

Ventura County ECM & Community Supports Provider List

September 2024

Developed by the Tri-Counties CalAIM PATH Collaborative

The Tri-Counties CalAIM PATH Collaborative is facilitated by BluePath Health as part of the California Department of Health Care Services (DHCS) Providing Access and Transforming Health Initiative (PATH)





CalAIM PATH Care Coordination Provider List ECM and Community Supports Providers September 2024

Resource Overview

This reference tool offers a comprehensive list of the contracted Enhanced Care Management (ECM) and Community Supports service providers currently operating in Ventura County through the [CalAIM initiative](#). This statewide Medi-Cal initiative is implemented locally by Medi-Cal managed care plans (MCPs) but with state oversight by the Department of Health Care Services (DHCS).

In Ventura County, [Gold Coast Health Plan](#) and [Kaiser Permanente](#) are the local Medi-Cal MCPs that contract with local providers and service organizations to deliver ECM and Community Supports. It is important to note that while some service providers contract with both Medi-Cal MCPs, many are only contracted with either Gold Coast Health Plan or Kaiser Permanente to deliver services to eligible Medi-Cal members.

The Provider List includes contact information, ECM Populations of Focus served, and Community Supports services offered by each contracted provider in Ventura County.

This resource is intended as a reference tool to support access to and coordination of ECM and Community Supports services for eligible Medi-Cal members in Ventura County. The Provider List can be used to identify contracted providers to connect individuals and families to the ECM and Community Support services they need in a timely manner.

To request additional provider information or suggest updates or corrections to the information available in this reference tool, please contact pathinfo@bluepathhealth.com.

The Provider List was developed by BluePath Health through the CalAIM PATH Collaborative Planning and Implementation (CPI) Initiative, which supports county and regional collaborative planning efforts for CalAIM implementation. The Ventura CalAIM PATH Collaborative meets monthly to convene local stakeholders and discuss the rollout of ECM and Community Supports services.

We appreciate the support and contributions from the Gold Coast Health Plan, Kaiser Permanente, and our county partners to develop this resource for the community.



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Enhanced Care Management Overview

Enhanced Care Management (ECM) is a statewide Medi-Cal benefit available to qualifying members with complex needs. To access the care they need, these members must often engage in several separate delivery systems, including primary and specialty care, dental, mental health, substance use disorder treatment, and long-term services and supports.

Medi-Cal members with complex needs are enrolled in ECM to receive comprehensive care management from a single lead care manager who coordinates all their health and health-related care, including physical, mental, and dental care, and social services. ECM makes it easier for members to get the right care at the right time in the right setting and receive additional services that go beyond the doctor's office or hospital. ECM is the most intensive care management benefit available for Medi-Cal members.

The following pages list the ECM providers that are contracted with the Medi-Cal MCPs that operate in Ventura County, Gold Coast Health Plan and Kaiser Permanente. The Populations of Focus served by each ECM provider are specified, and providers may serve one or more of the following Populations of Focus (POF):

- Adults, youth/children, and families experiencing homelessness.
- Adults, youth, and children who are at risk for avoidable hospital or emergency department care.
- Adults, youth, and children experiencing serious mental health illness (SMI) and/or substance use disorder (SUD).
- Adults living in the community and at risk for long-term care institutionalization.
- Adult nursing facility residents transitioning to the community.
- Children and youth enrolled in California Children's Services (CCS) or CCS Whole Child Model with additional needs beyond their CCS condition(s).
- Children and youth involved in child welfare, including foster care.
- Adults and youth who are transitioning from incarceration.
- Pregnant and postpartum individuals (Birth Equity Population of Focus).



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Enhanced Care Management Providers

Legend	Adult POF	Children & Youth POF	Adult, Children & Youth POFs
	KP = Kaiser Permanente GCHP = Gold Coast Health Plan		

Organization	Office Location	Contracted Health Plan
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Among Friends ADHC	<u>Contact Information</u> Main line: +1 (805) 385-7244 Fax: +1 (805) 385-7246 Address: 851 S. A Street, Oxnard, CA 93030 Email: info@amongfriends.org	Both
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Populations of Focus Served:

Adults At Risk for Hospital or ED Utilization |
 Adults At Risk for Long-term Care (LTC) Institutionalization |
 Adults with Severe Mental Illness (SMI) and Substance Use Disorder (SUD) Needs

Clinicas Del Camino Real	<u>Contact Information</u> Main line: +1 Fax: +1 (805) 200-4962 Address: 1100 W. Gonzales Rd, Oxnard, 93036 Email:	GCHP
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Populations of Focus Served:

