DHCS | PATH

Providing Access & Transforming Health

BluePath
HEALTH

Tri-Counties
CalAIM PATH Collaborative
April 24, 2024

Welcome!

Introductions
- Name
- Organization
- Your role in CalAIM implementation

Welcome to our new participants

2024 Aim Statement and Drivers

The Collaborative will increase the number of members referred to ECM and Community Supports, and the number of those successfully enrolled in and utilizing services.

| Build education and awareness of CalAIM among members, providers, and community partners | Strengthen the provider network to serve all Populations of Focus | Increase ECM & Community Supports referrals and care coordination among providers |

April Collaborative Agenda

Topic	Time
Welcome and Introductions	**5**
Spotlight Population of Focus: **Individuals with Serious Mental Health and/or SUD Needs** ● **Guest Speakers: Good Samaritan & 5 Cities Homeless Coalition** ● **Discussion**	**25**
Managed Care Plan Updates	**15**
DHCS ECM and Community Supports Data Update	**10**
Tools and Resources	**5**
Next Steps and Closing	**5**
Optional Office Hours	**30**

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Population of Focus:
Individuals with Serious Mental Health and/or SUD Needs

Who is eligible for ECM in this Pop. of Focus?

- **Adults facing significant challenges with mental health or substance use disorders, who also experience at least one complex social factor impacting their health <u>and</u> one or more of the following:**
  - **High risk for institutionalization, overdose, or suicide;**
  - **Primarily seeking care from crisis services, EDs, urgent care, or inpatient stays;**
  - **Or 2 or more ED visits or hospitalizations due to mental health or substance use disorder in the past year.**

- **Children and youth experiencing significant challenges with mental health conditions or SUD.**

Provider Perspectives:
Good Samaritan Shelter
5 Cities Homeless Coalition

Discussion Questions

- **How are ECM providers and County Behavioral Health working together to serve Medi-Cal members in this POF?**

- **Are there opportunities to strengthen warm handoffs or care coordination for shared clients?**
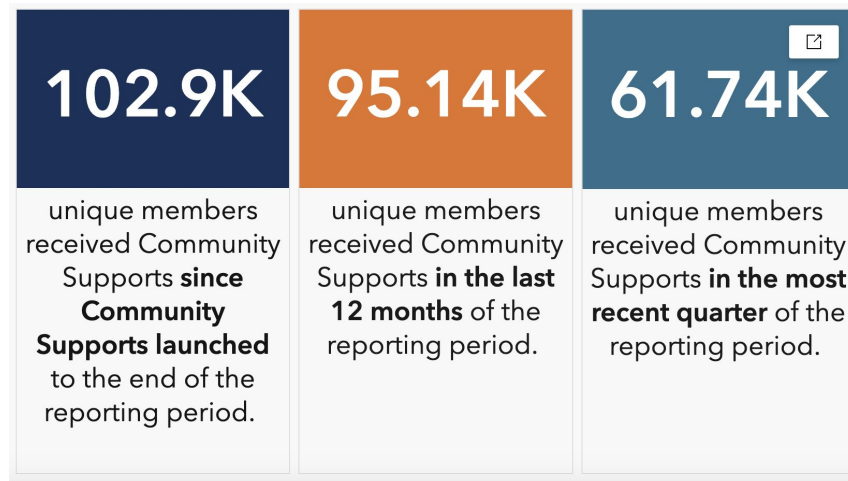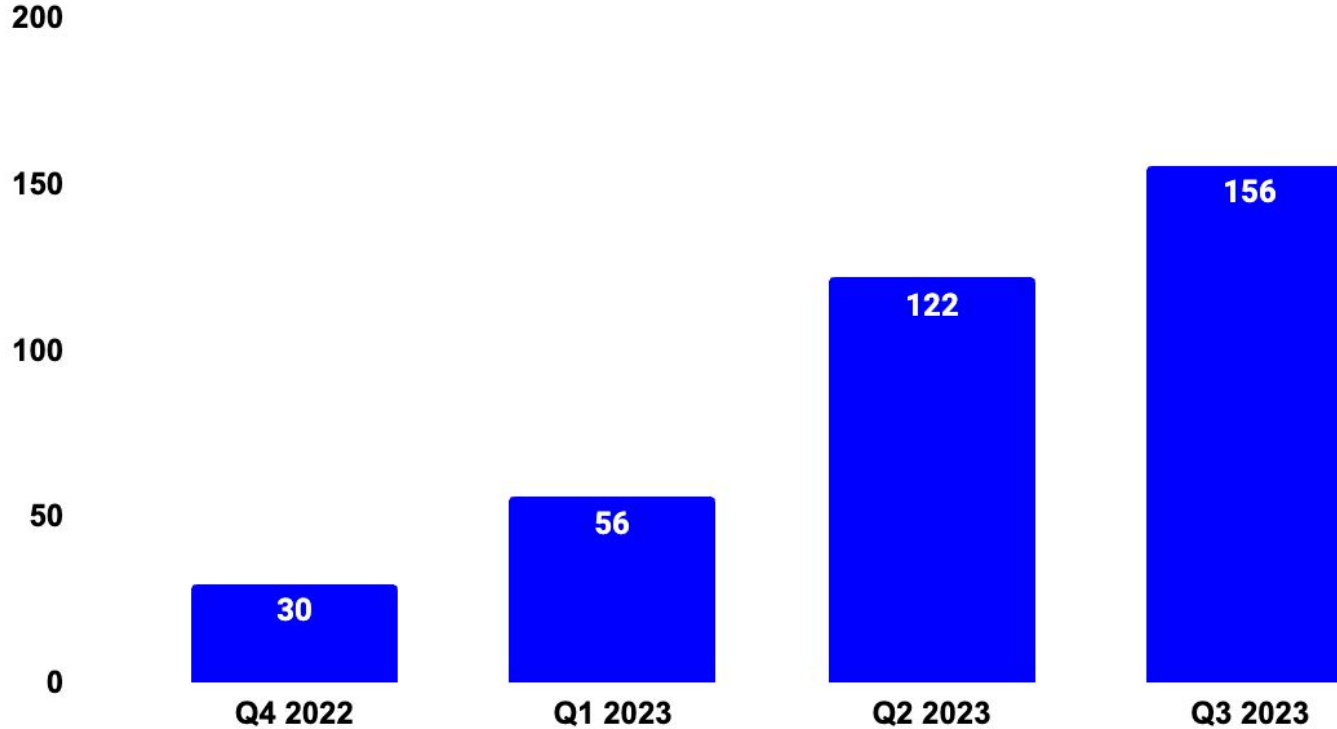
CenCal Health Plan Update

