not Available       | <b>√</b>             |
| Environmental Accessibility Adaptations                   | <b>✓</b>            | <b>√</b>             |
| Housing Navigation, Tenancy, Deposits                     | <b>✓</b>            | <b>√</b>             |
| Medically Supportive Food/Medically Tailored Meals        | <b>✓</b>            | <b>√</b>             |
| Nursing Home Transition/Diversion to Assisted Living      | <b>✓</b>            | <b>√</b>             |
| Personal Care/Homemaker Services                          | <b>✓</b>            | <b>✓</b>             |
| Recuperative Care (Medical Respite)                       | <b>✓</b>            | <b>✓</b>             |
| Respite Services (Caregiver Respite)                      | <b>✓</b>            | <b>✓</b>             |
| Short-Term Post Hospitalization Housing                   | Not Available       | <b>√</b>             |
| Sobering Centers  | Available in 2025   | Available in 2025    |



Each of the 14 Community Supports is a different service available to Medi-Cal members whose MCP offers it. Eligibility requirements differ for each Community Support. To review eligibility requirements, please review the <a href="DHCS Community Supports Policy Guide">DHCS Community Supports Policy Guide</a>.

#### **Asthma Remediation**

Members receive physical modifications to their home to avoid acute asthma episodes due to environmental triggers like mold. Modifications can include filtered vacuums, dehumidifiers, air filters, and ventilation improvements.

### **Community Transition Services/Nursing Facility Transition to a Home**

Members transitioning from a nursing facility to a private residence where they will be responsible for their own expenses, receive funding for set-up services such as security deposits, set-up fees for utilities, and health-related appliances, such as air conditioners, heaters, or hospital beds.

# Day Habilitation Programs (currently only available for Kaiser Permanente members)

Members who are experiencing homelessness, are at risk of experiencing homelessness, or formerly experienced homelessness, receive mentoring by a trained caregiver on the self-help, social, and adaptive skills needed to live successfully in the community. These skills include the use of public transportation, cooking, cleaning, managing personal finances, dealing with and responding appropriately to governmental agencies and personnel, and developing and maintaining interpersonal relationships. This support can be provided in a member's home or in an out-of-home, non-facility setting.

### **Environmental Accessibility Adaptations (Home Modifications)**

Members receive physical modifications to their home to ensure their health and safety and allow them to function with greater independence. Home modifications can include ramps and grab-bars, doorway widening for members who use a wheelchair, stair lifts, or making bathrooms wheelchair accessible.

### **Housing Tenancy and Sustaining Services**

Members receive support to maintain safe and stable tenancy once housing is secured, such as coordination with landlords to address issues, assistance with the annual housing recertification process, and linkage to community resources to prevent eviction.

#### **Housing Deposits**

Members receive assistance with housing security deposits, utilities set-up fees, first and last month's rent, and first month of utilities. Members can also receive funding for medically



necessary items like air conditioners, heaters, and hospital beds to ensure their new home is safe for move-in.

### **Medically Supportive Food/Medically Tailored Meals**

Members receive deliveries of nutritious, prepared meals and/or healthy produce/groceries to treat their health conditions Members may also receive behavioral, cooking, and/or nutrition education when paired with the food-based intervention.

### **Nursing Facility Transition/Diversion to Assisted Living Facilities**

Members living at home or in a nursing facility are transferred to an assisted living facility to live in their community and avoid institutionalization in a nursing facility, when possible. Assisted living facilities provide services to establish a community facility residence such as support with daily living activities, medication oversight, and 24-hour onsite direct care staff.

#### **Personal Care and Homemaker Services**

Members who require assistance with Activities of Daily Living or Instrumental Activities of Daily Living receive in home support such as bathing or feeding, meal preparation, grocery shopping, and accompaniment to medical appointments.

### **Recuperative Care (Medical Respite)**

Members with unstable housing who no longer require hospitalization, but still need to heal from an injury or illness, receive short-term residential care. The residential care includes housing, meals, ongoing monitoring of the member's condition, and other services like coordination of transportation to appointments.

### **Respite Services (Caregiver Respite)**

Respite services provide short-term relief for members' caregivers. Members may receive caregiver services in their home or in an approved facility on an hourly, daily, or nightly basis as needed.

# Short-Term Post Hospitalization Housing (currently only available for Kaiser Permanente members)

Members who do not have a residence, and who have high medical or mental health and substance use disorder needs, receive short-term housing for up to six months to continue their recovery. To receive this support, members must also have been discharged from an inpatient clinical setting, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.



### **Sobering Centers**

Sobering centers are short-term care facilities designed to allow a member who is publicly intoxicated to safely recover from acute intoxication of alcohol and/ or other drugs. Sobering centers may offer medical triage, lab testing, a temporary bed, rehydration, and food service, treatment for nausea, wound and dressing changes, shower and laundry facilities, substance use education and counseling, and care coordination for additional substance use, necessary health care, and homeless care support services.



# **Community Supports Providers: Quick Reference**

| Quick Reference   | Alameda<br>Alliance | Kaiser           |
|---|---------------------|------------------|
| Asthma Remediation  |                     |                  |
| <ul> <li>Alameda County Public Health ASTHMA START.</li> <li>Breathe California.</li> <li>Evolve Emod.</li> <li>Pear Suite, Inc.</li> <li>Roots.</li> </ul>     | x<br>x              | X<br>X<br>X<br>X |
| Community Transition Services/Facility Transition to Home   |                     |                  |
| <ul> <li>AAT Home Placement Agency.</li> <li>East Bay Innovations.</li> <li>Independent Living Systems.</li> <li>Serene Health.</li> </ul>                      | Х                   | X<br>X<br>X      |
| Day Habilitation Programs   |                     |                  |
| <ul> <li>Independent Living Systems.</li> <li>Serene Health.</li> <li>City Serve.</li> <li>O. Community Doulas.</li> <li>Uncuffed Project Inc</li> </ul>        |                     | X<br>X<br>X<br>X |
| Environmental Accessibility Adaptations (Home Modifications)  |                     |                  |
| Assured Independence     Connect America West     Lifeline Systems Company     Wineteer Inc (DBA LifewiseCHM)     East Bay Innovations     Home Safety Services | X                   | X<br>X<br>X<br>X |
|   |                     |                  |



| Housing Transition Navigation, Deposits, Tenancy & Sustaining services |   |
|--|---|
| Housing transition Navigation, Deposits, Tenancy & Sustaining Services |   |
| Alameda County Health (subcontractors listed on page 21)  X            |   |
| AAT Home Placement Agency  | Х |
| City Serve   | Χ |
| EA Family Servicies  | Х |
| Independent Living   | Х |
| Systems  | Х |
| Koinonia Family Services   | X |
| Man 2 Man Urban Youth Advocate   | Х |
| Nurturing Care LLC   | Х |
| O. Community Doulas  | X |
| Pear Suite, Inc.   | X |
| Serene Health  | X |
| Sterling Hospitalist Medical Group                                     | Х |
| Uncuffed Project Inc   |   |
| Medically Supportive Foods/Medically Tailored Meals                    |   |
| Alameda County Community Food Bank  X                                  |   |
| Alameda County Recipe4HealthX  |   |
| Mom's Meals  | Χ |
| Project Open Hand X  |   |
| Nursing Home Transition/Diversion to Assisted Living                   |   |
| AAT Home Placement Agency  | Х |
| East Bay Innovations X   |   |
| Independent Living Systems   | Χ |
| • Serene   | Χ |
| Health   |   |
| Personal Care/Homemaker Services                                       |   |
| 24 Hour Home CareX   |   |
| Accentcare of California   | Х |
| Aging Assistant LLC  | Χ |
| • Alegrecare   | Х |
| J&M Homecare Services  | Х |
| Maxin Healthcare   | Χ |
| O. Community Doulas  | Х |
| • Omatochi X   | Х |
|  |   |
|  |   |
|  |   |



|                                      | Alameda<br>Alliance | Kaiser |
|--------------------------------------|---------------------|--------|
| Recuperative Care (Medical Respite)  |                     |        |
| Bay Area Community Services          | Х                   |        |
| Cardea Health/Eddie's Place          | X                   | Х      |
| City Serve                           |                     | Х      |
| Respite Services (Caregiver Respite) |                     |        |
| Accentcare of California             |                     | Х      |
| 24 Hour Home Care                    | X                   |        |
| Aging Assistance LLC                 |                     | Х      |
| J&M Homecare Services                |                     | Х      |
| Maxim Healthcare                     |                     | Х      |
| O. Community Doulas                  |                     | Х      |
| Omatochi                             | Χ                   | Х      |
| Short-Term Post Hospital Housing     |                     |        |
| Serene Health                        |                     | Х      |
| City Serve                           |                     | Χ      |



# Role of Alameda County Office of Homeless Care and Coordination

The Alameda Alliance for Health contracts with Alameda County Health Care Services Agency (HCSA) Office of Homeless Care and Coordination (OHCC) to deliver the three housing-related Community Supports. The County serves as the hub, contracting with 19 community-based organizations (as of the end of 2023; additional contractors may be added in 2024), which are listed on page 19.

Members are prioritized for Housing Community Supports through <u>Coordinated Entry</u> and are literally homeless, and formerly homeless households living in, or transitioning to permanent housing within Alameda County. The Coordinated Entry process is an approach to coordination and management of the crisis response system's resources that allows users to make equitable, consistent decisions from available information to connect people efficiently and effectively to interventions that will end their homelessness.

To help connect members in need of services and for more information about housing and resources for people experiencing homelessness, contact a <u>Housing Resource Center</u> in your area or call 2-1-1.



