



Tri-Counties CalAIM PATH Collaborative

February 14, 2024



Welcome!

Please introduce yourself using Chat.

- Name
- Organization
- Your role in CalAIM implementation

Welcome to our new participants

February Collaborative Agenda



Topic	Time
Welcome and Introductions	5
MCP Updates	10
Collaborative Aim Statement and Drivers	15
DHCS ECM and Community Supports Data Discussion	15
Policy and Funding Updates	10
Next Steps and Closing	5
Optional Office Hours	30

Reminder: 2024 Collaborative Schedule

January 17: Full Collaborative

February 14 (Ventura) / Feb 21 (SLO/SB)

March 20: Full Collaborative

April 17 (Ventura) / April 24 (SLO/SB)

May: In-person meetings in each County

June 26: Full Collaborative

**Full Collaboratives
(Virtual)**

**County-Specific
Working Groups
(Virtual)**

**County-Specific
In-Person Meetings**

Managed Care Plan Updates

Enhanced Care Management (ECM) Providers in Ventura County

Organizations listed have executed contracts with KP as of February 1, 2024. Other providers are welcomed to apply to join our provider network via the NLEs.

Provider	Services/Populations of Focus	Phone Number
Amity Foundation	Adults, Children and Youth - Individuals transitioning from incarceration	Pending
Independent Living Systems	Adults, Children and Youth PoFs	888-262-1292
Koinonia Foster Homes, Inc.	Children and Youth PoFs	661-273-8122
Russian Jewish Community Cultural Center DBA L'Chaim ADHC	Adults PoFs	323-930-1881
Star Nursing Inc	Adults, Children and Youth PoFs	877-687-7399



Community Supports (CS) Providers in Ventura County

Organizations listed have executed contracts with KP as of February 1, 2024.
Other providers are welcomed to apply to join our provider network via the NLEs.



Provider	Services	Phone Number
Assured Independence	Environmental Accessibility Adaptations	425-516-7400
Connect America West	Environmental Accessibility Adaptations	Pending
Connections Care Home Consultants	Nursing Facility Transition/Diversion to Assisted Living Facilities	800-330-5993
Evolve Emod, LLC	Asthma Remediation	844-438-7577
Independent Living Systems	Housing services, Nursing Facility Transition/Diversion to Assisted Living Facilities, Community Transition Services/Nursing Facility Transition to a Home	888-262-1292
Lifeline Systems Company	Environmental Accessibility Adaptations	800-451-0525
Maxim Healthcare Services	Respite services and Personal Care and Homemaker Services	818-837-3775
Star Nursing Inc	Housing Transition/Navigation Services, Nursing Facility Transition/Diversion to Assisted Living Facilities, Community Transition Services/Nursing Facility Transition to a Home, Respite services and Personal Care and Homemaker Services	877-687-7399

CenCal Health Plan Updates



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CenCal Health CalAIM Update

Santa Barbara-San Luis Obispo CalAIM PATH
Collaborative Meeting
February 21, 2024



CenCal Health Updates:

Medi-Cal Expansion January 1, 2024—Dr. Do-Reynoso

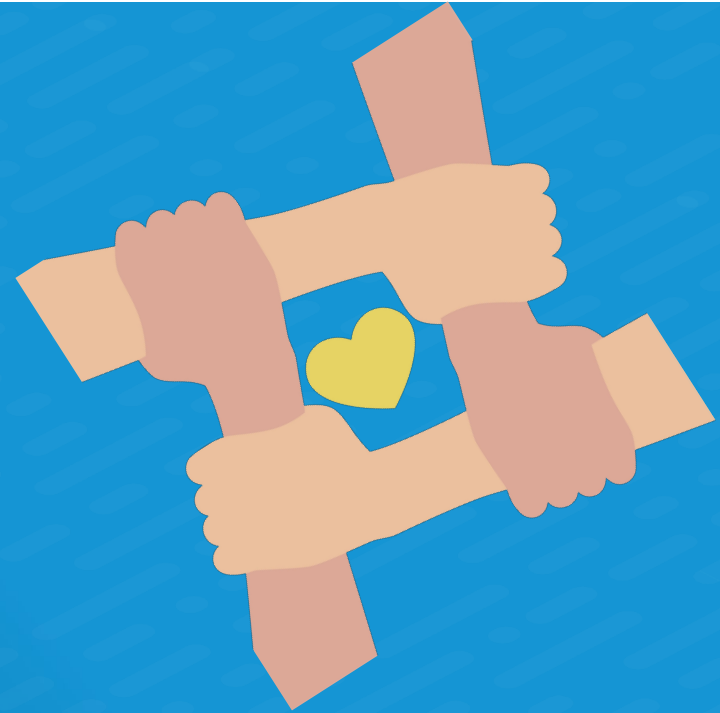
CenCal Health Community Supports Provider list-Cathy Slaughter

ECM Justice Involved Implementation-Diana Meier



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Medi-Cal Expansion



Medi-Cal Expansion

Full-scope Medi-Cal

now covers county residents of all ages regardless of immigration status (effective January 1, 2024).

California is 1st state in the nation to offer full-scope Medicaid to **all residents who qualify.**

Those on **restricted Medi-Cal due to immigration status in December were automatically re-examined** to determine who would now qualify.

New Adult Expansion enrollments
effective January 1, 2024:

Santa Barbara County: 13,437

San Luis Obispo County: 2,337



Medi-Cal Expansion: Access & Continuity

IMMEDIATE ACCESS

All new members were allowed to see any network PCP for the first 30 days.

CONTINUITY W/PCP

Approx. 2,600 new members were assigned to PCPs they were already seeing.

MAINTAINING CHOICE

New members could select or change their PCP at any time. Those who didn't were auto-assigned.

Any member may change their PCP at any time.

Medi-Cal Expansion Impact

CALL VOLUME

Daily inbound calls went from average of 448 to 641.

CALL TOPICS

- *How did I get this?*
- *Will I be reported?*
- *How do I get care?*
- *PCP changes*
- *Thank you!*

NEXT STEPS

Education in how to use benefits and plan.

Any member may change their PCP at any time.