DHCS ECM and Community Supports Data Update

DHCS ECM and Community Supports Data

- **ECM and Community Supports Quarterly Implementation Report updated by DHCS, with data through Quarter 3 (July-September), 2023**

160.3K	123.1K	85.73K
unique members received ECM **since ECM launched** to the end of the reporting period.	unique members received ECM **in the last 12 months** of the reporting period.	unique members received ECM in the **most recent quarter** of the reporting period.

102.9K	95.14K	61.74K
unique members received Community Supports **since Community Supports launched** to the end of the reporting period.	unique members received Community Supports **in the last 12 months** of the reporting period.	unique members received Community Supports **in the most recent quarter** of the reporting period.

View the full report [here](#)

Total Members Who Received ECM in San Luis Obispo, by Quarter

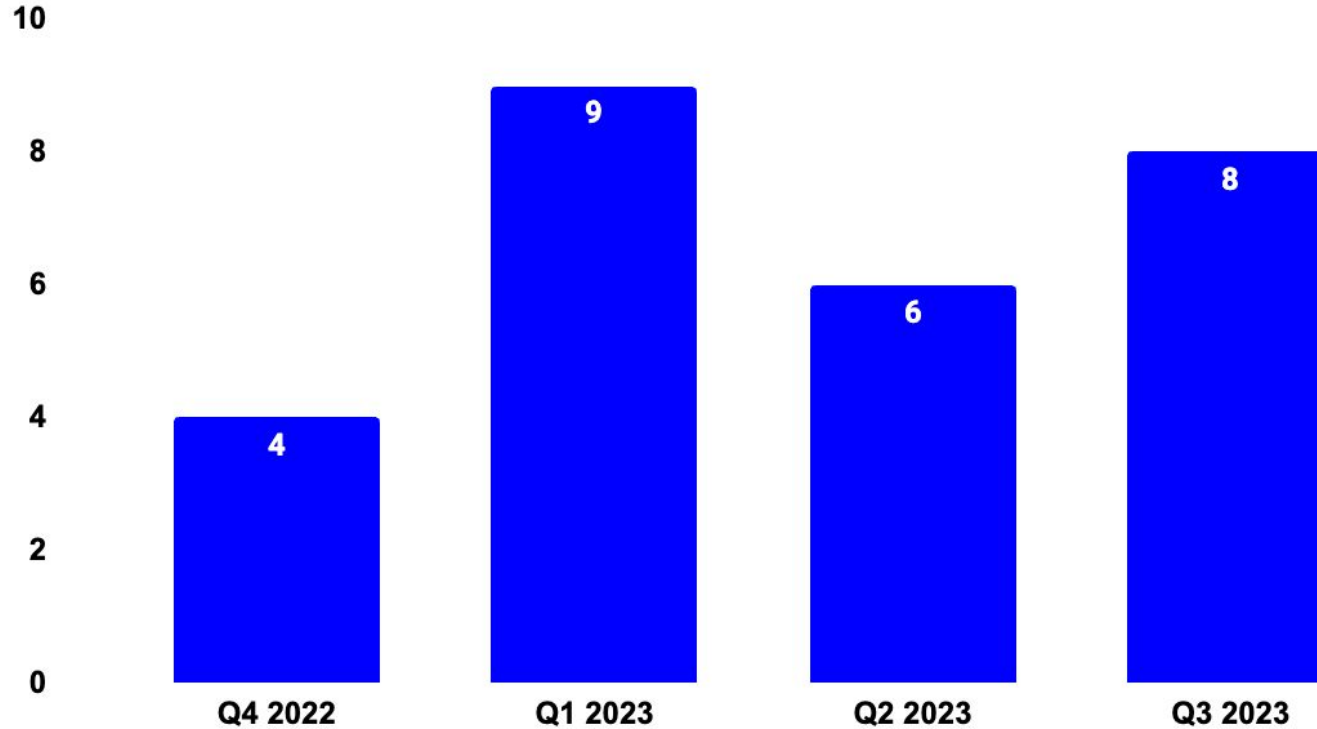Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Total Members who Received ECM in San Luis Obispo by POF, Q3 2023 (July - September)
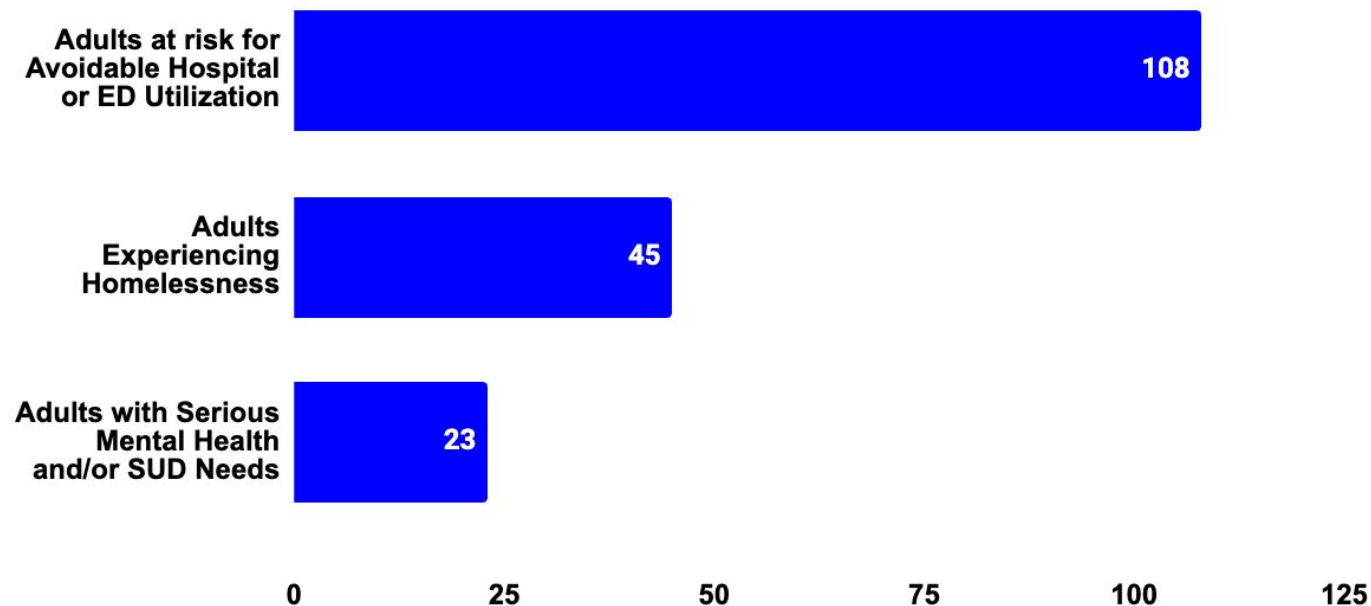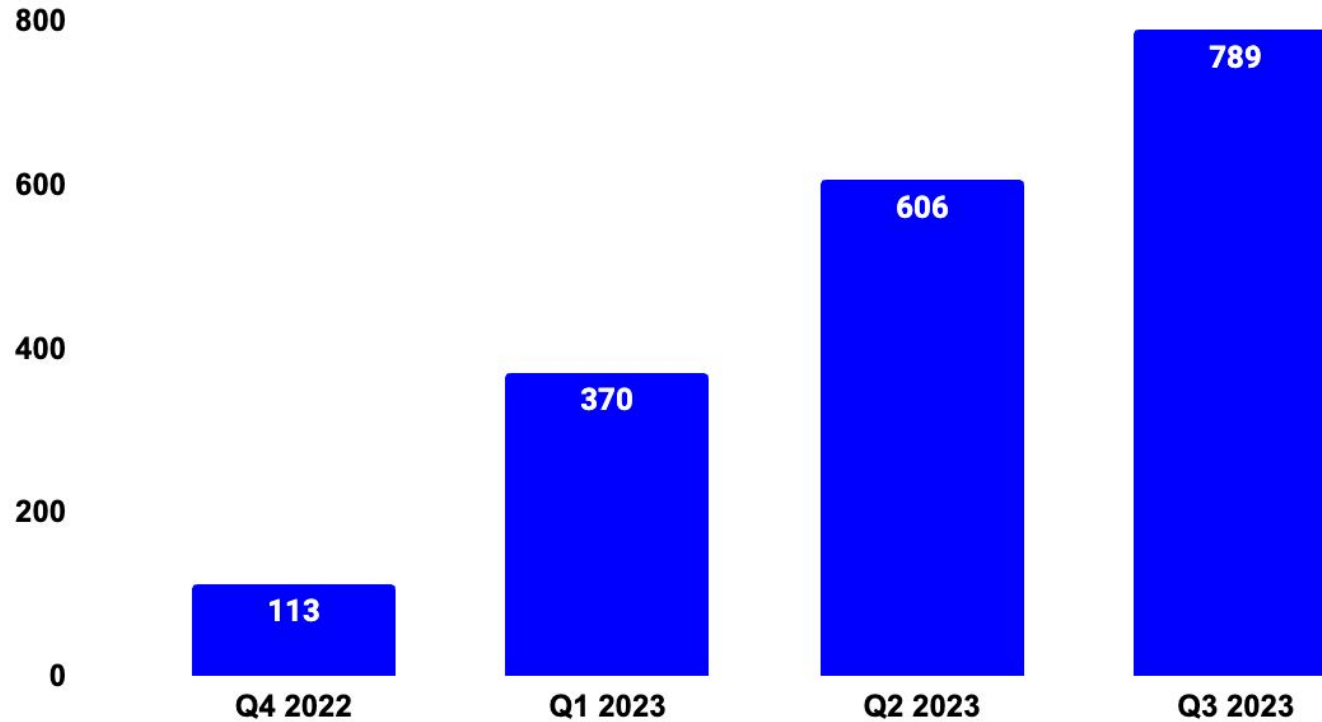