# **Alameda County Partners for Housing Community Supports**

| Partner Organizations                                      | Main Office Address                                       | Phone Number       |
|--|---|--------------------|
| Abode Services   | 40849 Fremont Blvd,<br>Fremont, CA 94538                  | +1 (510) 657-7409  |
| Bay Area Community Services (BACS)                         | 390 40th Street,<br>Oakland, CA 94609                     | +1 (510) 613-0330  |
| Building Futures with Women and Children (BFWC)            | 1840 Fairway Drive,<br>San Leandro, CA 94577              | +1 (510) 357-0205  |
| Building Opportunities for Self-Sufficiency (BOSS)         | 1918 University Ave., Suite 2A,<br>Berkeley, CA 94704     | +1 (510) 649-1930  |
| City of Fremont Human Services Department (CoF)            | 3300 Capitol Ave Building B,<br>Fremont, CA 94538         | +1 (510) 574-2050  |
| Covenant House California (CH)                             | 200 Harrison Street,<br>Oakland, CA 94607                 | +1 (510) 379-1010  |
| East Bay Innovations (EBI)                                 | 2450 Washington Ave., Suite 240,<br>San Leandro, CA 94577 | +1 (510) 618-1580  |
| East Oakland Community Project (EOCP)                      | 7515 International Blvd.,<br>Oakland, CA 94621            | +1 (510) 532-3211  |
| Five Keys Schools and Programs (FK)                        | 70 Oak Grove Street,<br>San Francisco, CA 94107           | +1 (415) 734-3310  |
| Fred Finch Youth and Family Services                       | 3800 Coolidge Ave.,<br>Oakland, CA 94602                  | +1 (510) 482-2244  |
| Housing Consortium of the East Bay (HCEB)                  | 410 7th Street, Suite 203,<br>Oakland, CA 94607           | +1 (510) 832-1382  |
| Insight Housing  | 3225 Adeline St.,<br>Berkeley, CA 94703                   | +1 (510) 649-4965  |
| La Familia Counseling Service                              | 21455 Birch St,<br>Hayward, CA 94541                      | +1 (510) 886-5473  |
| Lifelong Medical Care                                      | 2344 Sixth Street,<br>Berkeley, CA 94710                  | + 1 (510) 685-7401 |
| Life Skills Training & Educational Programs<br>(LifeSTEPS) | 3247 Ramos Circle,<br>Sacramento, CA 95827                | +1 (916) 965-0110  |
| Roots Community Health Center                              | 7272 MacArthur Blvd.,<br>Oakland, CA 94605                | +1 (510) 533-1248  |
| St. Mary's Center  | 925 Brockhurst St.,<br>Oakland, CA 94608                  | +1 (510) 923-9606  |
| Tiburcio Vasquez Health Center (TVHC)                      | 21425 Birch St,<br>Hayward, CA 94541                      | +1 (510) 634-6232  |
| Women's Daytime Drop-In Center                             | 2218 Acton St.,<br>Berkeley, CA 94702                     | +1 (510) 548-2884  |



# Making a Referral for ECM or Community Supports

If you connect with a patient or client who you believe may benefit from and be eligible for ECM or a Community Support. You can submit a referral to their MCP.

### For **Alameda Alliance for Health**, you can reach out to:

Alliance Case and Disease Management Department

Monday – Friday, 8 am – 5 pm Phone Number: +1 (510) 747-4512

Toll-Free: +1 (877) 251-9612

People with hearing and speaking assistance (CRS/TTY): 711/+1 (800) 735-2929

Email (Community Supports): <a href="mailto:CSDEPT@alamedaalliance.org">CSDEPT@alamedaalliance.org</a>

Email (ECM): ECM@alamedaalliance.org

See referral forms linked below

### For Kaiser Permanente, you can reach out to:

Monday – Friday (closed major holidays), 9:00 am to 4:45 pm

Phone Number: +1 (833) 952-1916 (TTY 711)

Email: Send completed referral form to REGMCDURNs-KPNC@kp.org with the subject line "ECM

Referral" or "CS Referral"

### **Referral Forms**

|        | Enhanced Care Management (ECM) for Adults          |
|--------|--|
| A<br>L | Enhanced Care Management (ECM) for Children        |
| A<br>M | Asthma Remediation                                 |
| E<br>D | <u>Caregiver Respite Services</u>                  |
| Α      | <u>Diversion and Transition to Home</u>            |
| A<br>L | Home Modifications                                 |
| L      | Housing Community Supports                         |
| A      | Medical Respite (Recuperative Care)                |
| N<br>C | Medically Tailored Meals/Medically Supportive Food |
| E      | Personal Care and Homemaker Services               |



# **Enhanced Care Management Providers List**

| SETTER IN           | A BETTER WAY, INC.   |
|---------------------|--|
| About               | A Better Way is a San Francisco Bay Area 501(c)(3) nonprofit that provides the highest quality services to children in - or at risk of entering - foster care, and their families, with the goal of establishing loving and lasting relationships. |
| Location            | 3200 Adeline Street,<br>Berkeley, CA 94703   |
| Website             | https://www.abetterwayinc.net/   |
| Main Line           | +1 (510) 433-8600  |
| Managed Care Plan   | Kaiser Permanente  |
| Population of Focus | Children & Youth - Individuals with Serious Mental Health (SMI) and/or SUD Needs   Children & Youth - Children & Youth Involved in Child Welfare   |

### **AAT Home Placement Agency**

About

Location

Website <a href="https://aathomeplacement.com">https://aathomeplacement.com</a>

Main Line +1 (844) 699-7600 Managed Care Plan Kaiser Permanente

Population of Focus Adults - Living in the community at-risk for Long Term Care (LTC) Institutionalization

1

Adults - Nursing facility residents transitioning to the community



### **AGAPE VILLAGE**



| About               | Agape Villages is a licensed foster family agency placing children in foster homes in communities throughout Northern California. We accept referrals from California's Department of Social Services, Child Protective Services and County Mental Health Departments. We serve disadvantaged children, adolescents and young adults from newborn to 21 years of age.  We are also a licensed adoption agency, serving our families, children and youth through the permanency of adoption. |  |
|---------------------|---|--|
| Location            | 14739 Catalina Street,<br>San Leandro, CA 94577   |  |
| Website             | https://agapevillages.org/  |  |
| Main Line           | +1 (510) 835-2641   |  |
| Managed Care Plan   | Kaiser Permanente   |  |
| Population of Focus | Children & Youth - Individuals Experiencing Homelessness   Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization   Children & Youth - Individuals with Serious Mental Health and/or SUD Needs   Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition   Children & Youth - Children and Youth Involved in Child Welfare   Children & Youth - Pregnant and postpartum individuals                        |  |

| Alameda County Health Care Services Agency | ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES (ACBHCS), Eastmont Health Center   |
|--|---|
| About                                      | Alameda County Behavioral Health Care Services (ACBHCS) provides enhanced care management services to eligible Alameda Alliance beneficiaries (members). ACBHCS Enhanced Care Management providers and other staff are located in the Eastmont Health Center. |
| Location                                   | 7200 Bancroft Ave, Suite 125<br>Oakland, CA 94605   |
| Website                                    | https://www.acbhcs.org  |
| Main Line                                  | +1 (510) 383-5020   |
| Managed Care Plan                          | Alameda Alliance for Health   |
| Population of Focus                        | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs Needs   |



| AC CARE ALLIANCE FAITH & HEALTH CARING FOR THE COMMUNITY | ALAMEDA COUNTY CARE ALLIANCE  |
|--|---|
| About  | ACCA is a faith-based, person-centered nonprofit organization dedicated to supporting individuals with advanced illnesses and their caregivers.   |
| Location   |   |
| Website  | https://www.care-alliance.org   |
| Main Line  | +1 (628) 777-2480   |
| Managed Care Plan  | Kaiser Permanente   |
| Population of Focus                                      | Adults At Risk for Hospitalization or ED Utilization   Adults At Risk for Long Term Care (LTC) Institutionalization   Adults - Nursing facility residents transitioning to the community   Children & Youth - Individuals at-risk for hospitalization or ED utilization |

| Alameda County Public Health Departmen | ALAMEDA COUNTY PUBLIC HEALTH FAMILY SERVICES, CALIFORNIA CHILDREN'S SERVICES  |
|--|---|
| About                                  | California Children's Services (CCS) is a state public health program for children and youth with certain diseases or health problems. Through this program, children and youth birth to 21 years old can get the health care and services they need. |
| Location                               | 1100 San Leandro Blvd.,<br>San Leandro, CA, 94577   |
| Website                                | https://acphd.org/ccs/  |
| Main Line                              | +1 (510) 208-1030   |
| Alternative Contact                    | CCSECM@acgov.org  |
| Managed Care Plan                      | Alameda Alliance for Health   |
| Population of Focus                    | Child/Youth At Risk of avoidable hospital or ED Utilization   Child/Youth Enrolled in CCS with additional needs beyond their CCS condition  |



| alameda<br>family<br>services | ALAMEDA FAMILY SERVICES  |
|-------------------------------|--|
| About                         | Alameda Family Services is a fully integrated community-based organization offering premier mental health services combined with early childhood education and family support. Our mission to foster healing, resiliency, and growth creates a foundation underlying all we do. We fulfill this mission by providing extensive services that improve the emotional, psychological and physical health of individuals of all ages and families at all stages.   |
| Affiliation                   | Full Circle Health Network   |
| Location                      | 2325 Clement Ave., Ste. A<br>Alameda, CA, 94501  |
| Website                       | https://alamedafs.org/   |
| Main Line                     | +1 (510) 629-6300  |
| Managed Care Plan             | Alameda Alliance for Health & Kaiser Permanente  |
| Population of Focus           | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults transitioning from incarceration   Children & Youth/Families experiencing Homelessness   Children & Youth - Individuals at-risk for hospitalization or ED utilization   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth - Individuals transitioning from incarceration   Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Birth Equity - Children/Youth Birth Equity - Adults |

| ALAMEDA<br>HEALTH SYSTEM | ALAMEDA HEALTH SYSTEM   |                    |                     |
|--------------------------|---|--------------------|---------------------|
| About                    | Alameda Health System (AHS) provides comprehensive medical treatment, health promotion and disease prevention throughout our integrated network of hospitals, clinics, and health services. AHS includes three acute care hospitals, four ambulatory care wellness centers, four post-acute facilities and the only psychiatric emergency department in Alameda County. |                    |                     |
| Location                 |   |                    |                     |
|                          | Highland Wellness   | Hayward Wellness   | Eastmont Wellness   |
|                          | 1411 E. 31 <sup>st</sup> . St.  | 664 Southland Mall | 6955 Foothill Blvd. |



|                     | Oakland, CA 94602   | Hayward, CA 94545 | Oakland, CA 94605 |
|---------------------|---|-------------------|-------------------|
|                     | +1 (510) 437-5039   | +1 (510) 266-1700 | +1 (510) 567-5700 |
|                     |   |                   |                   |
| Website             | www.alamedahealthsystem.org   |                   |                   |
| Managed Care Plan   | Alameda Alliance for Health   |                   |                   |
| Population of Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Birth Equity - Adults |                   |                   |