Medi-Cal Expansion Impact

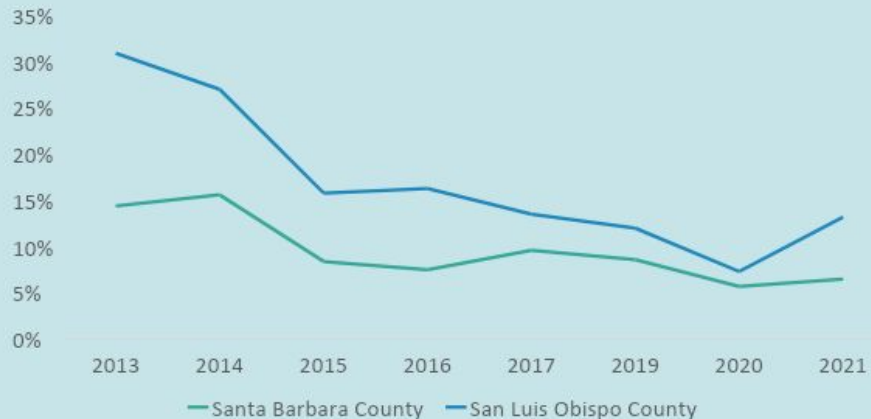
May 1, 2016
Children Expansion (Under age 19)

January 1, 2020
Young Adults Expansion (Ages 19-25)

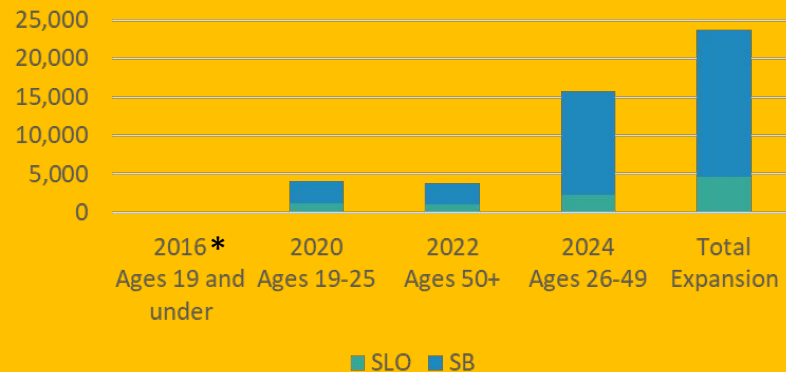
May 1, 2022
Older Adults Expansion (Ages 50+)

January 1, 2024
Adults Expansion (Ages 26-49)

Uninsured Rate



Medi-Cal Expansion





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Community Supports Contracted Provider List



February 2024 CenCal Health Community Supports Contracted Provider List

CenCal Health is contracted with many CalAIM Community Supports providers in the Santa Barbara, and San Luis Obispo County areas. CenCal Health trusts in our providers and the care they deliver to our members. We have made every effort to ensure that this list is accurate each month. The information listed below are based upon information received by contracted providers and may change. Please reference the CenCal Health Provider Directory at <https://providir.cencalhealth.org/> for a true list of in-network contracted providers as this list may change.

Day Habilitation

Provider Name	Phone	County	Adults or Children Served	Accepting Outside Referrals
PathPoint	(805) 363-1208	Both Counties	All Ages	Yes
Community Action Partnership San Luis Obispo Inc	(805) 544-4004	San Luis Obispo County	All Ages	Yes
Good Samaritan Shelter	(805) 347-3338	Santa Barbara County	All Ages	Yes

Housing Deposits

Provider Name	Phone	County	Adults or Children Served	Accepting Outside Referrals
Good Samaritan Shelter	(805) 623-5304	Both Counties	All Ages	Yes
Independent Living Resource Center Inc	(805) 963-0595	Both Counties	All Ages	No
SCities Homeless Coalition	(805) 574-1638	San Luis Obispo County	All Ages	No
Sterling Hospitalist Medical Group Inc	(714) 897-1071	San Luis Obispo County	18+ Adults	No
Kingdom Causes Inc	(805) 722-4900	Santa Barbara County	All Ages	Yes
Sterling Hospitalist Medical Group Inc	(714) 897-1071	Santa Barbara County	21+ Adults	No

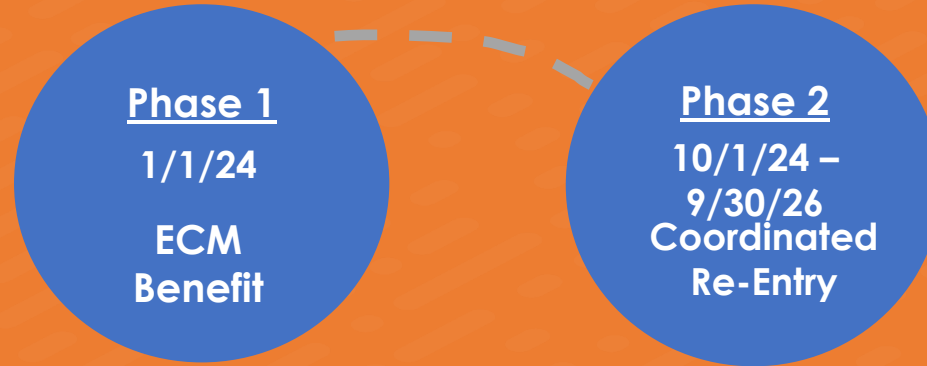


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Justice-Involved (JI) Initiative



CalAIM Justice Involved Implementation



Managed care plans are responsible to deploy a network of Enhanced Care Management (ECM) Providers and County Agencies to collaborate and to connect formerly incarcerated Medi-Cal eligible members to community-based services.



To provide intensive coordination with embedded and/or in-reach service providers linked to Medi-Cal provider networks to include extensive data sharing and coordination to ensure continuity of care for inmates returning to the community.

Enhanced Care Management (ECM)

Justice-Involved (JI) Go Live on January 1, 2024



Identified approximately 300 Members who meet the ECM Individuals Transitioning from Incarceration Population of Focus (POF) criteria for adults and youth



Established a provider network catering to the specific needs of the JI population inclusive of individuals with lived experience



Implemented a dedicated Justice Involved (JI) Liaison to enhance support for ECM JI Providers with inquiries related to ECM referrals, care coordination, and other CenCal Health services, such as transportation and Community Supports



Communicated to ECM JI providers regarding the ECM referral process, the contact information and availability of the plan's JI Liaison and ECM Team

Coordinated Re-Entry

Readiness Activities for October 1, 2024



Planning interagency collaboration in February to document current processes and workflows in the adult and youth facilities as well as with County agencies supporting the JI population with a focus on the pre-release and post-release warm handoffs



Develop a standardized re-entry care plan for adult and youth that will be used by pre-release and post-release justice involved partners (i.e., county agencies, ECM providers, CBOs, and CenCal) with intent to incorporate into a shared data platform, i.e., Health Information Exchange (HIE)



Engage with County Counsel to initiate discussions on a universal Release of Information (ROI) and Memorandum of Understanding to support data sharing needs



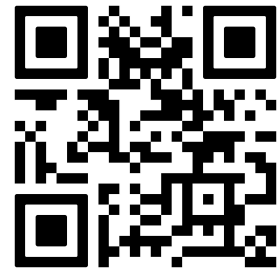
Host a Technical Assistance (TA) Webinar in late February with correctional facilities, community-based organizations, county agencies, ECM providers, and community partners to support information sharing



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CalAIM Impact: Sobering Centers

View this video here by scanning this code:



<https://vimeo.com/913035322>

Questions



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Collaborative Aim Statement and Drivers

DRAFT: 2024 Aim Statement

- **Thank you for the feedback on draft aim statements at our January meeting!**
- **Revised statement:**
 - **The Collaborative will increase the number of members referred to ECM and Community Supports, and the number of those successfully enrolled in and utilizing services.**

DRAFT: 2024 Aim Statement and Key Drivers



The Collaborative will increase the number of members referred to ECM and Community Supports, and the number of those successfully enrolled in and utilizing services.

