

Enhanced Care Management & Community Supports Referrals:

How to Make a CalAIM Referral in San Luis Obispo and Santa Barbara Counties

Individuals and organizations can refer eligible Medi-Cal members to request CalAIM ECM and Community Supports services

Access the CenCal Health Plan ECM Referral Form [here](#)

Find Community Supports Services Forms [here](#)

1

Call ECM/Community Supports Department:

(805) 562-1698

2

Fax the ECM/Community Supports Referral Form

(805) 562-1698

3

Email the ECM Referral Form

ECMReferrals@cencalhealth.org

Most up-to-date Information and Referral forms:
<https://www.cencalhealth.org/providers/calaim>

Additional Referral Resources

For San Luis Obispo and Santa Barbara Counties

Providers



Online Provider Portal - For Enhanced Care Management Referrals

web.cencalhealth.org/Account/Login



Online Provider Resources - Find the latest *provider-focused* Enhanced Care Management and Community Supports Information here:

www.cencalhealth.org/providers/calaim/

Members



Online Member Resources - Find the latest *member-focused* Enhanced Care Management and Community Supports Information here:

www.cencalhealth.org/providers/calaim/