| ALTERNATIVE<br>FAMILY SERVICES | ALTERNATIVE FAMILY SERVICES   |  |
|--------------------------------|---|--|
| About                          | Since 1978, AFS has been serving the diverse and varied needs of thousands of children, youth, and families. Currently, AFS annually cares for approximately 1,500 youth through the following services accredited by COA: foster care, mental health, adoption, transition age youth, professional training, emergency shelter and juvenile justice youth. |  |
| Affiliation                    | Full Circle Health Network  |  |
| Location                       | 401 Roland Way, Ste. 150<br>Oakland, CA, 94621  |  |
| Website                        | https://www.afs4kids.org/   |  |
| Main Line                      | +1 (510) 839-3800   |  |
| Managed Care Plan              | Alameda Alliance for Health   |  |
| Population of Focus            | Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities                     |  |

| Amity Foundation | AMITY FOUNDATION  |
|------------------|---|
| About            | Founded in 1981, Amity Foundation has been serving the diverse and varied needs of thousands of minority children, youth, and families, and serves at least 20,000 people annually. They are dedicated to the inclusion and habilitation of people marginalized by trauma, criminality, incarceration, poverty, racism, sexism, homelessness, and violence. |



| Location            | 3745 S Grand Ave,<br>Los Angeles, CA 90007  |
|---------------------|---|
| Website             | http://www.amityfdn.org/  |
| Main Line           | +1 (213) 741-2276   |
| Managed Care Plan   | Kaiser Permanente   |
| Population of Focus | Adults - Individuals transitioning from incarceration (Adult)   Children & Youth - Individuals transitioning from incarceration |

| axiScommunityhealth | AXIS COMMUNITY HEALTH   |
|---------------------|---|
| About               | Axis Community Health provides quality, affordable, accessible and compassionate health care services that promote the well-being of all members. They provide medical, mental health, WIC, urgent care mental health, and COVID-19 services to the community.  |
| Affiliation         | Community Health Center Network   |
| Location            | 5925 W Las Positas Blvd., Ste. 100<br>Pleasanton, CA 94588  |
| Website             | https://axishealth.org/   |
| Main Line           | +1 (925) 462-1755   |
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

| BAY AREA COMMUNITY HEALTH | BAY AREA COMMUNITY HEALTH, LIBERTY CLINIC   |
|---------------------------|---|
| About                     | Bay Area Community Health serves more than 100,000 people, who rely on high-quality healthcare services, regardless of their immigration status, ethnicity, disabilities, or ability to pay. They strive to deliver exceptional health and social services that improve quality of life for individuals, families, and communities. |
| Affiliation               | Community Health Center Network   |



| Location            | 39500 Liberty St<br>Fremont, CA, 94538  |
|---------------------|---|
| Website             | https://bach.health/  |
| Main Line           | +1 (510) 770-8040   |
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

| Bay Area Community Services | BAY AREA COMMUNITY SERVICES  |
|-----------------------------|--|
| About                       | BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people. |
| Location                    | 390 40 <sup>TH</sup> Street<br>Oakland, CA 94609   |
| Website                     | https://www.bayareacs.org/   |
| Main Line                   | +1 (510) 613-0330  |
| Managed Care Plan           | Alameda Alliance for Health  |
| Population of Focus         | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs  |

| CSS California<br>Support<br>Services | CALIFORNIA SUPPORT SERVICES  |
|---------------------------------------|--|
| About                                 | California Support Services is a nonprofit organization dedicated to empowering California communities through comprehensive wraparound services. They offer a range of programs aimed at enhancing the well-being of individuals and families across the state. |



| Location            | Pittsburg Youth Office 1001 Stoneman Ave. Pittsburg, CA 94565  Pittsburg Adult Office 420 Railroad Ave. Suite #103 Pittsburg, CA 94565  Fairfield Office 490 Chadbourne Rd Fairfield, CA, 94534  |
|---------------------|--|
| Website             | https://californiasupportservices.com  |
| Main Line           | +1 (888) 341-6522  |
| Managed Care Plan   | Kaiser Permanente  |
| Population of Focus | Adults/Families experiencing Homelessness   Adults Transitioning from Incarceration   Adults At Risk for Hospitalization or ED Utilization   Children & Youth Transitioning from Incarceration   Children & Youth At Risk for Hospitalization or ED Utilization  Children & Youth experiencing Homelessness   Children & Youth involved in child welfare |

| <b>€€</b>           | CALIFORNIA CARDIOVASCULAR CONSULTANTS  |
|---------------------|--|
| About               | CCCMA started out as a small group practice in 1992 and over years diversified into multiple specialties to provide multiple services for patients at multiple locations. Since then, CCCMA has grown into an excellent multi-specialty health care practice with seven offices located around the East Bay Area and South Bay Area of California. |
| Location            | 2333 Mowry Avenue, Ste. 300<br>Fremont, CA 94538   |
| Website             | https://www.cccma.org/   |
| Main Line           | +1 (510) 796-0222  |
| Managed Care Plan   | Alameda Alliance for Health  |
| Population of Focus | Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   |



| CHENMING & MARGARET HU MEDICAL CENTER | CHENMING & MARGARET HU MEDICAL CENTER, ASIAN HEALTH SERVICES  |
|---------------------------------------|---|
| About                                 | HMC is the largest of the Asian Health Services sites and serves over 16,000 patients with nearly 60,000 visits annually. Our team of doctors, nurse practitioners, physician assistants, nurses, health coaches, behavioral health specialists, and nutritionists provide high quality, comprehensive care in 9 Asian languages and English for patients of all ages.  |
| Affiliation                           | Community Health Center Network   |
| Location                              | 818 Webster Street,<br>Oakland, CA 94607  |
| Website                               | https://asianhealthservices.org/chenming-margaret-hu-medical-center/  |
| Main Line                             | +1 (510) 986-6800   |
| Managed Care Plan                     | Alameda Alliance for Health   |
| Population of<br>Focus                | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

| DA FAMILY SERVICES  | EA FAMILY SERVICES  |
|---------------------|---|
| About               | EA Family Services is a non-profit organization providing services to people in Contra Costa County, employing an innovative approach to relationship-centered treatment framework for foster care children and their families. |
| Location            | 3737A Lone Tree Way<br>Antioch, CA 94509  |
| Website             | https://www.ea.org/   |
| Main Line           | +1 (530) 283-3330   |
| Managed Care Plan   | Kaiser Permanente   |
| Population of Focus | Adults Transitioning from Incarceration   Adults at-risk for IP and ED   Adults/Families experiencing Homelessness   Birth Equity - Adults  |



| <b>EBAC</b>            | EAST BAY AGENCY FOR CHILDREN  |
|------------------------|---|
| About                  | Guided by a trauma-informed approach, EBAC's eight distinct, direct service programs include two counseling programs; intervention services for preschoolers; five Family Resource Centers; a health and wellness center, and grief support, afterschool, and youth empowerment programs.   |
| Affiliation            | Full Circle Health Network  |
| Location               | 2828 Ford St. Oakland, CA, 94601  |
| Website                | https://www.ebac.org/   |
| Main Line              | +1 (510) 268-3770   |
| Managed Care Plan      | Alameda Alliance for Health and Kaiser Permanente   |
| Population of<br>Focus | Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities |

| *                      | EAST BAY INNOVATIONS  |
|------------------------|---|
| About                  | East Bay Innovations (EBI) is a private non-profit organization providing services to people throughout Alameda County. EBI offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community. |
| Location               | 2450 Washington Avenue, Suite 240<br>San Leandro, CA 94577  |
| Website                | https://www.eastbayinnovations.org/   |
| Main Line              | +1 (510) 618-1580   |
| Managed Care Plan      | Alameda Alliance for Health   |
| Population of<br>Focus | Adults experiencing homelessness   Adults At Risk for Hospitalization or ED Utilization   Adults At Risk for Long Term Care (LTC) Institutionalization   Adult Nursing Facility Residents Transitioning to the Community  |



| EDEN<br>YUUTH       | EDEN YOUTH AND FAMILY SERVICES  |
|---------------------|---|
| About               | Eden Youth is a youth-powered nonprofit organization based in Hayward, California, dedicated to fostering the well-being of young people and their communities through holistic support and advocacy. |
| Location            | 680 W. Tennyson Rd.<br>Hayward, CA 94544  |
| Website             | https://www.edenyouth.org   |
| Main Line           | +1 (510) 887-1147   |
| Managed Care Plan   | Kaiser Permanente   |
| Population of Focus | TBD   |

| family builders     | FAMILY BUILDERS   |
|---------------------|---|
| About               | Family Builders' core programs, foster care and foster to adoption, focus on guiding families through the foster care and adoption process to meet both the short term needs of children who are in foster care, as well as those that need permanent families.   |
| Affiliation         | Full Circle Health Network  |
| Location            | 1900 Embarcadero, Ste. 303<br>Oakland, CA, 94606  |
| Website             | https://familybuilders.org/   |
| Main Line           | +1 (510) 536-5437   |
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities |



| Family<br>Resource<br>Navigators | FAMILY RESOURCE NAVIGATORS   |
|----------------------------------|--|
| About                            | Family Resource Navigators ("FRN") provides free education, support and advocacy to over 2000 families each year with children or youth with disabilities or special health care needs in Alameda County. 85% of the people we work with are MediCal eligible. |
| Location                         | 101 Callan Ave., Suite 200<br>San Leandro, CA 94577  |
| Website                          | https://familyresourcenavigators.org/  |
| Main Line                        | +1 (510) 547-7322  |
| Managed Care Plan                | Kaiser Permanente  |
| Population of Focus              | TBD  |

| FredFinch Youth & Family Services | FRED FINCH YOUTH & FAMILY SERVICES  |  |
|-----------------------------------|---|--|
| About                             | We serve children, adolescents, young adults, and families facing complex life challenges. Many have experienced trauma and abuse; live at or below the poverty line; have been institutionalized or incarcerated; have a family member that has been involved in the criminal justice system; have a history of substance abuse; or have experienced discrimination or stigma.                     |  |
| Affiliation                       | Full Circle Health Network  |  |
| Location                          | 3800 Coolidge Ave.<br>Oakland, CA, 94602  |  |
| Website                           | https://www.fredfinch.org/  |  |
| Main Line                         | +1 (510) 482-2244   |  |
| Managed Care Plan                 | Alameda Alliance for Health & Kaiser Permanente   |  |
| Population of<br>Focus            | Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities |  |