Drivers (how do we achieve the aim?)

Build education and awareness of CalAIM among members, providers, and community partners

Strengthen the provider network to serve all Populations of Focus

Increase ECM & Community Supports referrals and care coordination among providers

Driver #1

Build education and awareness of CalAIM among members, providers, and community partners

What information is needed by community members, partners, providers and staff?

- What is the goal of CalAIM?
- Who qualifies for ECM and CS programs?
- What are the populations of focus?
- What is the value proposition for the individual/member?
- What is the ECM/CS participant responsible for?
- How long does it take to get services?
- How are hospital and clinic patients referred?
- How can care managers/coordinators participate?
- What services and supports are available to ECM and CS staff?

Ventura Community Partners: What We Have Heard

Social and Cultural Organizations

CAUSE
Churches
City Center
Kiwanis
MICOP
One Step A la Vez
Tenderlife
Unions/SEIU

Local Government

CPS
Farmworker Resource Center
HSA Community Service Division
Isabella Project - City of San Paula
VCHSA CalFresh
VCPH
WIC

Neighborhood Resources

Acorn
Boys and Girls Clubs
First 5 Neighborhoods for learning
Libraries
Healthy Steps
United Parents
Welcome Every Baby (home visiting)
VC Partnership for Safe Families
YMCA

Education

VC Office of Education
Community College District
Cal State Channel Islands
Cal Lutheran University
Head Start, other pre-schools
Private family child care providers
PTAs
SELPA

Emergency Resources

Child Abuse Prevention Council
VC Family Justice Center
Red Cross
CERT
VC Office of Emergency Response
VOAD
United Way, 211

Healthcare

Hospitals
FQHCs
Dental providers
Recuperative Care (NHF)
Birthing Centers
Douglas, Midwives, CHWs
VCMA
Women's health nonprofit



Discussion Questions: Driver #1

- What recent successes have you had in promoting awareness of ECM and Community Supports?
- Where (on whom) should we focus our energy?
- What community resources exist, and what is still needed?
 - CalAIM 101 (10 minute presentation)
 - One page flyer printed in English and Spanish
 - Easy-to-read FAQs
 - One paragraph overview on ECM and Community Supports, for newsletters, radio, social media
 - Journey of an ECM or CS participant

Qué transmitir a un miembro de ECM

Tendrá un **Administrador Principal de Atención (Lead Care Manager)** dedicado que coordinará la atención de salud y los servicios relacionados con la salud. Su **Administrador Principal de Atención** le brindará atención por teléfono, en persona o donde viva. También pueden:



Conseguir médicos y programar sus citas



Coordinar su transporte hacia y desde las citas



Ayudar con el manejo de los medicamentos



Coordinar con recursos locales, llamados Apoyos Comunitarios, según sea necesario para:

Alimentación
Vivienda

Otros servicios sociales

No hay costo adicional para ECM. ECM no reemplaza:

- **Beneficios.** ECM es un beneficio adicional.
- **Médicos.** Mantenga a sus médicos y otros proveedores.
- **Opciones.** Únase, si es elegible, o cancele en cualquier momento.

Destinado a Proveedores

Herramienta oficial desarrollada por Tri-Counties CalAIM PATH Collaborative

Los Apoyos Comunitarios ayudan a satisfacer las necesidades de salud y bienestar de los miembros



Orientación de Vivienda

Si se encuentra sin hogar o corre el riesgo de quedarse sin hogar, puede recibir ayuda para encontrar, solicitar y asegurar una vivienda permanente.



Depósito de Vivienda

También puede recibir ayuda con los gastos de vivienda, como depósitos de seguridad y puesta en funcionamiento de servicios públicos, como gas y electricidad.



Arrendamiento de Vivienda y Sostenibilidad

Una vez que la vivienda esté asegurada, puede recibir apoyo para mantener su arrendamiento, como coordinación con los propietarios para abordar problemas, asistencia con el proceso anual de recertificación de vivienda y conexión con recursos locales para evitar el desalojo.



Servicios de Domésticos y de Cuidado Personal

Es posible que reciba apoyo en el hogar, como bañarse o alimentarse, preparar comidas, hacer compras y que alguien lo acompañe a sus citas médicas si necesita ayuda con las actividades de la vida diaria.



Servicios para Cuidadores (Servicios de Relevo)

Ayuda a corto plazo para sus cuidadores. Puede recibir servicios para cuidadores en su hogar o en un centro aprobado por horas, días o noches, según sea necesario.



Transición de un Centro de Enfermería a un Centro de Vida Asistida

Si vive en su casa o en un centro de enfermería, puede trasladarse a un centro de vida asistida para evitar la institucionalización en un centro de enfermería. Recibirá servicios como apoyo con las actividades de la vida diaria, supervisión de medicamentos y personal de atención directa en el lugar las 24 horas.



Cuidados de Recuperación (Cuidado Médico Temporal)

Después de la hospitalización, si no tiene una vivienda estable y aún necesita recuperarse de una lesión o enfermedad, puede recibir atención residencial a corto plazo, también llamados Cuidados de Recuperación.



Alimentos de Apoyo Médico/Comidas Adaptadas Medicamente

Es posible que reciba entregas de comidas preparadas y nutritivas, y comestibles saludables para satisfacer sus necesidades de salud. También podrá recibir vales para alimentos saludables y/o educación nutricional.



Modificaciones al Hogar

Se pueden realizar cambios físicos en su hogar para mejorar su salud, seguridad e independencia. Los cambios incluyen rampas y barras de apoyo, ampliación de las puertas si usa una silla de ruedas, ascensor para escaleras o hacer que los baños sean accesibles para sillas de ruedas.



Remediación del Asma

Se pueden realizar modificaciones físicas en su hogar para evitar episodios agudos de asma debidos a desencadenantes ambientales como el moho. Las modificaciones pueden incluir aspiradoras con filtro, deshumidificadores, filtros de aire y mejoras en la ventilación.



Alojamiento a Corto Plazo Después de la Hospitalización

Puede recibir alojamiento temporal si ha sido dado de alta de un entorno clínico para pacientes hospitalizados, un centro residencial de recuperación o tratamiento de trastornos por consumo de sustancias, un centro residencial de tratamiento de salud mental, un centro correccional, un centro de enfermería o cuidado de recuperación.



Transiciones de Centros de Enfermería o de la Comunidad a un Hogar

Si está haciendo la transición de un centro de enfermería a una residencia privada donde será responsable de sus gastos, puede recibir fondos para depósitos de seguridad, tarifas de instalación de servicios públicos y electrodomésticos relacionados con la salud, como aires acondicionados, calentadores o camas de hospital.