POF with <11 members:
- Adult Nursing Facility Residents Transitioning to Community
- Adults Living in the Community at-risk for LTC
- Children and Youth Experiencing Homelessness
- Children and Youth at risk for Avoidable Hospital or ED Utilization

Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

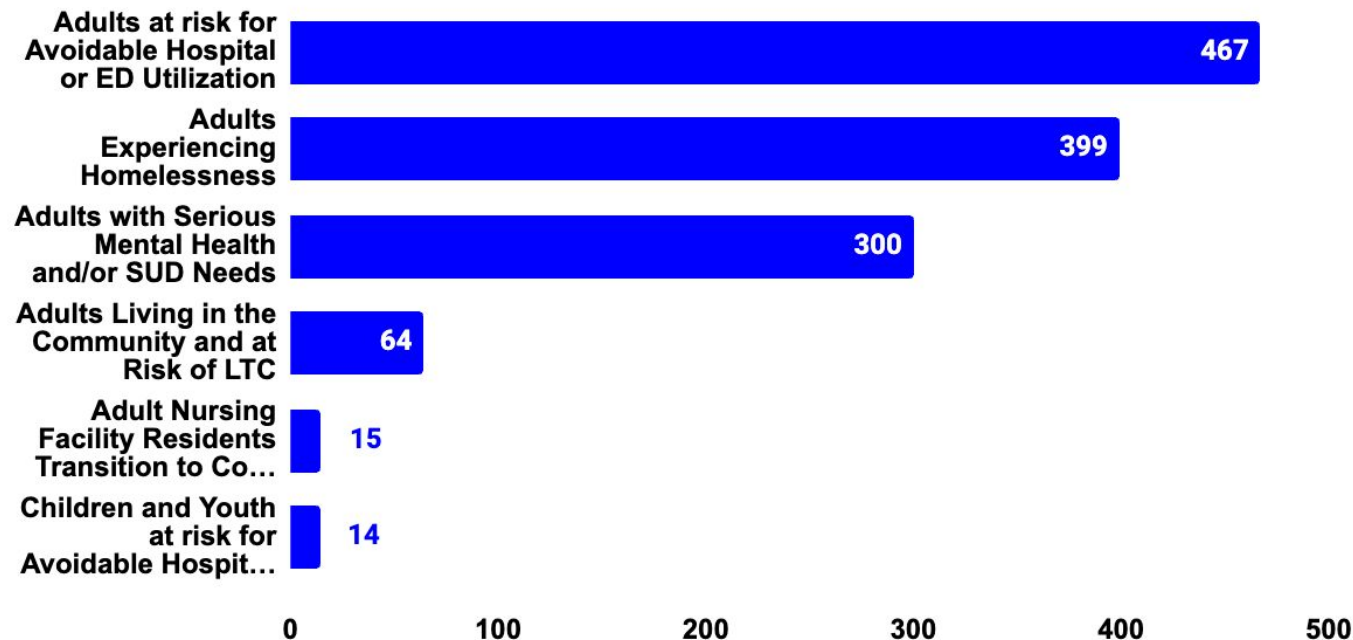# Total Number of ECM Provider Contracts in San Luis Obispo, by Quarter

Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Total Members Who Received ECM in Santa Barbara, by Quarter

Quarter	Members
Q4 2022	113
Q1 2023	370
Q2 2023	606
Q3 2023	789

Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

# Total Members who Received ECM in Santa Barbara by POF, Q3 2023 (July - September)

Category	Value
Adults at risk for Avoidable Hospital or ED Utilization	467
Adults Experiencing Homelessness	399
Adults with Serious Mental Health and/or SUD Needs	300
Adults Living in the Community and at Risk of LTC	64
Adult Nursing Facility Residents Transition to Co...	15
Children and Youth at risk for Avoidable Hospit...	14