| INDEPENDENT Living Systems | INDEPENDENT LIVING SYSTEMS, LLC   |  |  |
|----------------------------|---|--|--|
| About                      | An industry leader in managing home and community-based programs for almost 2 decades, ILS leverages an award-winning technology platform. ILS provides assistance beyond the clinical realm at every stage of care from hospitalization to the treatment of chronic illnesses to personalized care management including nutritional support.   |  |  |
| Location                   | ILS offers services thru eCare  |  |  |
| Website                    | www.ilshealth.com   |  |  |
| Main Line                  | +1 (818) 245-6735   |  |  |
| Alternative Contact        | ILS-CalAIM@ilshealth.com  |  |  |
| Managed Care Plan          | Kaiser Permanente   |  |  |
| Population of<br>Focus     | Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults Transitioning from Incarceration Adults living in the community at-risk for Long Term Care (LTC)   Adults Nursing facility residents transitioning to the community   Adults with intellectual or developmental disabilities   Children/Youth experiencing homelessness   Children/Youth at-risk for IP and ED   Children/Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children/Youth with intellectual or developmental disabilities   Birth Equity - Children & Youth |  |  |

| Institute on Aging | INSTITUTE ON AGING  |
|--------------------|---|
| About              | As the leading advocate for older adults and those who care for them, we offer a broad spectrum of services and support to help seniors maintain their independence as long as it is safe to do so. In addition to providing home care and case management services, we operate San Francisco's Elder Abuse Prevention Program; The Friendship Line, a free 24-hour suicide prevention "warm" line for seniors; adult day care centers for adults experiencing Alzheimer's and dementia; the Program of All-Inclusive Care for the Elderly (PACE), which provides medical care, physical therapy and enrichment activities for older adults; and CONNECT, a free community referral service for all things elder. |
| Location           | 3575 Geary Boulevard<br>San Francisco, CA 94118   |
| Website            | https://www.ioaging.org/  |



| Main Line           | +1 (415) 750-4111   |
|---------------------|---|
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Long Term Care (LTC) Institutionalization   Adult Nursing facility Residents Transitioning to the Community |

| John HOMECARE SERVICES, us Caring for three in need since 2001 | J&M HOMECARE SERVICES, LLC  |  |
|--|---|--|
| About  | Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care services. We want to encourage family members who have taken on caregiving roles to feel supported when they need a break from those responsibilities. We also want to make sure that families who aren't from the East Bay region can rest easy knowing that their loved one is receiving the best care possible. |  |
| Location   | 16 Crow Canyon Ct #200<br>San Ramon, CA 94583   |  |
| Website  | https://jmhomecare.com/   |  |
| Main Line  | +1 (925) 552-6500   |  |
| Managed Care Plan  | Kaiser Permanente   |  |
| Population of Focus  | Adults - Individuals At Risk for Avoidable Hospital or ED Utilization Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community  |  |

| koinonia<br>FAMILY SERVICES | KOINONIA FOSTER HOMES, INC.   |
|-----------------------------|---|
| About                       | Once it's determined you qualify, Koinonia will provide you with a dedicated care team. They will coordinate with you and your family's doctors, mental health providers, specialists, pharmacists, case managers, and social services providers. |
| Location                    | 406 Motor City Ct F,<br>Modesto, CA 95356   |
| Website                     | https://www.kfh.org/  |



| Main Line           | +1 (209) 577-3737   |
|---------------------|---|
| Managed Care Plan   | Kaiser Permanente   |
| Population of Focus | Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition Children & Youth - Children and Youth Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities Children & Youth - Pregnant and postpartum individuals |

| La Clínica. a california health. center | LA CLÍNICA  |   |   |
|---|---|---|---|
| About                                   | La Clínica was founded in 1971 to address health barriers and create better lives for the underserved. Today, La Clínica is the first choice for providing multilingual, accessible full-scope health care services in the East Bay, no matter a patient's income level or insurance status.                |   |   |
| Affiliation                             | Community Health Center N   | etwork  |   |
| Location                                |   |   |   |
|   | San Antonio Neighborhood<br>Health Center   | Fuente Wellness Center                                      | Fruitvale Village   |
|   | 1030 International Blvd<br>Oakland, CA, 94606   | 16110 E 14 <sup>th</sup> Street<br>San Leandro, CA<br>94578 | 3451 E 12Th St<br>Oakland, CA, 94601  |
|   | <ul> <li>New Patients: +1 (510) 481-4554</li> <li>Existing Patients: +1 (510) 238-5400</li> </ul>   | +1 (510) 481-4556   | <ul> <li>Family Medicine: +1         (510) 535-3319</li> <li>Pediatrics: +1 (510)         535-3500</li> <li>Preventive         Medicine/         Integrated         Behavioral Health:         +1 (510) 535-3700</li> </ul> |
| Website                                 | https://laclinica.org/  |   |   |
| Managed Care Plan                       | Alameda Alliance for Health   |   |   |
| Population of<br>Focus                  | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED |   |   |



Utilization | Child/Youth/Families experiencing Homelessness | Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

| LA FAMILIA          | LA FAMILIA   |
|---------------------|--|
| About               | La Familia has a 40-year history of providing high-quality mental health and community support services in the San Francisco Bay Area. We are committed to building a vibrant and multicultural agency to provide services that meet the needs of the individuals and families in our community. |
| Location            | 24301 Southland Drive, Ste. 300<br>Hayward, CA 94545   |
| Website             | https://livelafamilia.org/   |
| Main Line           | +1 (510) 300-3500  |
| Managed Care Plan   | Alameda Alliance for Health  |
| Population of Focus | Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth experiencing intellectual or developmental disabilities   Children & Youth transitioning from incarceration                        |

| LifeLong<br>Medical<br>Care | LIFELONG MEDICAL CARE   |
|-----------------------------|---|
| About                       | LifeLong Medical Care provides high-quality health, dental, and social services to underserved people of all ages; creates models of care for the elderly, people with disabilities and families; and advocates for continuous improvements in the health of our communities. |
| Affiliation                 | Community Health Center Network   |



| Location               |   |                          |                      |
|------------------------|---|--------------------------|----------------------|
|                        | East Oakland Health<br>Center   | Ashby Health Center      | Trust Health Center  |
|                        | 10700 Macarthur Blvd,   | 3075 Adeline St, Ste 280 | 386 14Th St          |
|                        | Ste 14B   | Berkeley, CA, 94703      | Oakland, CA, 94612   |
|                        | Oakland, CA, 94605  |                          |                      |
|                        | +1 (510) 981-4100   | +1 (510) 981-4100        | +1 (510) 210-5050    |
|                        | Downtown Oakland  | Howard Daniel Health     | West Berkeley Health |
|                        | Health Center   | Center                   | Center               |
|                        | 616 16Th St   | 9933 Macarthur Blvd      | 837 Addison St       |
|                        | Oakland, CA, 94612  | Oakland, CA, 94605       | Berkeley, CA, 94710  |
|                        | +1 (510) 981-4100   | +1 (510) 981-4100        | +1 (510) 981-4100    |
|                        |   |                          |                      |
| Website                | https://lifelongmedical.org/  |                          |                      |
| Main Line              | +1 (510) 981-4100   |                          |                      |
| Managed Care Plan      | Alameda Alliance for Health   |                          |                      |
| Population of<br>Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Birth Equity - Adults   Adults transitioning from incarceration |                          |                      |

| LINCOLN FAMILIES CAMPOND LIVES   THE CONTROL COMMUNETS HO YEARS | LINCOLN FAMILIES   |  |
|---|--|--|
| About   | Lincoln Families provides a continuum of preventative, responsive, and intensive support services to improve outcomes for children and families. We are committed to creating systemic change to strengthen our work in schools and communities, to remove barriers to care, and to advance racial justice and equity. |  |
| Affiliation   | Full Circle Health Network   |  |
| Location  | 1266 14th St.<br>Oakland, CA, 94607  |  |
| Website   | https://www.lincolnfamilies.org/   |  |
| Main Line   | +1 (510) 273-4700  |  |
| Managed Care Plan   | Alameda Alliance for Health & Kaiser Permanente  |  |



| Population of Focus | Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities |
|---------------------|---|
|---------------------|---|

|                     | MALAMA MEDICAL GROUP   |
|---------------------|--|
| About               | Malama is a doula-led, holistic maternal support platform that pairs pregnant and postpartum patients with a Doula-Care Navigator to coordinate care, manage needs across medical, social, and practical domains, and monitor relevant health metrics. |
| Location            | 2261 Market Street Suite 4875<br>San Francisco, CA 94114   |
| Website             | https://heymalama.co   |
| Main Line           |  |
| Managed Care Plan   | Kaiser Permanente  |
| Population of Focus | TBD  |

| MAN 2 MAN           | MAN 2 MAN URBAN YOUTH ADVOCATE   |
|---------------------|--|
| About               | Man 2 Man Urban Youth Advocate is a Bay Area-based nonprofit whose mission is to empower fathers, men, and families through educational, intervention, and support programs. |
| Location            | 7200 Bancroft Ave., Suite 176<br>Oakland, CA 94605   |
| Website             | https://www.man2man-uya.org  |
| Main Line           | +1 (510) 392-2380  |
| Managed Care Plan   | Kaiser Permanente  |
| Population of Focus | TBD  |



| MED  ZED            | MEDZED PHYSICIAN SERVICES INC.  |
|---------------------|---|
| About               | MedZed partners with managed care organizations and health plans by providing social and medical care focused on serving at-risk members with multiple chronic conditions. We offer short and long-term programs tailored to actively manage members through our multidisciplinary care teams.  |
| Location            | 300 Corporate Pointe, Suite 465<br>Culver City, CA 90230  |
| Website             | www.mymedzed.com  |
| Main Line           | ecm@mymedzed.com / +1 (877) 633-9331  |
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth/Families experiencing Homelessness   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use (SUD) Needs   Children & Youth Enrolled in CCS with additional needs beyond their CCS conditional Children & Youth involved in Child Welfare   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |

| Omatochi          | ОМАТОСНІ  |
|-------------------|---|
| About             | Omatochi is a team dedicated to revolutionizing in-home care. We revitalize aging adults with skilled in-home health aides, a holistic wellness approach, and unparalleled technology. Our goal is to provide senior-centric in-home care that preserves independence instead of limiting it. Each patient is different, so our team works on learning how to best treat your loved one from YOU. We combine our expertise with your experiences to offer the best possible care. |
| Location          | 6500 Dublin Blvd, Suite 200G<br>Dublin, CA 94568  |
| Website           | https://omatochi.com  |
| Main Line         | +1 (925) 905-1662   |
| Managed Care Plan | Kaiser Permanente   |