Adults/Children & Youth - At Risk for Hospital or ED Utilization |
 Adults At Risk for LTC Institutionalization

Community Memorial Health Centers	<u>Contact Information</u> Main line: +1 Fax: +1 (805) 948-3085 Address: 120 N Ashwood Ave., Ventura, CA 93003 Email:	GCHP
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Populations of Focus Served:

Adults - Individuals At Risk for Avoidable Hospital or ED Utilization |
 Adults - Adults Living in the Community and At Risk for LTC Institutionalization |



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Independent Living Systems	<u>Contact Information</u> Main line: +1 (888) 262-1292 Fax: +1 Address: Email:	KP
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Populations of Focus Served:

- Adults - Individuals Experiencing Homelessness
- Adults - Individuals at risk for hospitalization and ED utilization |
- Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Adults At Risk for Long-term Care (LTC) Institutionalization |
- Adults - Nursing facility residents transitioning to the community
- Adults - Individuals with Intellectual or Developmental Disabilities
- Birth Equity - Adults
- Children & Youth - Individuals Experiencing Homelessness
- Children & Youth - Individuals Individuals At Risk for Avoidable Hospital or ED Utilization |
- Children & Youth - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs
- Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs
- Children & Youth - Involved in Child Welfare
- Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD)
- Birth Equity - Children & Youth

Koinonia Foster Homes Inc.	<u>Contact Information</u> Main line: +1 (661) 273-8122 Fax: +1 Address: Email:	KP
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Populations of Focus Served:

- Children & Youth - Individuals Experiencing Homelessness
- Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Children & Youth - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Children & Youth - Individuals transitioning from incarceration

Oxnard Family Circle	<u>Contact Information</u> Main line: +1 (805) 988-0554 Fax: +1 (805) 200-4962 Address: 2100 Outlet Center Dr. #380, Oxnard, CA 93036 Email: ecm@oxnardfamilycircle.com	GCHP
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Populations of Focus Served:

- Adults - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Adults - Adults Living in the Community and At Risk for Long-term Care (LTC) Institutionalization |
- Adults - Adult Nursing Facility Residents Transitioning to the Community |



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Partners in Care Foundation	<p align="center"><u>Contact Information</u> Main line: +1 (818) 837-3775 Fax: +1 Address: Email:</p>	KP
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Populations of Focus Served:

Adults - Individuals Experiencing Homelessness |
 Adults - Individuals at risk for Avoidable Hospital and Emergency Department (ED) Utilization |
 Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
 Adults - Adults Living in the Community and At Risk for Long-term Care (LTC) Institutionalization |
 Adults - Nursing facility residents transitioning to the community |
 Adults - Individuals with Intellectual or Developmental Disabilities |
 Birth Equity - Adults

Resolution Care (DBA Vynca Care)	<p align="center"><u>Contact Information</u> Main line: +1 (888) 227-8884 Fax: +1 Address: Email:</p>	KP
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Populations of Focus Served:

Adults - Individuals Experiencing Homelessness
 Adults - Individuals At Risk for Avoidable Hospital or Emergency Department (ED) Utilization |
 Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
 Adults - Living in the Community at risk for Long-term Care (LTC) Institutionalization |
 Adults - NF residents transitioning to the community
 Adults - Individuals with Intellectual or Developmental Disabilities
 Birth Equity - Adults
 Children & Youth - Individuals Experiencing Homelessness
 Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
 Children & Youth - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
 Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs
 Children & Youth - Involved in Child Welfare
 Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD)
 Birth Equity - Children & Youth

Russian Jewish Community Cultural Center (DBA L'CHaim ADHC)	<p align="center"><u>Contact Information</u> Main line: +1 (323) 930-1881 Fax: +1 Address: Email:</p>	KP
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Populations of Focus Served:

Adults/Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
 Adults - Adults Living in the Community and At Risk for LTC Institutionalization |
 Adults - Adult Nursing Facility Residents Transitioning to the Community |



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St. Vincent Preventative Family Care	<u>Contact Information</u> Main line: +1 (901) 337-3033 Fax: +1 Address: Email:	KP
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Populations of Focus Served:

- Adults - Individuals Experiencing Homelessness
- Adults - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Adults - Individuals transitioning from incarceration
- Adults - living in the community at risk for Long-term Care (LTC) Institutionalization |
- Adults - NF residents transitioning to the community
- Adults - Individuals with Intellectual or Developmental Disabilities
- Birth Equity - Adults
- Children & Youth - Individuals Experiencing Homelessness
- Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Children & Youth - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Children & Youth - Individuals transitioning from incarceration
- Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs
- Children & Youth - Involved in Child Welfare
- Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD)
- Birth Equity - Children & Youth