DHCS ECM and Community Supports Data Discussion

DHCS ECM and Community Supports Data

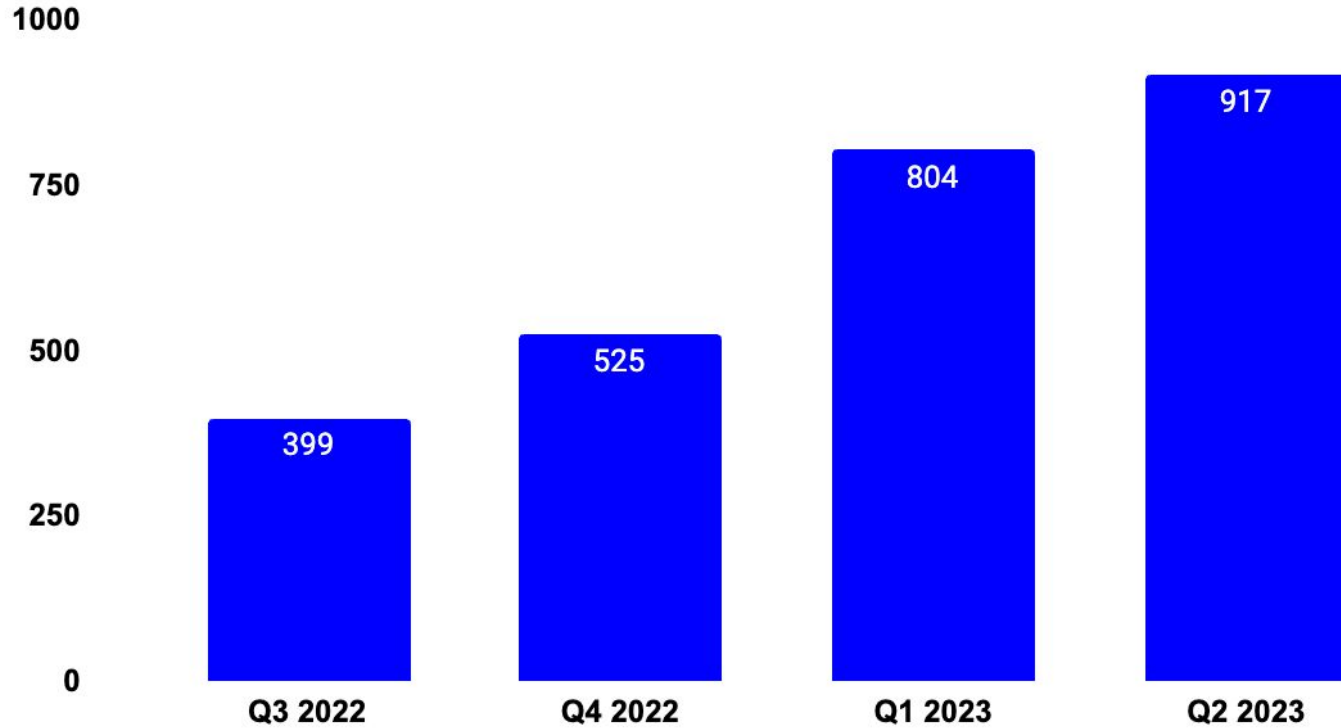


- **ECM and Community Supports Quarterly Implementation Report released by DHCS, with data through Q2 2023**



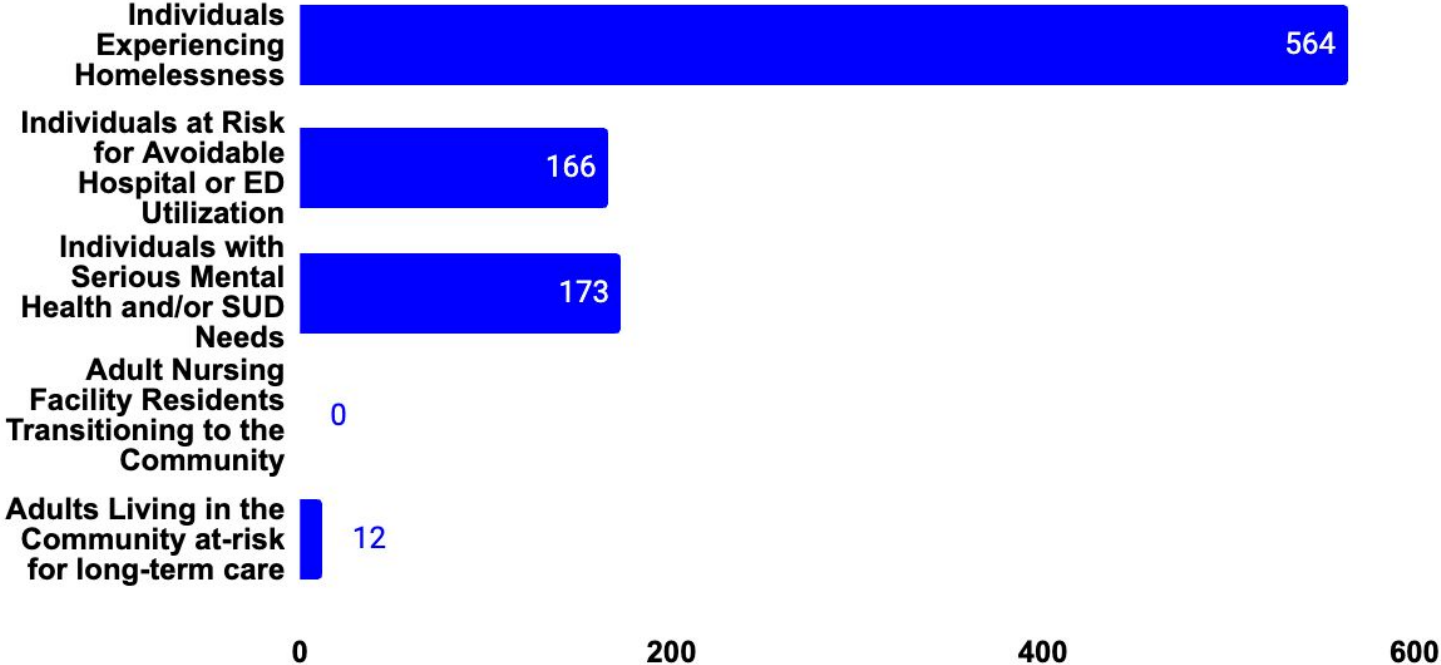
View the full report [here](#)