Axis: 0, 100, 200, 300, 400, 500

POF with <11 members:
- Children and Youth Experiencing Homelessness
- Children and Youth with SMH and/or SUD Needs
- Children and Youth Involved in Child Welfare
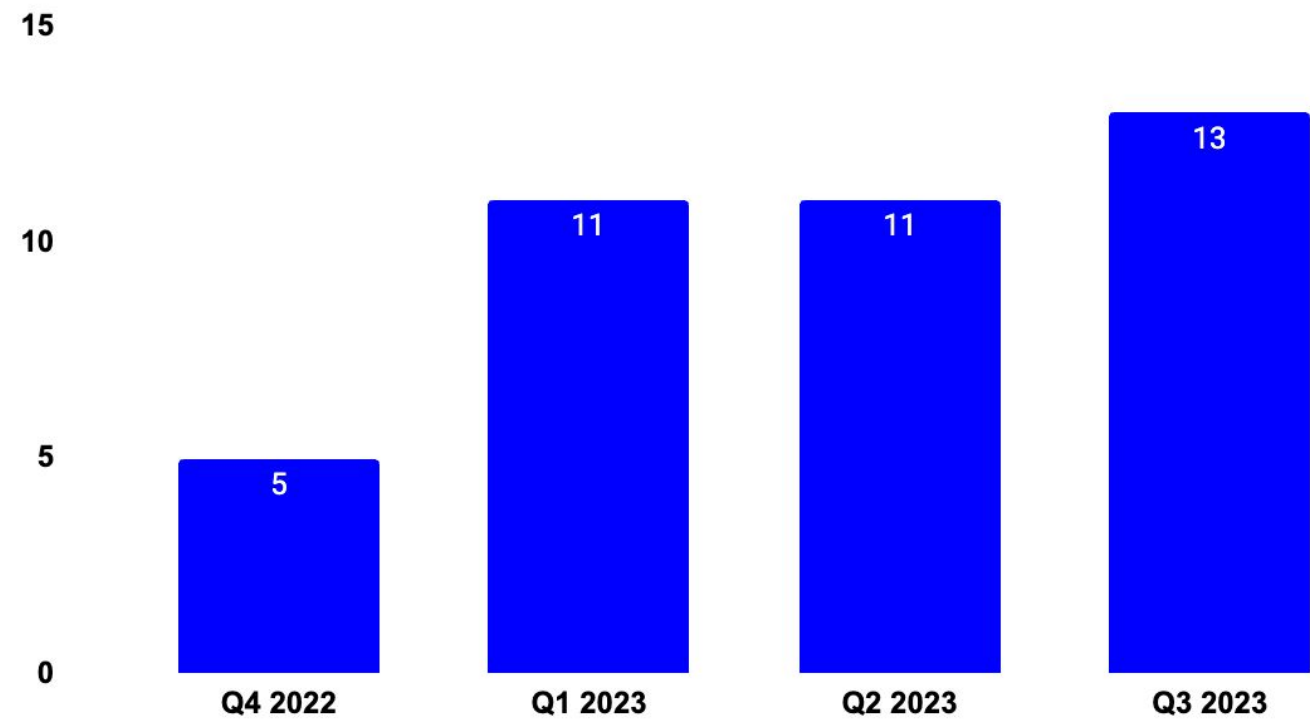
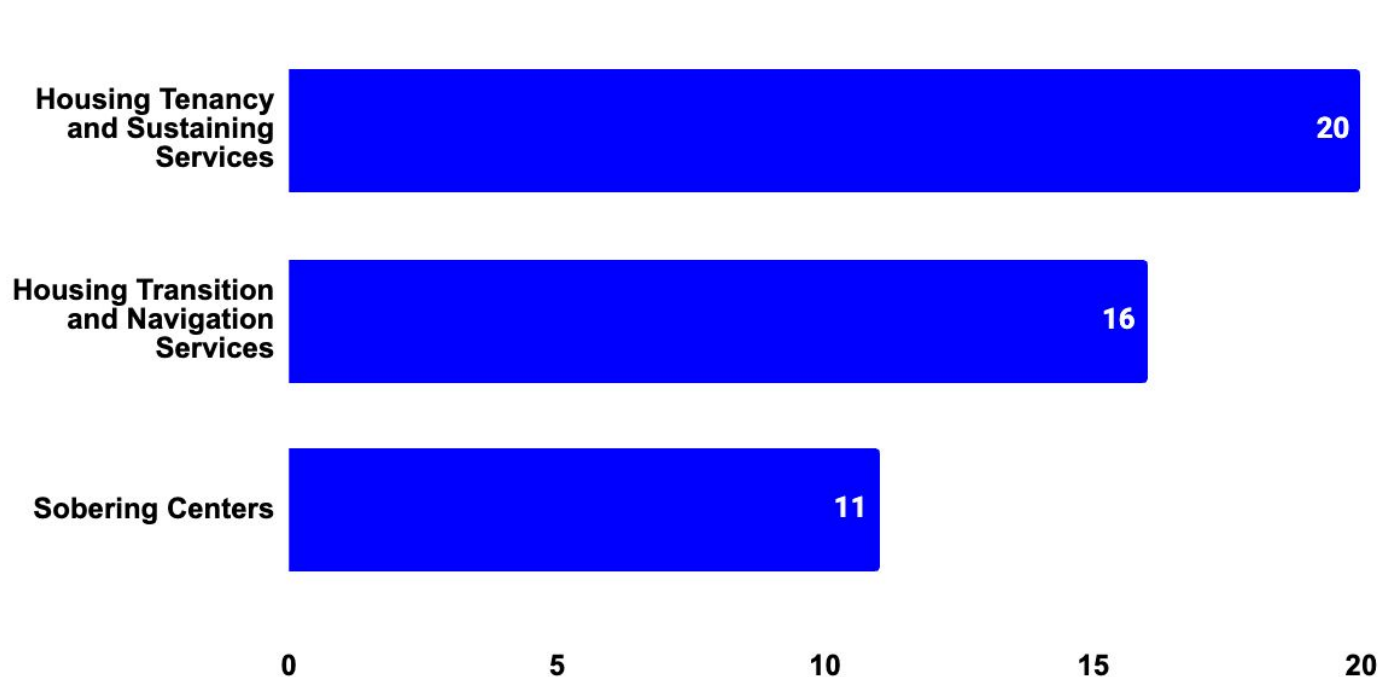Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Total Number of ECM Provider Contracts in Santa Barbara, by Quarter