Star Nursing Inc.	<u>Contact Information</u> Main line: +1 (877) 687-7399 Fax: +1 Address: Email:	KP
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Populations of Focus Served:

- Adults - Individuals Experiencing Homelessness
- Adults - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Adults - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |
- Adults - living in the community at risk for Long-term Care (LTC) Institutionalization |
- Adults - NF residents transitioning to the community |
- Children & Youth - Individuals Experiencing Homelessness |
- Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
- Children & Youth - Individuals with Serious Mental Illness (SMI) and/or Substance Use Disorder (SUD) Needs |



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Your Home Assistant LLC	<u>Contact Information</u> Main line: +1 (916) 970-9001 Fax: +1 Address: Email:	KP
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Populations of Focus Served:

Adults - living in the community at risk for Long-term Care (LTC) Institutionalization |
 Adults - NF residents transitioning to the community |

Ventura County Healthcare Agency	<u>Contact Information</u> Main line: +1 (805) 339-1122 Fax: +1 (805) 339-1128 Address: 800 S. Victoria Ave, Ventura, CA 93009 Email: wholepersoncare@ventura.gov	GCHP
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Populations of Focus Served:

Adults/Children & Youth - Individuals Experiencing Homelessness |
 Adults/Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization |
 Adults - Individuals with Serious Mental Health and/or SUD Needs |
 Adults - Individuals Transitioning from Incarceration |
 Adults - Adults Living in the Community and At Risk for LTC Institutionalization |
 Adults - Adult Nursing Facility Residents Transitioning to the Community |
 Children & Youth enrolled in California Children’s Services (CCS)/CCS Whole Child Model with additional needs beyond the CCS eligible condition
 Children & Youth experiencing serious emotional disturbance of identified to be at clinical high risk for psychosis or experiencing a first episode of psychosis
 Children & Youth involved in, or with a history of involvement in, Child Welfare Services/Programs (including Foster Care up to Age 26)
 Children & Youth transitioning from incarceration



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Community Supports Overview

Community Supports are services covered by Medi-Cal MCPs to address Medi-Cal members’ health-related social needs to help them live healthier lives and avoid higher, costlier levels of care. Members may receive a Community Supports service if they meet the eligibility criteria and receive service authorization from their MCP. Not all Community Supports are offered in every county or by every MCP. The chart below shows which Community Supports services are available to Ventura County Medi-Cal members by MCP:

Community Supports	Gold Coast Health Plan	Kaiser Permanente
Asthma Remediation	✓	✓
Community Transition Services/Facility Transition to Home	✓	✓
Day Habilitation Programs		✓
Environmental Accessibility Adaptations	✓	✓
Housing Navigation, Tenancy, Deposits	✓	✓
Medically Supportive Food/Medically Tailored Meals	✓	✓
Nursing Home Transition/Diversion to Assisted Living	✓	✓
Personal Care/Homemaker Services	✓	✓
Recuperative Care (Medical Respite)	✓	✓
Respite Services (Caregiver Respite)	✓	✓
Short-Term Post-Hospitalization Housing	✓	✓

Each of the 14 Community Supports is a different service available to Medi-Cal members whose MCP offers it. Eligibility requirements differ for each Community Support. To review eligibility



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requirements, please review the [DHCS Community Supports Policy Guide](#).

Asthma Remediation

Members receive physical modifications to their home to avoid acute asthma episodes due to environmental triggers like mold. Modifications can include filtered vacuums, dehumidifiers, air filters, and ventilation improvements.

Community Transition Services/Nursing Facility Transition to a Home

Members transitioning from a nursing facility to a private residence where they will be responsible for their own expenses, receive funding for set-up services such as security deposits, set-up fees for utilities, and health-related appliances, such as air conditioners, heaters, or hospital beds.

Day Habilitation Programs

Members who are experiencing homelessness, are at risk of experiencing homelessness, or formerly experienced homelessness, receive mentoring by a trained caregiver on the self-help, social, and adaptive skills needed to live successfully in the community. These skills include the use of public transportation, cooking, cleaning, managing personal finances, dealing with and responding appropriately to governmental agencies and personnel, and developing and maintaining interpersonal relationships. This support can be provided in a member's home or in an out-of-home, non-facility setting.

Environmental Accessibility Adaptations (Home Modifications)

Members receive physical modifications to their home to ensure their health and safety and allow them to function with greater independence. Home modifications can include ramps and grab-bars, doorway widening for members who use a wheelchair, stair lifts, or making bathrooms wheelchair accessible.