Total Members who Received ECM in Ventura County by Quarter



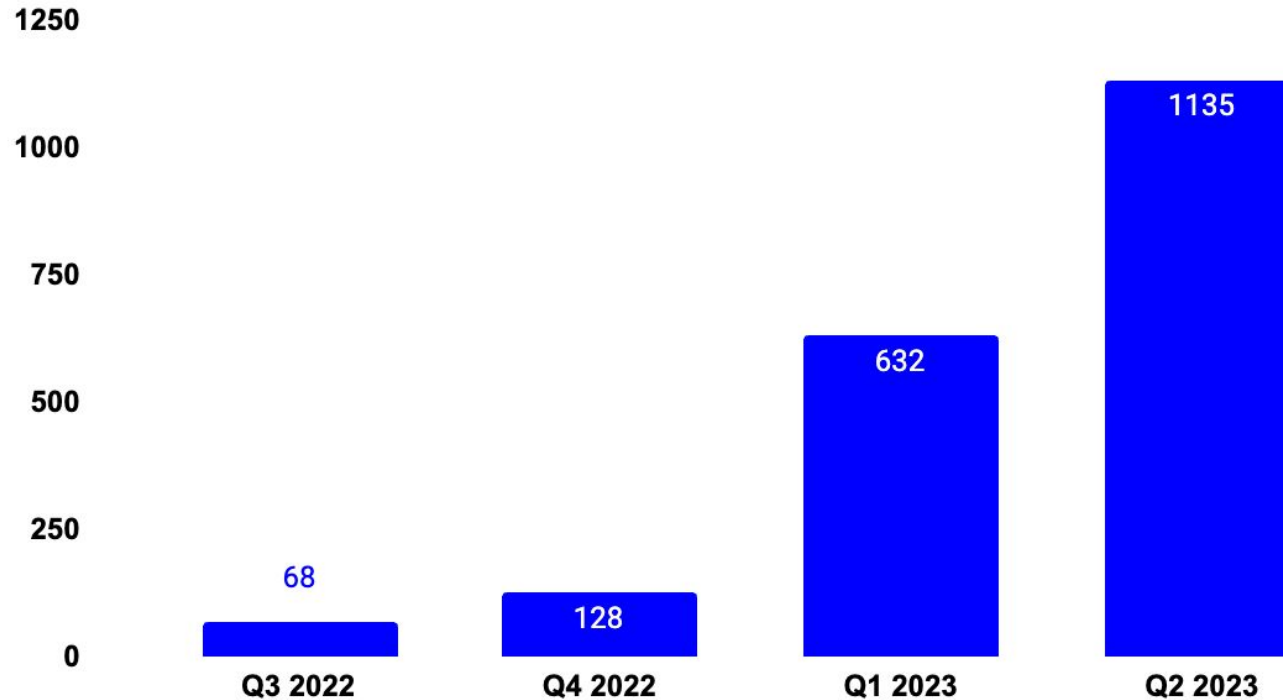
Source: DHCS ECM and Community Supports Quarterly Implementation Report, January 2024

Total Members who Received ECM in Ventura County by POF, Q2 2023



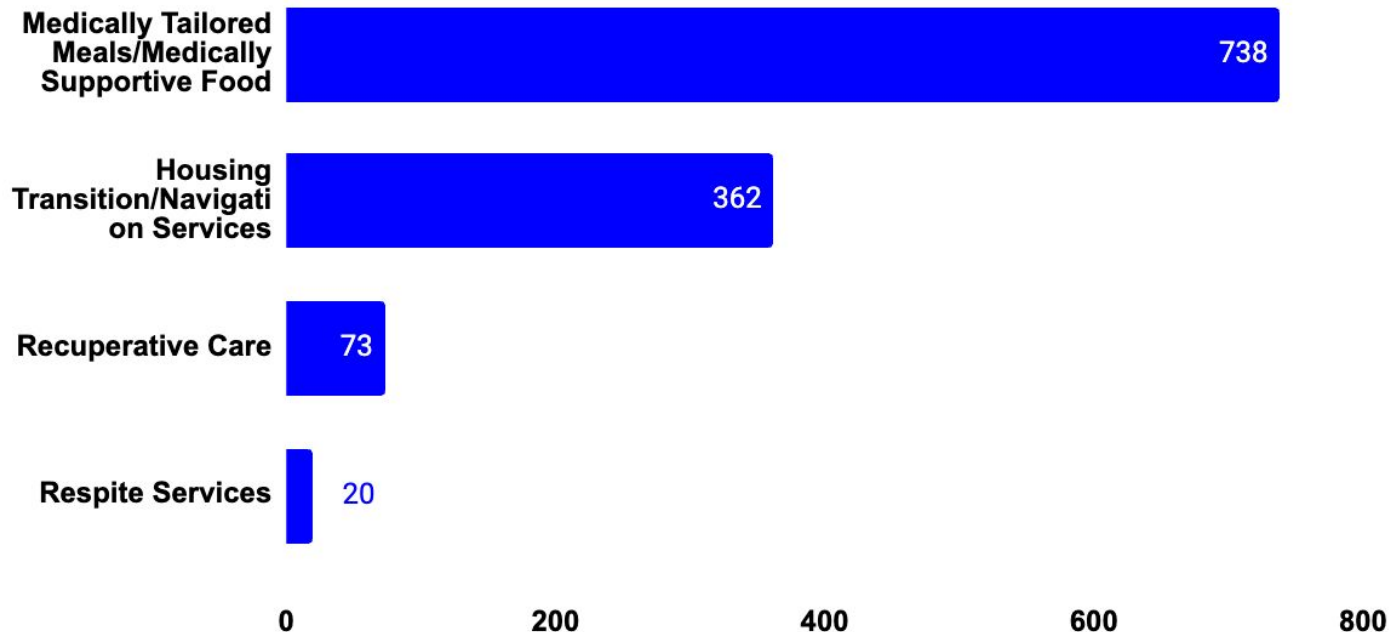
Source: DHCS ECM and Community Supports Quarterly Implementation Report, January 2024