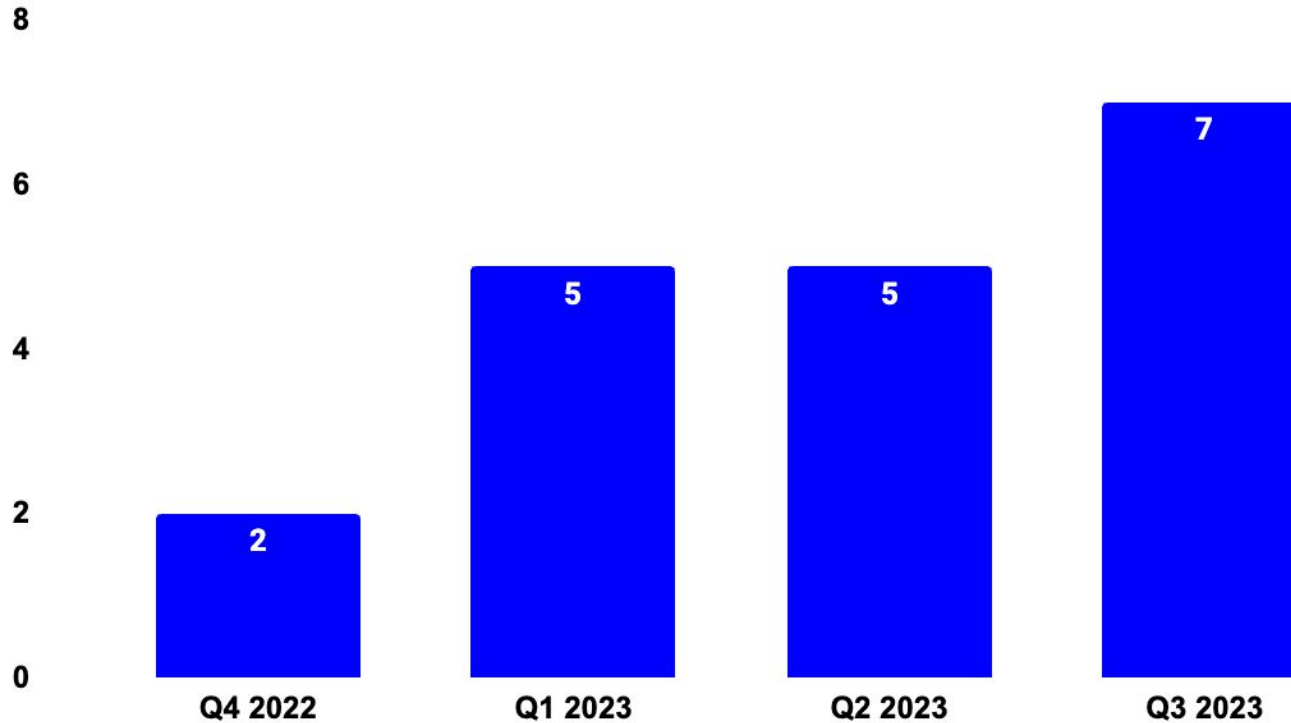Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Total Members who Received Community Supports in San Luis Obispo by Service, Q3 2023 (July - September)
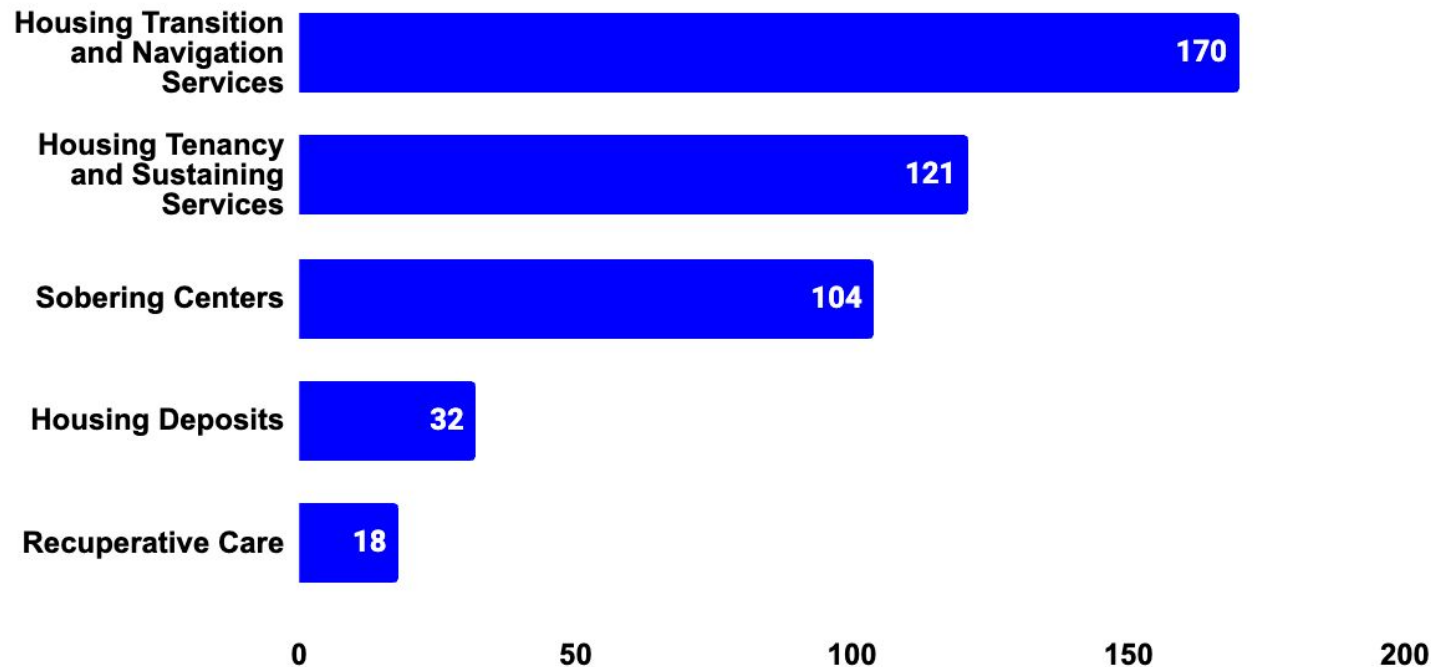