Housing Tenancy and Sustaining Services

Members receive support to maintain safe and stable tenancy once housing is secured, such as coordination with landlords to address issues, assistance with the annual housing recertification process, and linkage to community resources to prevent eviction.

Housing Deposits

Members receive assistance with housing security deposits, utilities set-up fees, first and last month's rent, and first month of utilities. Members can also receive funding for medically necessary items like air conditioners, heaters, and hospital beds to ensure their new home is safe for move-in.

Medically Supportive Food/Medically Tailored Meals



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Members receive deliveries of nutritious, prepared meals and/or healthy produce/groceries to treat their health conditions. Members may also receive behavioral, cooking, and/or nutrition education when paired with the food-based intervention.

Nursing Facility Transition/Diversion to Assisted Living Facilities

Members living at home or in a nursing facility are transferred to an assisted living facility to live in their community and avoid institutionalization in a nursing facility, when possible. Assisted living facilities provide services to establish a community facility residence such as support with daily living activities, medication oversight, and 24-hour onsite direct care staff.

Personal Care and Homemaker Services

Members who require assistance with Activities of Daily Living or Instrumental Activities of Daily Living receive in-home support such as bathing or feeding, meal preparation, grocery shopping, and accompaniment to medical appointments.

Recuperative Care (Medical Respite)

Members with unstable housing who no longer require hospitalization, but still need to heal from an injury or illness, receive short-term residential care. The residential care includes housing, meals, ongoing monitoring of the member's condition, and other services like coordination of transportation to appointments.

Respite Services (Caregiver Respite)

Respite services provide short-term relief for members' caregivers. Members may receive caregiver services in their home or in an approved facility on an hourly, daily, or nightly basis as needed.

Short-Term Post Hospitalization Housing

Members who do not have a residence, and who have high medical or mental health and substance use disorder needs, receive short-term housing for up to six months to continue their recovery. To receive this support, members must also have been discharged from an inpatient clinical setting, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.

Sobering Centers (*currently not available in Ventura County*)

Members who are found to be publicly intoxicated are provided with a short-term, safe, supportive environment in which to become sober. Sobering centers provide services such as medical triage, a temporary bed, meals, substance use education and counseling, and linkage to other health care services.



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Community Supports Providers

	Kaiser Permanente	Contact Information
Asthma Remediation	<ul style="list-style-type: none"> ● Evolve Emod, LLC 	<ul style="list-style-type: none"> ● Phone: +1 (844) 438-7577
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
Community Transition Services/Facility Transition to Home	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
Day Habilitation	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> ● CityServ 	<ul style="list-style-type: none"> ● Phone: +1 (661) 558-4441
Environmental Accessibility Adaptations (Home Modifications)	<ul style="list-style-type: none"> ● Assured Independence 	<ul style="list-style-type: none"> ● Phone: +1 (425) 516-7400
	<ul style="list-style-type: none"> ● Connect America West 	<ul style="list-style-type: none"> ● Phone: +1 (707) 200-2138
	<ul style="list-style-type: none"> ● Evolve Emod, LLC 	<ul style="list-style-type: none"> ● Phone: +1 (844) 438-7577
	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Lifeline Systems Company 	<ul style="list-style-type: none"> ● Phone: +1 (800) 451-0525
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
Housing Transition Navigation, Deposits, Tenancy & Sustaining services	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> ● St. Vincent Preventative Family Care 	<ul style="list-style-type: none"> ● Phone: +1 (901) 337-3003



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	<ul style="list-style-type: none"> ● CityServ 	<ul style="list-style-type: none"> ● Phone: +1 (661) 558-4441
Medically Supportive Foods/ Medically Tailored Meals	<ul style="list-style-type: none"> ● Mom’s Meals 	<ul style="list-style-type: none"> ● Phone: +1 (877) 508-6667
Nursing Home Transition/Diversion to Assisted Living	<ul style="list-style-type: none"> ● Connections Care Home Consultants 	<ul style="list-style-type: none"> ● Phone: +1 (800) 330-5993
	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
Personal Care/Homemaker Services	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Maxim Healthcare Services 	<ul style="list-style-type: none"> ● Phone: +1 (818) 837-3775
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> ● Oxford Services 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7317
Recuperative Care (Medical Respite)	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● National Health Foundation 	<ul style="list-style-type: none"> ● Phone: +1 (888) 643-2337
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399
	<ul style="list-style-type: none"> ● Horizon Centers 	<ul style="list-style-type: none"> ● Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> ● CityServ 	<ul style="list-style-type: none"> ● Phone: +1 (661) 558-4441
Respite Services	<ul style="list-style-type: none"> ● Independent Living Systems 	<ul style="list-style-type: none"> ● Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> ● Maxim Healthcare Services 	<ul style="list-style-type: none"> ● Phone: +1 (818) 837-3775
	<ul style="list-style-type: none"> ● Star Nursing 	<ul style="list-style-type: none"> ● Phone: +1 (877) 687-7399