Total Members who Received Community Supports in Ventura County, by Quarter

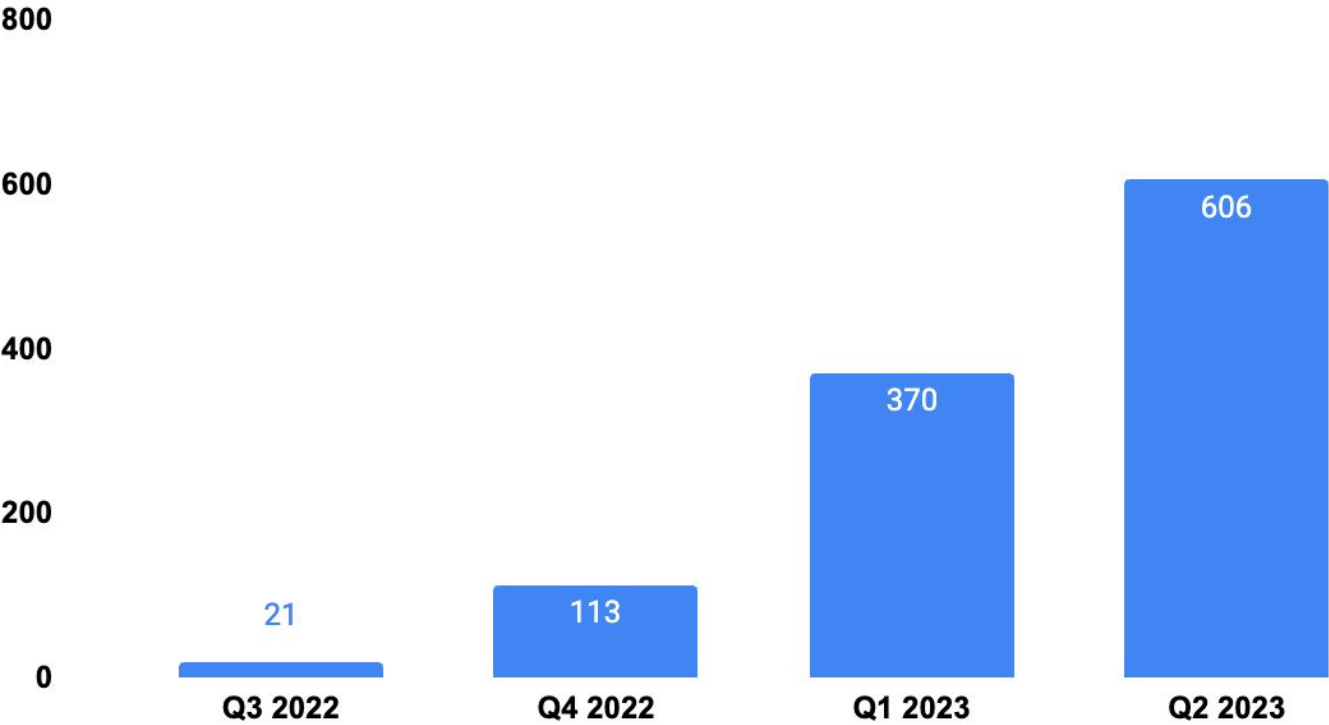


Source: DHCS ECM and Community Supports Quarterly Implementation Report, January 2024

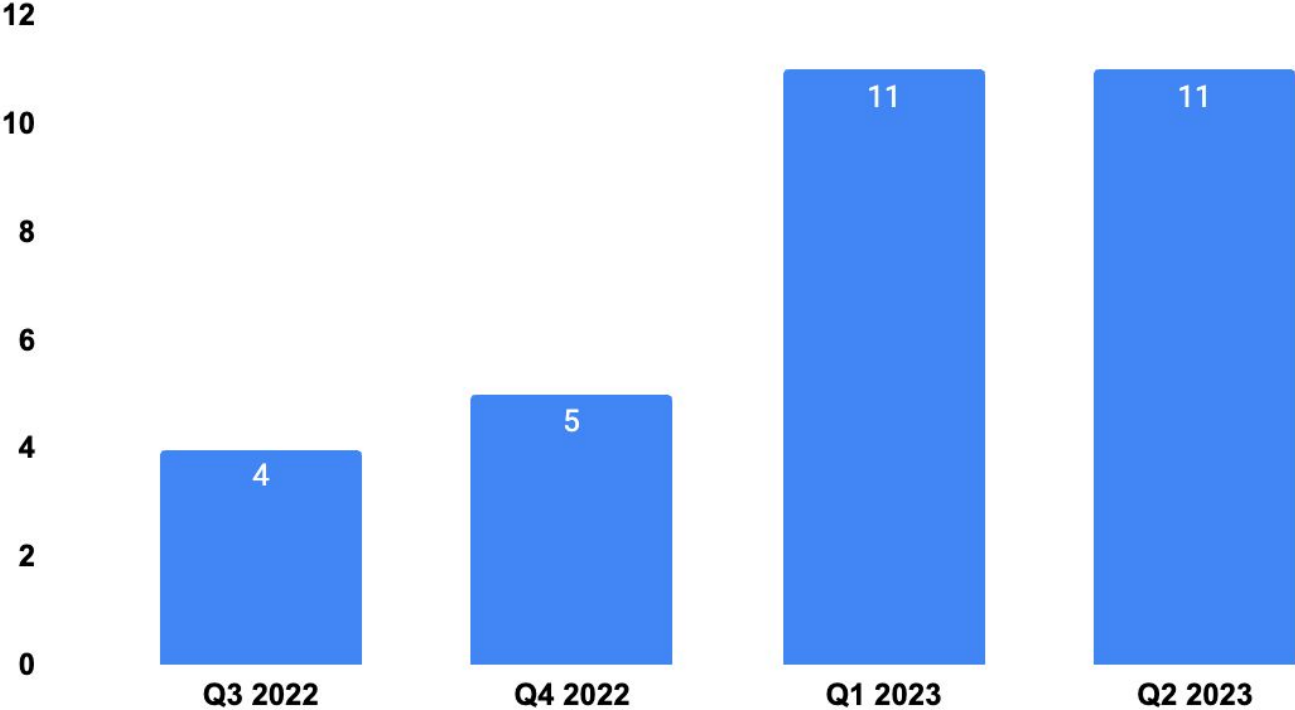
Total Members who Received Community Supports in Ventura County by Service, Q2 2023



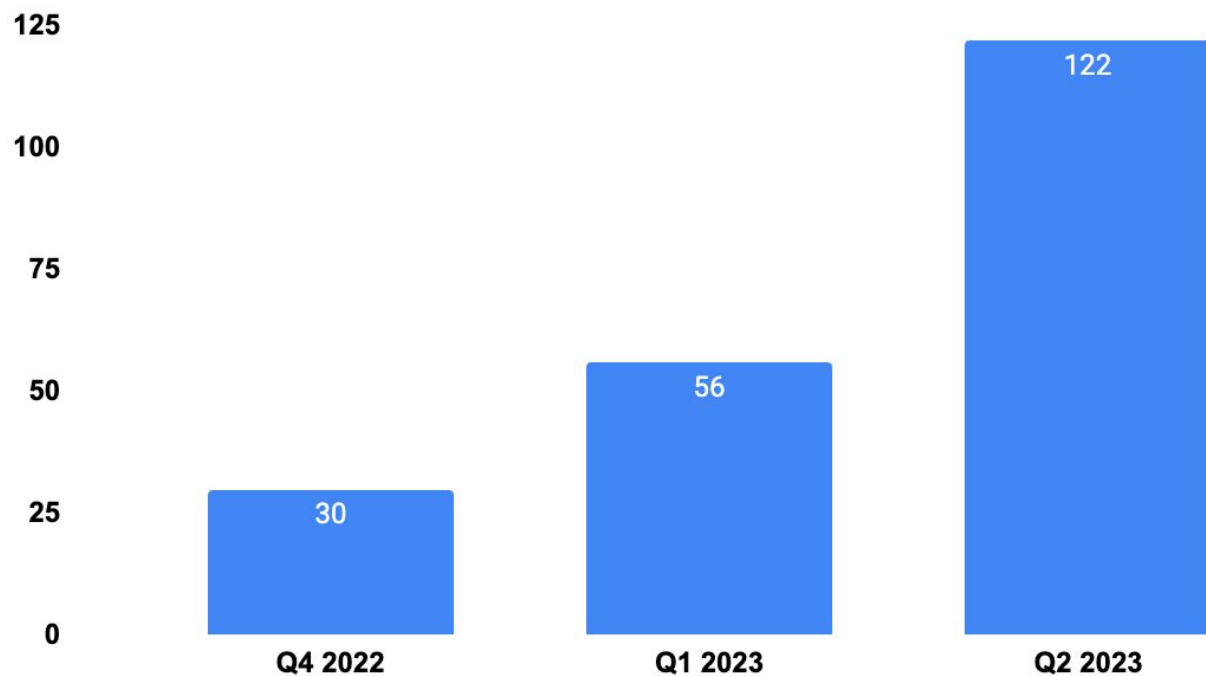
Total Members Who Received ECM in Santa Barbara County, by Quarter