| Population of | TBD |
|---------------|-----|
| Focus         |     |

| NATIVE AMERICAN HEALTH CENTER Serving the community since 1972 a californis half bit center | NATIVE AMERICAN HEALTH CENTER  |
|---|--|
| About   | NAHC is on a mission to provide comprehensive services to improve the health and wellbeing of American Indians, Alaska Natives, and residents of the surrounding communities with respect to cultural and linguistic differences.  NAHC is dedicated to providing high quality medical, dental, behavioral health, community wellness, and social service programs.  |
| Affiliation   | Community Health Center Network  |
| Location  | 2950 International Blvd<br>Oakland, CA, 94601  |
| Website   | https://www.nativehealth.org/<br>https://www.chcnetwork.org  |
| Main Line   | +1 (510) 535-4400  |
| Managed Care Plan   | Alameda Alliance for Health  |
| Population of Focus   | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth/Families experiencing Homelessness   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Adults transitioning from incarceration |

| NEW DIMENSIONS FOSTER FAMILY AGENCY ADVOCACY - COMMITMENT - SUPPORT | NEW DIMENSIONS FOSTER FAMILY AGENCY   |
|---|---|
| About   | New Dimensions Foster Family Agency recruits, certifies and trains foster parents, professionally supports them, and finds temporary or permanent placement for children who need additional care. Its mission is to help and oversee the placement of children who cannot remain safely in their parent's home. The agency's vision is for a community that embraces its most vulnerable members, ensuring that each child has an opportunity for a healthy successful life by providing a support system for foster and adoptive families as they fulfill physical needs. |



| Location            | 1620 N Carpenter Rd Ste D49,<br>Modesto, CA 95351 |
|---------------------|---|
| Website             | https://newdimensionsffa.com/                     |
| Main Line           | +1 (209) 526-1837                                 |
| Managed Care Plan   | Kaiser Permanente                                 |
| Population of Focus | <mark>Unknown</mark>                              |

| NURTURING<br>CARE.NET | NURTURING CARE LLC   |
|-----------------------|--|
| About                 | Nurturing Care provides coordinated medical, social, behavioral, and developmental services to support individuals and families with complex needs through holistic care management. |
| Location              | <mark>Unknown</mark>   |
| Website               |  |
| Main Line             | +1 (323) 622-4911  |
| Managed Care Plan     | Kaiser Permanente  |
| Population of Focus   | TBD  |

| PAIR % TEAM       | PAIR TEAM   |
|-------------------|---|
| About             | Pair Team connects vulnerable patients to local care teams that help them overcome barriers and get convenient access to the right physical, mental, and social services. |
| Location          | 1459 18th St,<br>San Francisco, CA 94107  |
| Website           | https://www.pairteam.com/   |
| Main Line         | +1 (415) 275-2322   |
| Managed Care Plan | Alameda Alliance for Health   |



| Population of Focus | All Adult and Children and Youth Populations of Focus |
|---------------------|---|
|---------------------|---|

| community<br>health center | ROOTS COMMUNITY HEALTH CENTER  |                        |  |
|----------------------------|--|------------------------|--|
| About                      | Founded in Oakland, California, the mission of Roots Community Health Center is to uplift those impacted by systemic inequities and poverty. We accomplish this through medical and behavioral health care, health navigation, workforce enterprises, housing, outreach, and advocacy. |                        |  |
| Location                   |  |                        |  |
|                            | Roots Main Clinic  | Roots South Bay Clinic |  |
|                            | 9925 International Blvd.   | 1898 The Alameda,      |  |
|                            | Oakland, CA 94606  | San Jose, 95126        |  |
|                            | +1 (510) 777-1177  | +1 (408) 490-4710      |  |
|                            |  |                        |  |
| Website                    | www.rootsclinic.org  |                        |  |
| Managed Care Plan          | Alameda Alliance for Health; Kaiser Permanente   |                        |  |
| Population of<br>Focus     | Adults At Risk for Hospitalization or ED Utilization   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults/Families experiencing Homelessness   Children & Youth experiencing Homelessness   Adults transitioning from Incarceration    |                        |  |

| <b>⋄</b> Vynca    | RESOLUTION CARE (DBA VYNCA CARE)  |  |
|-------------------|---|--|
| About             | Experts in palliative care, they are trained to reduce suffering from serious illnesses such as cancer, heart failure, COPD, cirrhosis, and dementia. Their mission is To enable more quality days at home for individuals living with serious illness. |  |
| Location          | 548 Market St Suite 83340,<br>San Francisco, CA 94104<br>+1 888-227-8884  |  |
| Website           | http://www.vyncacare.com/   |  |
| Managed Care Plan | Kaiser Permanente   |  |



| Population of | Birth Equity - Children & Youth  |
|---------------|--|
| Focus         | Birth Equity - Adults  |
|               | Adults - Individuals Experiencing Homelessness                                     |
|               | Adults - Individuals At Risk for Hospitalization or ED Utilization                 |
|               | Adults - Individuals with Serious Mental Health (SMI) and/or Substance Use         |
|               | Disorder (SUD) Needs   |
|               | Adults - living in the community at-risk for Long Term Care (LTC)                  |
|               | Adults - Nursing facility residents transitioning to the community                 |
|               | Children & Youth experiencing Homelessness   |
|               | Children & Youth At Risk for Hospitalization or ED Utilization                     |
|               | Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs |
|               | Children & Youth - Involved in Child Welfare                                       |

| SENECA PAMILY OF AGENCIES I UNCONDITIONAL CARE | SENECA FAMILY OF AGENCIES   |  |
|--|---|--|
| About  | Seneca Family of Agencies (formerly Seneca Center) was founded in 1985 with a simple but powerful mission: to help children and families through the most difficult times of their lives. Since then, Seneca has expanded to provide a broad continuum of permanency, mental health, education, and juvenile justice services, which today reach over 18,000 youth and families throughout California and Washington State each year. |  |
| Location                                       | 8945 Golf Links Rd<br>Oakland, CA, 94605  |  |
| Website  | https://senecafoa.org/  |  |
| Main Line                                      | +1 (510) 654-4004   |  |
| Managed Care Plan                              | Alameda Alliance for Health and Kaiser Permanente   |  |
| Population of Focus                            | Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)  |  |

| Serene<br>MENTAL & BEHAVIORAL HEALTH | SERENE HEALTH   |
|--------------------------------------|---|
| About                                | We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose. |
| Location                             |   |



|                     | 2213 Buchanan Road, Suite 105<br>Antioch, CA 94509 | 2235 Polvorosa Ave<br>San Leandro, CA 94577 |  |
|---------------------|--|---|--|
| Website             | www.serenehealth.com                               |   |  |
| Main Line           | +1 (844) 737-3638                                  |   |  |
| Managed Care Plan   | Kaiser Permanente                                  |   |  |
| Population of Focus | All Populations of Focus                           |   |  |

| SIDESSIDE            | SIDE BY SIDE  |
|----------------------|---|
| About                | At Side By Side we walk with young people impacted by adversity on their unique journeys to heal from trauma, restore resilience, and embrace their own potential. We see our clients for the individuals they are, and how all aspects of their life experiences have impacted their behavior, emotions, and ability to learn. We provide critical and comprehensive services that honor the young person's unique needs and strengths to prevent the escalation of dangerous conditions and behaviors and set them on a positive path. When they feel seen for who they are today, we believe our youth can move with confidence toward a future with meaning and connection. |
| Location             | 22245 Main St, Ste 200<br>Hayward, CA 94541   |
| Website              | https://www.sidebysideyouth.org/  |
| Main Line            | +1 (510) 727-9401   |
| Managed Care Plan    | Kaiser Permanente   |
| Populations of Focus | Children & Youth - Individuals with Serious Mental Health and/or SUD Needs<br>Children & Youth - Children and Youth Involved in Child Welfare   |

| Stars Behavioral Health Group Partnering with People for Positive Change | STARS BEHAVIORAL HEALTH GROUP  |
|--|--|
| About  | Today we offer a full continuum of community- and facility-based behavioral health and social services programs, as well as special education nonpublic schools and the Stars Training Academy which provides clinical practices trainings throughout the USA, as well as for SBHG agencies' staffs. Intensive services include day treatment, crisis stabilization, crisis residential treatment, and acute and subacute inpatient treatment. We provide our clinically sound |



|                     | services through contracts with county mental health, child welfare, and juvenile justice departments, as well as with public school districts.  |
|---------------------|--|
| Location            | 400 Estudillo Ave, Ste 100<br>San Leandro, CA 94577  |
| Website             | https://www.starsinc.com/  |
| Main Line           | +1 (510) 352-9200  |
| Managed Care Plan   | Alameda Alliance for Health and Kaiser Permanente  |
| Population of Focus | Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Involved in Child Welfare |

|                     | STERLING HOSPITALIST MEDICAL GROUP   |
|---------------------|--|
| About               | Affiliated with Titanium Healthcare  |
| Location            | 12566 Valley View St,<br>Garden Grove, CA 92845  |
| Website             | http://www.tihealthcare.com  |
| Main Line           | +1 (714) 897-1071  |
| Managed Care Plan   | Kaiser Permanente  |
| Population of Focus | Adults - Individuals Experiencing Homelessness Adults - Individuals At Risk for Avoidable Hospital or ED Utilization Adults - Individuals with Serious Mental Health and/or SUD Needs Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community Adults - Individuals with Intellectual or Developmental Disabilities Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Individuals with Intellectual or Developmental Disabilities |