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	<ul style="list-style-type: none"> Partners in Care Foundation 	<ul style="list-style-type: none"> Phone: +1 (818) 643-7451
	<ul style="list-style-type: none"> Horizon Centers 	<ul style="list-style-type: none"> Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> Oxford Services 	<ul style="list-style-type: none"> Phone: +1 (877) 687-7317
Short-Term Post-Hospital Housing	<ul style="list-style-type: none"> Horizon Centers 	<ul style="list-style-type: none"> Phone: +1 (323) 676-1000
	<ul style="list-style-type: none"> Independent Living Systems 	<ul style="list-style-type: none"> Phone: +1 (888) 262-1292
	<ul style="list-style-type: none"> CityServ 	<ul style="list-style-type: none"> Phone: +1 (661) 558-4441

	Gold Coast Health Plan	Contact Information
Asthma Remediation	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Community Transition Services / Nursing Facility Transition to a Home	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Environmental Accessibility Adaptations (Home Modifications)	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Housing Transition Navigation, Deposits, Tenancy & Sustaining Services	<ul style="list-style-type: none"> Independent Living Resource Center, Inc. (Thousand Oaks) Independent Living Resource Center, Inc. (Ventura) 	<ul style="list-style-type: none"> Phone: +1 (805) 849-3650 Phone: +1 (805) 650-5993
	<ul style="list-style-type: none"> Lutheran Social Services of Southern California 	<ul style="list-style-type: none"> Phone: +1 (805) 497-6207
	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Nursing Facility Transition/Diversion to Assisted Living Facilities	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
	<ul style="list-style-type: none"> Divine Agape Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (818) 397-0757



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Personal Care/Homemaker Services	<ul style="list-style-type: none"> International Elder Care Solutions 	<ul style="list-style-type: none"> Phone: +1 (805) 765-6300
	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Recuperative Care	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Respite Services	<ul style="list-style-type: none"> Divine Agape Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (818) 397-0757
	<ul style="list-style-type: none"> International Elder Care Solutions 	<ul style="list-style-type: none"> Phone: +1 (805) 765-6300
	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
Medically Supportive Foods/Medically Tailored Meals	<ul style="list-style-type: none"> Fresh & Fabulous, Inc 	<ul style="list-style-type: none"> Phone: +1 (805) 486-4547
	<ul style="list-style-type: none"> Mom's Meals 	<ul style="list-style-type: none"> Phone: +1 (866) 716-3257
	<ul style="list-style-type: none"> The Medical Kitchen 	<ul style="list-style-type: none"> Phone: +1 (805) 218-1746
	<ul style="list-style-type: none"> Ventura County Health Care Agency 	<ul style="list-style-type: none"> Phone: +1 (805) 477-7300
	<ul style="list-style-type: none"> Water's Edge Restaurant & Bar 	<ul style="list-style-type: none"> Phone: +1 (805) 612-0202



**CalAIM PATH Care Coordination Provider List
ECM and Community Supports Providers
September 2024**

Making a Referral for ECM or Community Supports

If you connect with a patient or client who you believe may benefit from and be eligible for ECM or Community Support, you can submit a referral to their MCP.

For **Gold Coast Health Plan**, you can reach out to:

CalAIM Care Management Hotline

Monday – Friday (closed major holidays), 8 am – 5 pm

Phone Number: +1 (805) 437-5911

People with hearing and speaking assistance (TTY): 711/+1 (888) 310-7347

Fax: +1 (855) 883-1552

Email: Send completed referral forms to calaim@goldchp.org or fax the completed forms to +1 (855) 883-1552

- [CS Referral Form](#) (English)
- [CS Referral Form](#) (Spanish)
- [ECM Referral Form](#) (English)
- [ECM Referral Form](#) (Spanish)

For **Kaiser Permanente**, you can reach out to:

Monday – Friday (closed major holidays), 9:00 am to 4:45 pm

Phone Number: +1 (833) 952-1916 (TTY 711)

Email: Send completed [referral form](#) to REGMCDURNS-KPNC@kp.org with the subject line “ECM Referral” or “CS Referral”