Total Number of ECM Provider Contracts in Santa Barbara County, by Quarter

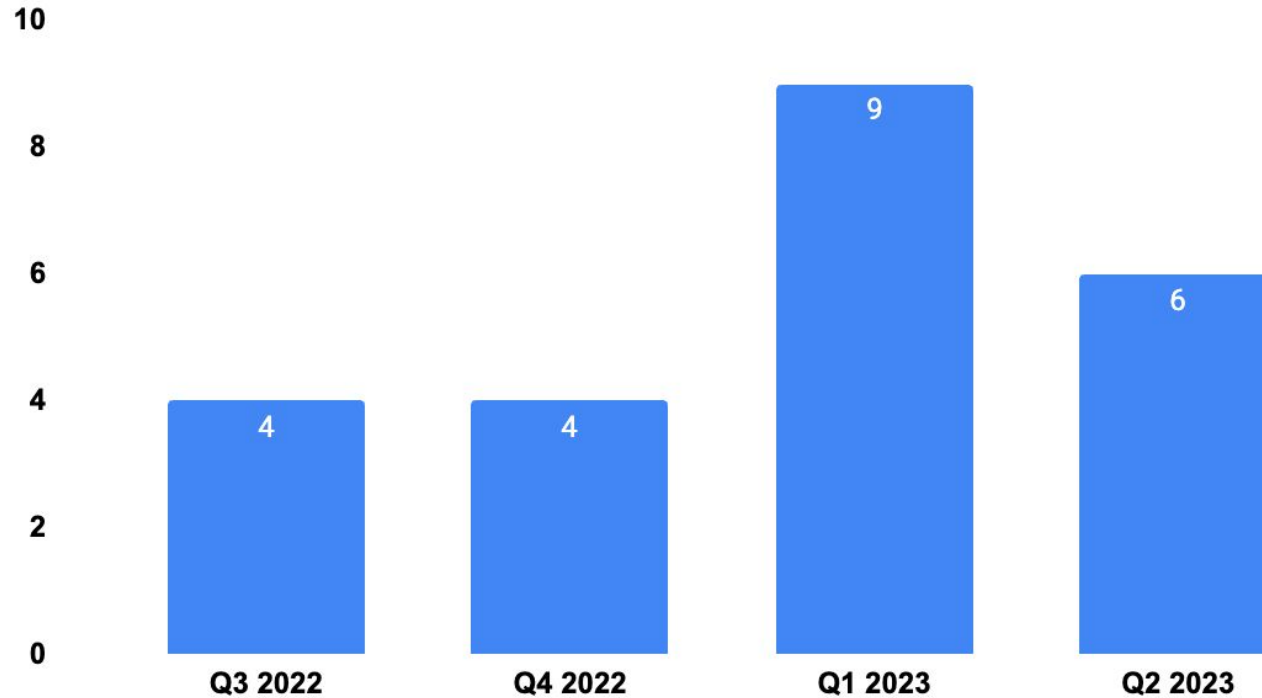


Total Members Who Received ECM in San Luis Obispo County, by Quarter

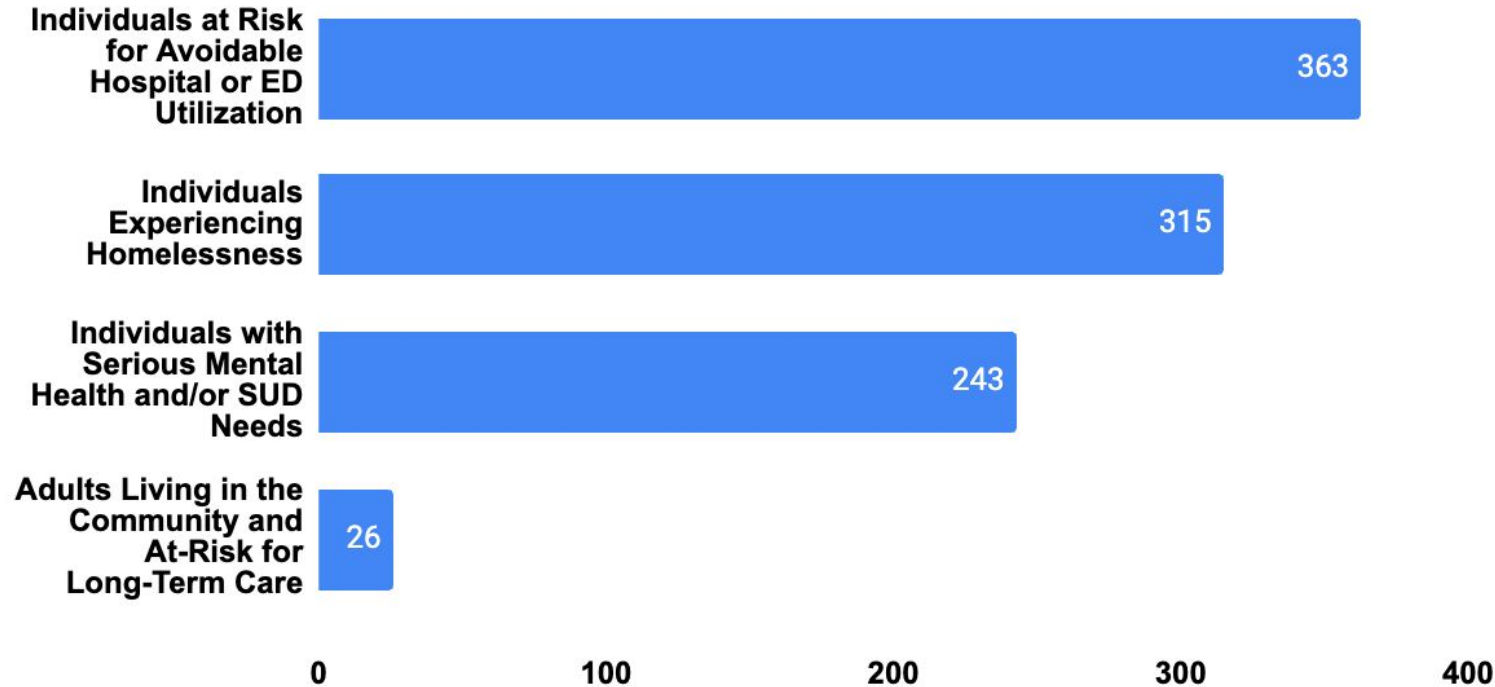


Note: DHCS only reports data for values >11

Total Number of ECM Provider Contracts in San Luis Obispo County, by Quarter