### **TIBURCIO VASQUEZ HEALTH CENTER**



| About               | Tiburcio Vasquez Health Center (TVHC) is a leading provider of multicultural and linguistically appropriate health care and related services in Central and Southern Alameda County. TVHC provides comprehensive medical, dental, and mental health care, youth health services, community health education, family support services, and Women Infants and Children (WIC) nutrition services to low-income, limited English proficient, uninsured, and publicly insured patients.  |
|---------------------|---|
| Affiliation         | Community Health Center Network   |
| Location            | 22331 Mission Blvd<br>Hayward, CA, 94541  |
| Website             | https://tvhc.org/<br>www.chcnetwork.org   |
| Main Line           | +1 (510) 471-5907   |
| Alternative Contact | For member appt: +1 (510) 471-5880  |
| Managed Care Plan   | Alameda Alliance for Health   |
| Population of Focus | Adults/Families Experiencing Homelessness   Children & Youth/Families experiencing Homelessness   Adults At Risk for Hospitalization or ED Utilization   Children & Youth At Risk for Hospitalization or ED Utilization   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults transitioning from incarceration   Adults At Risk for Long Term Care (LTC) Institutionalization   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Birth Equity - Children/Youth and Adults Children & Youth - Individuals transitioning from incarceration |

| Titanium HEALTHCARE | TITANIUM HEALTHCARE  |
|---------------------|--|
| About               | Titanium care managers (or 'Lead Care Managers' as they are known under the CalAIM Enhanced Care Management Program) focus will go the distance to get you the help and care you need with more coordinated and patient-centered care. |
| Location            | ECM Program, Main Office<br>12566 Valley View Street<br>Garden Grove, CA 92845   |
| Website             | www.Tihealthcare.com   |
| Main Line           | +1 (310) 280-5203  |
| Managed Care Plan   | Alameda Alliance for Health  |



| Population of Focus | Children & Youth Experiencing Homelessness   Children & Youth Transitioning from Incarceration   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth Enrolled in CCS with additional needs beyond their CCS condition   Child/Youth Involved in Child Welfare   Child/Youth experiencing intellectual or developmental disabilities |
|---------------------|---|
|---------------------|---|

| SINCE 1993<br>UNITY<br>CARE | UNITY CARE GROUP, INC.  |
|-----------------------------|---|
| About                       | At Unity Care, we focus on meeting individualized needs and working together for the benefit of each child and family in our care. We put our philosophy into practice through our 1-Child 1-Plan framework, which promotes effective and efficient teamwork through one service delivery plan for each youth or family referred to our care. |
| Location                    | 16759 Los Reyes Ave,<br>San Leandro, CA 94578   |
| Website                     | https://www.unitycare.org/  |
| Main Line                   | +1 (408) 971-9822   |
| Managed Care Plan           | Kaiser Permanente   |
| Population of Focus         | TBD   |

| WESTCOAST CHILDREN'S CLINIC Aprivate, non-grofit children's community psychology clinic | WESTCOAST CHILDREN'S CLINIC  |
|---|--|
| About   | We are an agency defined by our community and commitment to children and families. Our belief that every child has a right to grow up knowing they are valued. And if this belief is not reflected to them, it is our job to help them discover who they are, and who they can become. |
| Affiliation   | Full Circle Health Network   |
| Location  | 3301 E 12th St. Ste. 259<br>Oakland, CA, 94601   |
| Website   | https://www.westcoastcc.org/   |
| Main Line   | +1 (510) 269-9030  |
| Managed Care Plan   | Alameda Alliance for Health  |



| Population of Focus | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes |
|---------------------|---|
|---------------------|---|

| West Oakland Health | WEST OAKLAND HEALTH  |  |            |
|---------------------|--|--|------------|
| About               | West Oakland Health Council has an impact throughout the East Bay, with five clinic sites. Services provided include high quality comprehensive adult and family medicine, pediatric health care, dental care, optometry, podiatry, behavioral health services, and pharmacies at two locations. |  |            |
| Affiliation         | Community Health Center Netw   | Community Health Center Network  |            |
| Location            | West Oakland Health Center<br>700 Adeline St<br>Oakland, CA, 94607   | Fast Oakland Health Center 7450 International Blvd Oakland, CA, 94621  |            |
| Website             | https://westoaklandhealth.org/   |  |            |
| Main Line           | +1 (510) 835-9610  |  |            |
| Managed Care Plan   | Alameda Alliance for Health  |  |            |
| Population of Focus | Adults/Families Experiencing Ho<br>Children & Youth/Families expe<br>Adults At Risk for Hospitalization<br>Children & Youth At Risk for Hos<br>Adults experiencing Serious Me<br>(SUD) Needs  <br>Adults transitioning from incard<br>Adults At Risk for Long Term Can<br>Birth Equity - Adults  | riencing Homelessness  <br>n or ED Utilization  <br>spitalization or ED Utilization  <br>ntal Health (SMI) and/or Substance Use<br>eration | e Disorder |

| Your Home ASSISTANT | YOUR HOME ASSISTANT, LLC  |
|---------------------|---|
| About               | Your Home Assistant provides non-medical in-home support to help individuals live safely and independently. |



| Location            | 2228 Longport Ct Ste 130<br>Elk Grove, CA 95758 |
|---------------------|---|
| Website             | https://www.yourhomeassistant.com               |
| Main Line           | +1 (916) 970-9001                               |
| Managed Care Plan   | Kaiser Permanente                               |
| Population of Focus | TBD   |



### **Community Supports Providers List**

| 24 hour care               | 24 HOUR HOME CARE  |
|----------------------------|--|
| About                      | 24 Hour Home Care provides high-quality, customized, innovative, and professional caregiving services to seniors and people with developmental disabilities, allowing them to continue full, active, and healthy lifestyles. |
| Location                   | 200 N Pacific Coast Hwy, Ste 300<br>El Segundo, CA, 90245  |
| Website                    | www.24hrcares.com  |
| Main Line                  | +1 (888) 324-6225  |
| Managed Care Plan          | Alameda Alliance for Health  |
| Community Support Services | Personal Care & Homemaker Services   Respite Services  |

### **AAT Home Placement Agency**

About

Location

Website <a href="https://aathomeplacement.com">https://aathomeplacement.com</a>

Main Line +1 (844) 699-7600 Managed Care Plan Kaiser Permanente

Community Support Community Transition Services | Housing Transition Navigation, Deposits, and

Services Tenancy & Sustaining services | Nursing Home Transition

| accent <b>Care</b> | ACCENTCARE OF CALIFORNIA   |
|--------------------|--|
| About              | At AccentCare, we understand that quality, in-home assistance can enrich an individual's quality of life, and provide the support needed to make aging at home, independently and safely, possible for those who just need a helping hand. Each year, more than 10,000 families depend on our highly-skilled personal care professionals to deliver services tailored to meet their individual |



|                               | needs, with the compassion they deserve. If you or a loved one could use a helping hand, let us lend one to you. |
|-------------------------------|--|
| Location                      | 1455 Auto Center Dr., Ste 150,<br>Ontario, CA. 91761   |
| Website                       | https://pcs.accentcare.com/california-01   |
| Main Line                     | +1 (818) 837-3775  |
| Email                         | info@accentcare.com  |
| Managed Care Plan             | Kaiser Permanente  |
| Community<br>Support Services | Caregiver Respite Services   Personal Care & Homemaker Services  |

| Aging Assistant® Experienced. Trustworthy. Reliable. | AGING ASSISTANT LLC   |
|--|---|
| About  | Aging Assistant LLC has provided over 14 years of caregiving experience with seniors. Their mission is to provide the same level of care and compassion that they would provide to their families. Their non-medical caregivers are all California certified Home Care Aides, and match each client with a caregiver who can best meet their individual needs whether they reside in a house, apartment, condominium, assisted-living community, nursing community or hospital. |
| Location   | 9578 2nd Ave,<br>Elk Grove, CA 95624  |
| Website  | https://www.agingassistant.com/   |
| Main Line  | +1 (916) 897-4455   |
| Email  | <u>Unknown</u>  |
| Managed Care Plan                                    | Kaiser Permanente   |
| Community Support Services                           | Caregiver Respite Services   Personal Care & Homemaker Services   |



### **ALAMEDA COUNTY COMMUNITY FOOD BANK**



| About                         | Alameda County Community Food Bank has been providing meals to children, adults, and seniors of Alameda County for over 35 years through partnerships with food pantries, soup kitchens, and nonprofits and advocacy. We believe that food is a basic human right and strive to end food insecurity for our community members. We have four programs: 1) Hot Meals program, 2) Senior Meals program, 3) Street Outreach program, and our 4) Pop-Up Pantry program, and offer assistance with CalFresh enrollment to families. |
|-------------------------------|---|
| Location                      | 7900 Edgewater Drive<br>Oakland, CA 94621   |
| Website                       | https://www.accfb.org/  |
| Main Line                     | +1 (510) 635-3663   |
| Managed Care Plan             | Alameda Alliance for Health   |
| Community<br>Support Services | Medically Supportive Food   |

| Turodus.                      | ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY OFFICE OF HOMELESS CARE & COORDINATION  |
|-------------------------------|--|
| About                         | Alameda County's Health Services Program is administered by the Health Care Services Agency and includes the following program areas: Behavioral Health Care, Public Health, Environmental Health, and Agency Administration/Indigent Health. The ultimate mission of Health Care Services Agency is to provide fully integrated health care services through a comprehensive network of public and private partnerships that ensure optimal health and well-being and respect the diversity of all residents. |
| Location                      | 1900 Embarcadero, Suite 210,<br>Oakland, CA 94606  |
| Website                       | <u>Homelessness.acgov.org</u>  |
| Main Line                     | +1 (510) 618-3452  |
| Managed Care Plan             | Alameda Alliance for Health  |
| Community<br>Support Services | Housing Transition Navigation, Deposits, and Tenancy & Sustaining services   |

| Community Health Services Asthma Start | ALAMEDA COUNTY PUBLIC HEALTH ASTHMA START |
|--|---|
|--|---|



| About                      | The Asthma Start Program works with families of children with asthma by providing in-home case management services. The Asthma Start team provides education and support and develops an action plan to assist families in controlling their children's asthma. |
|----------------------------|---|
| Location                   | 7200 Bancroft Avenue, Ste 202<br>Oakland, CA, 94605   |
| Website                    | https://acphd.org/asthma/   |
| Main Line                  | +1 (510) 577-7081   |
| Managed Care Plan          | Alameda Alliance for Health   |
| Community Support Services | Asthma Remediation  |

| ALAMEDA COUNTY<br>RECIPE4HEALTH | ALAMEDA COUNTY RECIPE4HEALTH   |
|---------------------------------|--|
| About                           | Alameda County's Recipe4Health initiative (R4H) is a nationally recognized, multisector Food as Medicine model that clinically integrates food-based interventions into healthcare settings to 1) treat, prevent, and reverse chronic conditions; 2) address food and nutrition security and other social determinants of health; 3) improve health and racial equity; 4) build local economic wealth, and 5) improve climate health. R4H prioritizes the equitable sourcing and supply of local "regenerative and organic" food to meet the health centers' demand for high quality, nutritious food. Patients receive regeneratively and organically grown produce paired with the option for health coaching — all prescribed by their healthcare provider. |
| Location                        | 1221 Oak Street, Suite 555<br>Oakland, CA, 94612   |
| Website                         | https://recipe4health.acgov.org/   |
| Main Line                       | +1 (510) 891-3369  |
| Managed Care Plan               | Alameda Alliance for Health  |
| Community<br>Support Services   | Medically Supportive Food  |

| Alegre<br>HOME CARE | ALEGRECARE |
|---------------------|------------|
|---------------------|------------|



| About                      | Locally owned, Alegre Home Care has been providing senior care and elderly caregivers that have been serving people with disabilities for over 25 years. In those 25 years we have found that there is no substitute for real experience. Being locally owned and a part of the community, Alegre Home Care can help with questions and services unique to the area. We are a diverse, and inclusive in-home care agency, specializing in senior care and dementia care. We are also the only LGBT-Certified in-home care agency in California. We always go above and beyond, because we believe people matter. |
|----------------------------|--|
| Location                   | 5767 Broadway, Ste 201,<br>Oakland, CA 94618   |
| Website                    | https://www.alegrecare.com/  |
| Main Line                  | +1 (800) 598-4777  |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Personal Care & Homemaker Services   |