Services with <11 members:
- Housing Deposits
- Recuperative Care

(Chart data:)
- Housing Tenancy and Sustaining Services: 20
- Housing Transition and Navigation Services: 16
- Sobering Centers: 11

Total Number of Community Supports Provider Contracts in San Luis Obispo, by Quarter

Total Members who Recieved Community Supports in Santa Barbara by Service, Q3 2023 (July - September)

Service	Members
Housing Transition and Navigation Services	170
Housing Tenancy and Sustaining Services	121
Sobering Centers	104
Housing Deposits	32
Recuperative Care	18

Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Total Number of Community Supports Provider Contracts in Santa Barbara, Q3 2023 (July - September)
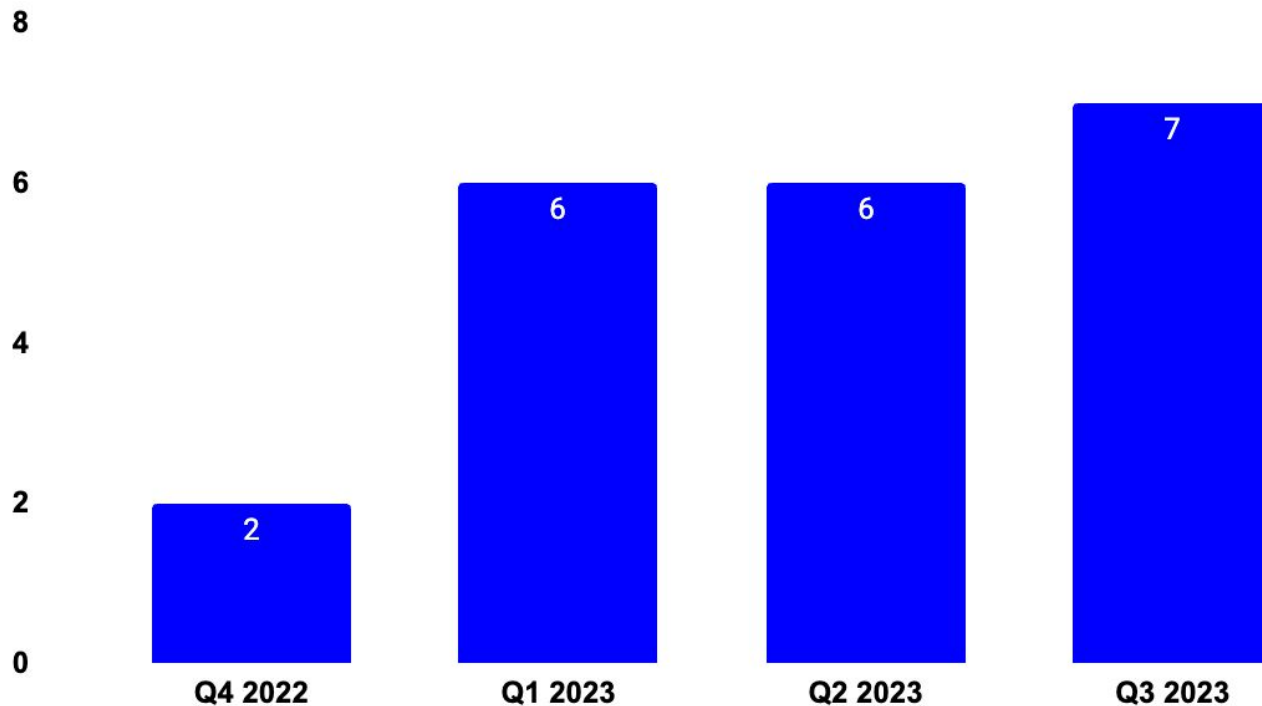
Source: DHCS ECM and Community Supports Quarterly Implementation Report, April 2024