| ASSURED INDEPENDENCE          | ASSURED INDEPENDENCE   |
|-------------------------------|--|
| About                         | Assured Independence removes barriers to home telehealth for care organizations. The service provides affordable, turn-key technologies in three key service areas; remote patient monitoring for chronic disease management, medication adherence for medication compliance and help buttons for safety. Care organizations use the service to improve health outcomes and reduce care delivery costs. The technologies are simple to use and can be put in place within days. The local team is dedicated to providing the best customer service and easy-to-use solutions to keep clients safe and healthy at home. |
| Location                      | 3125 Colby Ave, Ste B, Everett, WA 98201   |
| Website                       | https://www.assuredindependence.com/   |
| Main Line                     | +1 (425) 516-7400  |
| Email                         | Support@assuredindependence.com  |
| Managed Care Plan             | Kaiser Permanente  |
| Community<br>Support Services | Environmental Accessibility Adaptations  |



| BACS Bay Area Community Services | BAY AREA COMMUNITY SERVICES  |
|----------------------------------|--|
| About                            | BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people. |
| Location                         | 390 40th Street 629 Oakland Avenue Oakland, CA, 94609 Oakland, CA, 94611   |
| Website                          | https://www.bayareacs.org/   |
| Main Line                        | +1 (510) 613-0330  |
| Managed Care Plan                | Alameda Alliance for Health  |
| Community Support Services       | Housing Transition Navigation, Deposits, and Tenancy & Sustaining services   Recuperative Care (Medical Respite)   |

| BREATHE CALIFORNIA         | BREATHE CALIFORNIA OF THE BAY AREA, GOLDEN GATE AND CENTRAL COAST   |
|----------------------------|---|
| About                      | As the local clean air and healthy lungs leader, Breathe California of the Bay Area, Golden Gate, and Central Coast fights lung disease in all its forms and works with its communities to promote lung health. We envision a world that promotes healthy lungs and a healthy environment. We believe in leadership through passion, integrity, excellence, accountability, and fiscal/social responsibility. |
| Location                   | 1469 Park Ave,<br>San Jose, CA 95126  |
| Website                    | https://lungsrus.org/   |
| Main Line                  | +1 (408) 998-5865   |
| Email                      | info@lungsrus.org   |
| Managed Care Plan          | Kaiser Permanente   |
| Community Support Services | Asthma Remediation  |



| CARDEA 🗽 HEALTH            | CARDEA HEALTH   |
|----------------------------|---|
| About                      | Cardea Health is a nonprofit healthcare organization founded to connect marginalized populations to the clinical and supportive services they need to improve their health, remain stably housed in their community, and age in place. Cardea Health looks to serve people experiencing homelessness, providing a range of clinical services within permanent supportive housing sites to both address their medical needs and allow them to live independently in their communities, addressing a critical need within the system of care. |
| Location                   | 401 Grand Ave #450,<br>Oakland, CA 94610  |
| Website                    | https://www.cardeahealth.org/general-8  |
| Main Line                  | +1 (510) 835-3700   |
| Managed Care Plan          | Alameda Alliance for Health and Kaiser Permanente   |
| Community Support Services | Recuperative Care (Medical Respite)   |

| CityServe OF THE TRI-VALLEY | CITY SERVE  |
|-----------------------------|---|
| About                       | City Serve is a nonprofit organization based in Pleasanton, California, that focuses on supporting individuals and families in need within the Tri-Valley region. Their services include providing housing assistance, food support, job placement, and other vital resources for underserved populations, particularly those facing crises or homelessness. CityServe collaborates with local churches, businesses, and government agencies to build a stronger, more supportive community network. Their mission is centered on addressing immediate needs while fostering long-term stability and well-being for those they serve. |
| Location                    | PO Box 1613,<br>Pleasanton, CA 94566  |
| Website                     | https://cityservecares.org/   |
| Main Line                   | +1 (925) 222-CARE   |
| Managed Care Plan           | Kaiser Permanente   |



| Support Services   Recuperative Care (Medical Respite)   Short-Term Post Hospital |
|---|
| Housing   |

| ConnectAmerica HOW HEALTH AND HOME CONNECT. | CONNECT AMERICA WEST   |
|---|--|
| About                                       | Connect America West provides products and services that allow those that wish to maintain their independence and remain within their community, to do so, with dignity and peace of mind. Our reputation for outstanding service, support and results is why we are the preferred partner to over 1,000 healthcare organizations. Our partners have access to industry-leading products, support, services and the best solutions so that those who desire to remain independent and live within their community can do so. |
| Location                                    | 3 Bala Plaza West, Ste. 200<br>Bala Cynwyd, PA 19004   |
| Website                                     | https://www.connectamerica.com/west/   |
| Main Line                                   | +1 (800) 815-5809  |
| Managed Care Plan                           | Kaiser Permanente  |
| Community Support Services                  | Environmental Accessibility Adaptations  |

| DA FAMILLY SERVICES | EA FAMILY SERVICES  |
|---------------------|---|
| About               | EA Family Services is a non-profit organization providing services to people in Contra Costa County, employing an innovative approach to relationship-centered treatment framework for foster care children and their families. |
| Location            | 3737A Lone Tree Way<br>Antioch, CA 94509  |
| Website             | https://www.ea.org/   |
| Main Line           | +1 (530) 283-3330   |
| Managed Care Plan   | Kaiser Permanente   |



| Community Transition, Navigation, Deposits, Tenancy, & Sustaining Services Support Services | Community Support Services | Transition, Navigation, Deposits, Tenancy, & Sustaining Services |
|---|----------------------------|--|
|---|----------------------------|--|

| East Bay<br>Innovations       | EAST BAY INNOVATIONS  |
|-------------------------------|---|
| About                         | EBI today offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community. |
| Location                      | 2450 Washington Avenue, Suite 240<br>San Leandro, CA 94577  |
| Website                       | https://www.eastbayinnovations.org/   |
| Main Line                     | +1 (510) 618-1580   |
| Managed Care Plan             | Alameda Alliance for Health   |
| Community<br>Support Services | Environmental Accessibility Adaptations   Nursing Home Transition/Diversion to Assisted Living   Community Transition Services/Facility Transition to Home   Housing Community Supports   |

| FVOLVE                     | EVOLVE EMOD  |
|----------------------------|--|
| About                      | For improved symptom control and quality of life, Evolve offers home modifications to reduce attacks for severe asthma patients. |
| Location                   | 5965 S 900 E, Ste 255<br>Murray, UT 84121  |
| Website                    | https://www.evolve-emod.com/   |
| Main Line                  | +1 (844) 438-7577  |
| Email                      | info@evolve-emod.com   |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Asthma Remediation   |



| Home Safety Services          | HOME SAFETY SERVICES  |
|-------------------------------|---|
| About                         | We built our reputation on a grass roots level, working with community associations, healthcare providers and ultimately the Veterans Administration to earn their trust and referrals, initially providing high-volume low-cost solutions such as grab bars and stair railings. Our scope of services has grown through the years to now encompass full-scale home modifications including shower conversions, wheelchair ramps and a wide spectrum of lift solutions. |
| Location                      | 890 Cowan Road, Suite G<br>Burlingame, CA 94010   |
| Website                       | https://www.homesafety.net/   |
| Main Line                     | +1 (888) 388-3811   |
| Email                         | info@homesafety.net   |
| Managed Care Plan             | Kaiser Permanente   |
| Community<br>Support Services | Environmental Accessibility Adaptations   |

| INDEPENDENT Living Systems | INDEPENDENT LIVING SYSTEMS   |
|----------------------------|--|
| About                      | At Independent Living Systems, our comprehensive approach focuses on you and your needs because good health is more than your physical well-being. |
| Location                   | 500 N Brand Blvd, Ste 675<br>Glendale, CA, 91203   |
| Website                    | http://www.ilshealth.com   |
| Main Line                  | +1 (888) 262-1292  |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Housing Tenancy and Sustaining Services   Housing Transition Navigation Services   Medically Supportive Food/Medically Tailored Meals              |

| J&M HOMECARE SERVICES, LLC Caring for those in need since 2001 | J&M HOMECARE SERVICES   |
|--|---|
| About  | Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care services. We want to encourage family members who have taken on caregiving roles to feel supported when they need a break from those responsibilities. We also |



|                            | want to make sure that families who aren't from the East Bay region can rest easy knowing that their loved one is receiving the best care possible. |
|----------------------------|---|
| Location                   | 16 Crow Canyon Ct #200<br>San Ramon, CA 94583   |
| Website                    | https://jmhomecare.com/   |
| Main Line                  | +1 (925) 552-6500   |
| Email                      | NSOUSA@JMHOMECARE.COM   |
| Managed Care Plan          | Kaiser Permanente   |
| Community Support Services | Caregiver Respite Services   Personal Care & Homemaker Services   |

| Lifeline                   | LIFELINE SYSTEMS COMPANY  |
|----------------------------|---|
| About                      | Lifeline Cares brings together your Lifeline medical alert service with innovative tools designed to surround seniors with the right response, care, and services at the right time. Most importantly, Lifeline Cares is a way for you to be there for your aging loved one and your family, at any time. |
| Location                   | 111 Lawrence St<br>Framingham, MA, 01702  |
| Website                    | http://www.lifeline.com   |
| Main Line                  | +1 (855) 681-5351   |
| Managed Care Plan          | Kaiser Permanente   |
| Community Support Services | Environmental Accessibility Adaptations   |

| koinonia<br>FAMILY SERVICES | KOINONIA FOSTER HOMES, INC.   |
|-----------------------------|---|
| About                       | Once it's determined you qualify, Koinonia will provide you with a dedicated care team. They will coordinate with you and your family's doctors, mental health providers, specialists, pharmacists, case managers, and social services providers. |
| Location                    | 406 Motor City Ct F,  |



|                               | Modesto, CA 95356                 |
|-------------------------------|-----------------------------------|
| Website                       | https://www.kfh.org/              |
| Main Line                     | +1 (209) 577-3737                 |
| Managed Care Plan             | Kaiser Permanente                 |
| Community Support<br>Services | Housing Transition and Navigation |