Tools and Resources

Resource Review: CalAIM Tools and Guides

- ***NEW* [CalAIM Billing Guide for Housing-Related Community Supports Providers](#)**
  - Designed for community supports providers, particularly housing and homelessness service providers
- **[Aurrera Health ECM Provider Toolkit](#)**
  - Designed for health and social service providers, county and social service agencies, CBOs and others that may play a role in delivery of ECM.
- **[ECM Outreach Approach Presentation from MedZed](#)**
  - Designed for current and potential ECM providers
- **[Get Ready: A Contracting Best Practices Guide for Becoming a Community Supports Provider](#)**
  - Designed for organizations curious in becoming Community Supports providers
- **[Making CalAIM Work for Older Adults Experiencing Homelessness](#)**

Upcoming Events and Reminders

Final TA Marketplace Vendor Fair: April 25

The DHCS-hosted virtual vendor fair will feature approved Vendors in Domains 5 and 6 of the TA Marketplace: "Promoting Health Equity" and "Supporting Cross Sector Partnerships"

Promoting Health Equity and Cross-Sector Partnerships Vendor Fair
On April 25, from 9 to 10:30 a.m. PDT, DHCS will host the final virtual Vendor Fair featuring presentations from Vendors providing services in Domain 5 "Promoting Health Equity" and Domain 6 "Supporting Cross-Sector Partnerships."

Domain 5 includes TA Vendors with the expertise to help TA Recipients advance health equity through their implementation of ECM/Community Supports and in their work with Medi-Cal members. Domain 6 includes TA Vendors with the expertise to help TA Recipients successfully engage in cross-sector partnerships, including partnerships between Medi-Cal MCPs and counties.

Register here:
https://us06web.zoom.us/webinar/register/WN_G_fLo--0RyWo2NuZ43Cerw#/registration

25

CalAIM TA Marketplace

Step 1: Registrant Eligibility Verification

Applicant completes TA Marketplace registration process

Step 2: Project Eligibility Verification

Applicant(s) Identifies Project Associated with PATH

Review TA Marketplace for OTS or Hand-On Services and by Which Vendor?

Applicant completes application form & submits to TPA

Step 3: Project SOW and Budget

PA issues payment directly to TA vendor based on agreed rates upon completion and verification of milestones/ deliverables

If approved *Applicant and Vendor co-develop SOW with services description, deliverables & milestones

DHCS makes final decision on approval.

TPA review with Accept/Reject Recommendation to DHCS

May Events

San Luis Obispo & Santa Barbara
In-Person Lunch
Friday, May 17, 11:30am-1:00pm
Santa Maria Library
Register Here

Office Hours: Navigating the TA Marketplace
Friday, May 3, 11am-12pm

Office Hours: CalAIM and Data Sharing Use Cases with ITUP
Wednesday, May 22, 11am-12pm

Thank you!
Questions or suggestions?
pathinfo@bluepathhealth.com

Appendix

TA Marketplace
Application Review Timeline

Timeliness of Application Review

Recipient Eligibility Applications

Average review time was under 2 weeks, which was primarily dependent on the receipt of identity verification data and the quality of attestations submitted. Where an organization submitted a blank or incorrect attestation, the timeline from submission to approval was significantly longer.

Identity Verification 3 days	PCG Attestation Review – 3 days	DHCS Approval 1 week
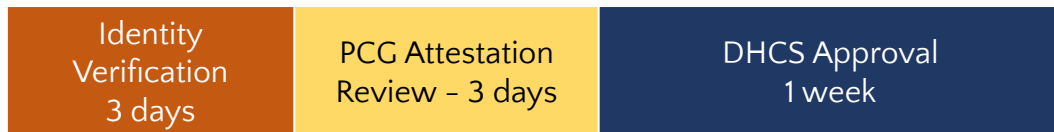
Project Eligibility Applications

Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the project goals are clearly defined and outlined. Projects with longer reviews at the PEA step of the process were due to unclear goals or applications that contained requests for multiple disparate projects.

PCG Review 1 week	DHCS Approval 1 week

Timeliness of Application Review (cont.)

Scopes of Work and Budgets (standard review)
Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the review is expedited, as project goals are clearly defined and outlined.

PCG Review 1 week	DHCS Approval 1 week

Scopes of Work (SOW) and Budgets (heightened scrutiny)
SOW and Budgets may be flagged for heightened scrutiny by the DHCS Team, if concerns are raised at the PEA stage, if there is a concern about duplication of funding from CITED or another grant, or if the project will produce member facing materials.

TA Marketplace Resources

For technical support or questions, please email
ta-marketplace@ca-path.com

PATH TPA Website

DHCS CalAIM PATH Webpage