| LifeLong Medical Care a california kualtk.center | LIFELONG MEDICAL CARE: ADELINE   |
|--|--|
| About  | The LifeLong Supportive Housing Program (SHP) brings health and social services into subsidized affordable housing so that tenants with histories of homelessness can achieve housing stability and improve their quality of life. |
| Location   | 2730 Adeline Street<br>Oakland, CA, 94607  |
| Website  | http://www.lifelongmedical.org   |
| Main Line  | +1 (510) 421-3215  |
| Managed Care Plan                                | Alameda Alliance for Health  |
| Community Support Services                       | Recuperative Care (Medical Respite)  |

| Clinical Home Modifications | WINTEER INC (DBA LIFEWISECHM)  |
|-----------------------------|--|
| About                       | Our team members have extensive knowledge and background in both healthcare and construction. This dynamic has allowed us to build an organization with a dedicated team of professionals working in partnership with managed care organizations and their members. We are committed to helping people remain at home safely and independently through innovative approaches in technology, project management and construction. |
| Location                    | 3500 W 75th St,Ste 100<br>Prairie Village, KS, 66208   |
| Website                     | http://www.lifewisechm.com   |
| Main Line                   | +1 (913) 380-4246  |



| Managed Care Plan          | Kaiser Permanente                       |
|----------------------------|---|
| Community Support Services | Environmental Accessibility Adaptations |

| MAN E MAN                  | MAN 2 MAN URBAN YOUTH ADVOCATE   |
|----------------------------|--|
| About                      | Man 2 Man Urban Youth Advocate is a Bay Area-based nonprofit whose mission is to empower fathers, men, and families through educational, intervention, and support programs. |
| Location                   | 7200 Bancroft Ave., Suite 176<br>Oakland, CA 94605   |
| Website                    | https://www.man2man-uya.org  |
| Main Line                  | +1 (510) 392-2380  |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Housing Transition Navigation, Deposits, Tenancy, & Sustaining Services  |

| <b>maxim</b> ° healthcare services | MAXIM HEALTHCARE  |
|------------------------------------|---|
| About                              |   |
| Location                           | Unknown   |
| Website                            | https://www.maximhealthcare.com   |
| Main Line                          | Unknown   |
| Managed Care Plan                  | Kaiser Permanente   |
| Community Support Services         | Personal Care/Homemaker Services   Respite Services (Caregiver Respite) |

| MOM'S<br>MEALS | MOM'S MEALS |  |
|----------------|-------------|--|
|----------------|-------------|--|



| About                      | At Mom's Meals, our mission is to improve life through better nutrition at home. We offer an experience unlike any other meal delivery program by providing refrigerated, medically tailored meals directly to your members' homes. Members also can choose what they would like to order from 9 condition specific menus, and we can reach any California address |
|----------------------------|--|
| Location                   | 3210 Se Corporate Woods Dr<br>Ankeny, CA, 50021  |
| Website                    | www.momsmeals.com  |
| Main Line                  | +1 (877) 508-6667  |
| Alternative Contact        | Customer Care Team Line: +1 (866) 224-9485   |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Medically Supportive Food/Medically Tailored Meals   |

| NURTURING<br>CARE.NET      | NURTURING CARE LLC   |
|----------------------------|--|
| About                      | Nurturing Care provides coordinated medical, social, behavioral, and developmental services to support individuals and families with complex needs through holistic care management. |
| Location                   | <u>Unknown</u>   |
| Website                    |  |
| Main Line                  | +1 (323) 622-4911  |
| Managed Care Plan          | Kaiser Permanente  |
| Community Support Services | Housing Transition Navigation, Deposits, Tenancy, & Sustaining Services  |

| O'COMMUNITY DOULAS O | O. COMMUNITY DOULAS  |
|----------------------|--|
| About                | O. Community Doulas provides culturally responsive doula care to support birthing people before, during, and after childbirth. |



| Location                      | 10485 Folsom Blvd. Suite B<br>Rancho Cordova, CA 95670   |
|-------------------------------|--|
| Website                       | https://ocommunitydoulas.org   |
| Main Line                     | +1 (916) 573-3547  |
| Managed Care Plan             | Kaiser Permanente  |
| Community<br>Support Services | Day Habilitation Services   Environmental Accessibility Adaptations (Home Modifications)   Personal Care/Homemaker Services   Respite Services (Caregiver Respite) |

| Omatochi .                    | OMATOCHI  |
|-------------------------------|---|
| About                         | Omatochi is a team dedicated to revolutionizing in-home care. We revitalize aging adults with skilled in-home health aides, a holistic wellness approach, and unparalleled technology. Our goal is to provide senior-centric in-home care that preserves independence instead of limiting it. Each patient is different, so our team works on learning how to best treat your loved one from YOU. We combine our expertise with your experiences to offer the best possible care. |
| Location                      | 6500 Dublin Blvd, Suite 200G<br>Dublin, CA 94568  |
| Website                       | https://omatochi.com/   |
| Main Line                     | +1 (925) 905-1662   |
| Managed Care Plan             | Alameda Alliance for Health   |
| Community<br>Support Services | Personal Care and Homemaker Services   Caregiver Respite Services   |

| S Pear Suite | PEAR SUITE  |
|--------------|---|
| About        | Pear Suite's skilled team of community health workers provide social screenings, care navigation, resource linking, and ongoing support to improve member engagement and health outcomes. Our staff come from the communities they serve, are bilingual, and are extremely compassionate, enabling them to better support hard-to-reach groups. In California, Pear Suite offers CHW and CS services. |
| Location     | <u>Unknown</u>  |
| Website      | https://www.pearsuite.com/  |



| Main Line                  | Unknown   |
|----------------------------|---|
| Managed Care Plan          | Kaiser Permanente   |
| Community Support Services | Asthma Remediation   Housing Tenancy and Sustaining Services   Housing Transition Navigation Services |

| community<br>health center    | ROOTS COMMUNITY I  | HEALTH CENTER          |  |
|-------------------------------|--|------------------------|--|
| About                         | Founded in Oakland, California, the mission of Roots Community Health Center is to uplift those impacted by systemic inequities and poverty. We accomplish this through medical and behavioral health care, health navigation, workforce enterprises, housing, outreach, and advocacy. |                        |  |
| Location                      |  |                        |  |
|                               | Roots Main Clinic  | Roots South Bay Clinic |  |
|                               | 9925 International Blvd.   | 1898 The Alameda,      |  |
|                               | Oakland, CA 94606  | San Jose, 95126        |  |
|                               | +1 (510) 777-1177  | +1 (408) 490-4710      |  |
|                               |  |                        |  |
| Website                       | www.rootsclinic.org  |                        |  |
| Managed Care Plan             | Alameda Alliance for Health; Kaiser Permanente   |                        |  |
| Community<br>Support Services | Asthma Remediation   Housing Transition Navigation, Deposits, Tenancy, & Sustaining Services   |                        |  |

| PERFORMANCE KITCHEN FOOD IS MEDICINE® | PERFORMANCE KITCHEN  |
|---------------------------------------|--|
| About                                 | Our mission is to empower people to live life to the fullest. We work with insurance companies to provide Medically Tailored Meals to those who qualify. |
| Location                              | <u>Unknown</u>   |
| Website                               | https://performancekitchen.com/  |
| Main Line                             | +1 (844) 607-0676  |
| Email                                 | info@performancekitchen.com  |
| Managed Care Plan                     | Kaiser Permanente  |
| Community Support Services            | Medically Tailored Meals   |



| THE UFFED                     | UNCUFFED PROJECT INC  |
|-------------------------------|---|
| About                         | The Uncuffed Project is dedicated to catalyzing transformative change, steering systemic shifts towards a more just and equitable world. Our commitment lies in making a lasting impact by delving into the root causes of social challenges, grounded in a profound understanding of our community's needs. Collaboration is at the heart of our approach, as we strive to innovate, empower, and carve a brighter future. The Uncuffed Project operates with a distinct vision, focusing on the marginalized, justice-impacted, and unhoused individuals, including women, men, and juveniles. We create a safe space and provide essential resources to prevent future recidivism and homelessness. Our services encompass housing, medical insurance, classes, and training, ensuring a successful reentry into their environments. |
| Location                      | 926A Diablo Ave #410<br>Novato, CA 94947  |
| Website                       | https://www.theuncuffedproject.org/   |
| Main Line                     | +1 (415) 320-8798   |
| Managed Care Plan             | Kaiser Permanente   |
| Community<br>Support Services | Recuperative Care   |

| Serene<br>MENTAL & BEHAVIORAL HEALTH | SERENE HEALTH   |                       |  |
|--------------------------------------|---|-----------------------|--|
| About                                | We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose. |                       |  |
| Location                             |   |                       |  |
|                                      | 2213 Buchanan Road, Suite 105   | 2235 Polvorosa Ave    |  |
|                                      | Antioch, CA 94509   | San Leandro, CA 94577 |  |
|                                      |   |                       |  |
| Website                              | www.serenehealth.com  |                       |  |
| Main Line                            | +1 (844) 737-3638   |                       |  |



| Managed Care Plan          | Kaiser Permanente  |
|----------------------------|--|
| Community Support Services | Housing Supports   Short-term Post-Hospital Housing   Community Transition Services   Nursing Facility Transition to a Home   Day Habilitation |

|                               | STERLING HOSPITALIST MEDICAL GROUP           |
|-------------------------------|--|
| Location                      | 12566 Valley View St, Garden Grove, CA 92845 |
| Website                       | http://www.tihealthcare.com                  |
| Main Line                     | +1 (714) 897-1071                            |
| Email                         | MARC.WIRTZ@TIHEALTHCARE.COM                  |
| Managed Care Plan             | Kaiser Permanente                            |
| Community Support<br>Services | Housing Community Supports                   |

| St. Mary's Center             | ST. MARY'S CENTER   |
|-------------------------------|---|
| About                         | St. Mary's Center envisions a future where Seniors and Preschool Families in West Oakland enjoy housing security, health, and well-being in a thriving community they help to create. St. Mary's Center is a community of hope, healing and justice dedicated to improving the well-being of Seniors and Preschool Families in West Oakland by meeting basic needs for food, housing, and social connection. We build on a strong foundation of direct service provision with participant-led advocacy that amplifies the voices of people directly impacted by hunger, homelessness, and inequity, to create a more just and caring society. |
| Location                      | 925 Brockhurst St.,<br>Oakland, CA 94608  |
| Website                       | https://stmaryscenter.org/  |
| Main Line                     | +1 (510) 923-9606   |
| Managed Care Plan             | Alameda Alliance for Health   |
| Community Support<br>Services | Community Transition Services/Facility Transition to Home   Nursing Home Transition/Diversion to Assisted Living  |