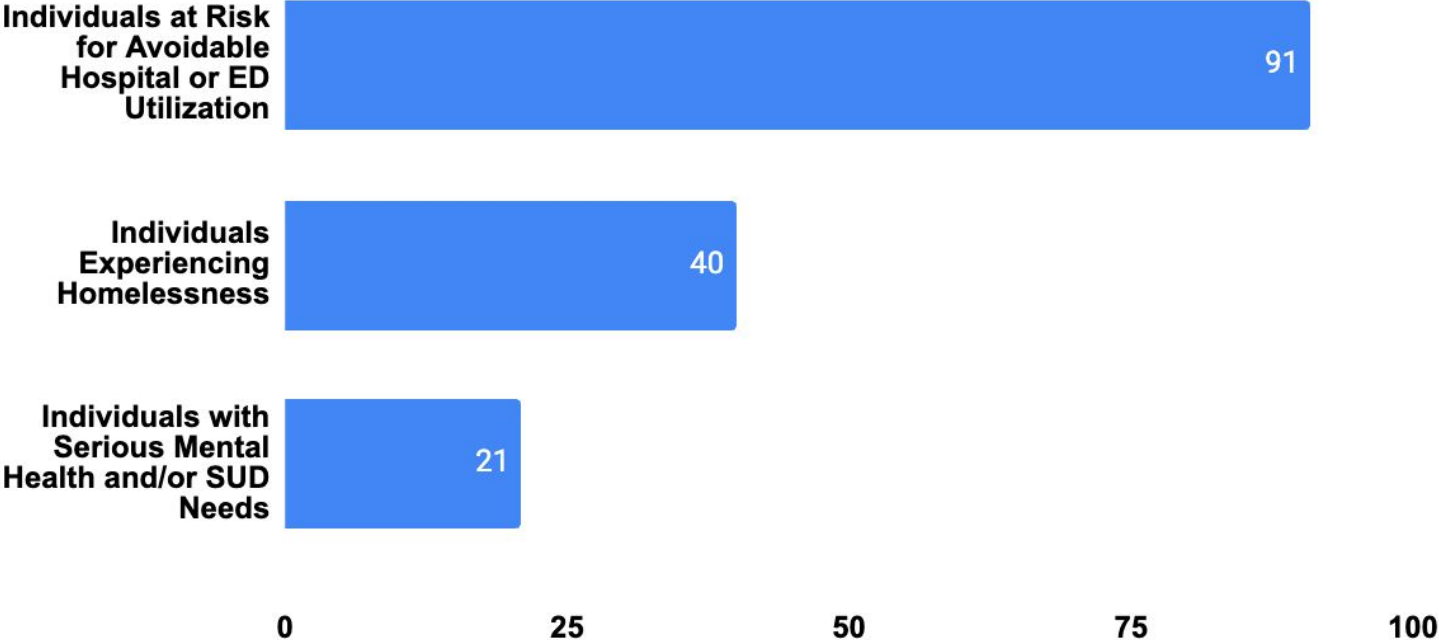


Total Members who Received ECM in Santa Barbara County by POF, Q2 (April - June) 2023



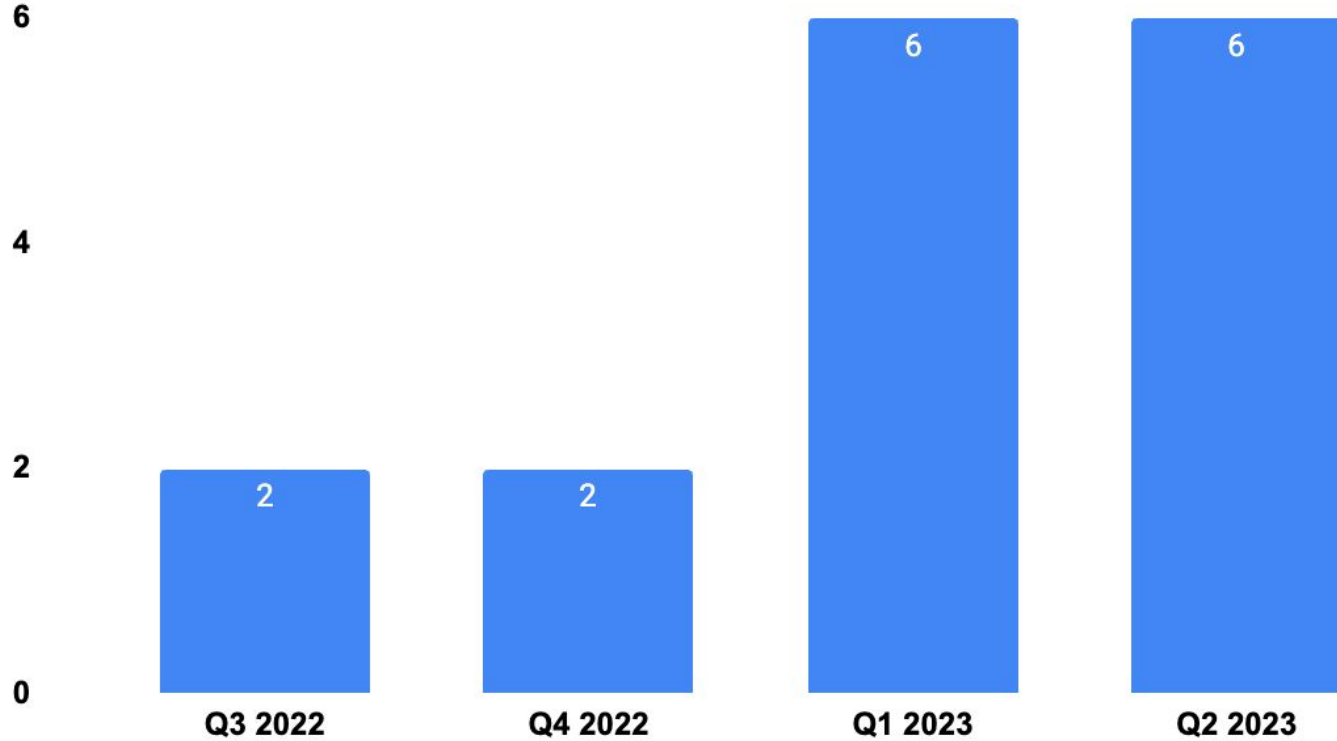
Note: DHCS only reports data for values >11

Total Members who Received ECM in San Luis Obispo County by POF, Q2 (April - June) 2023

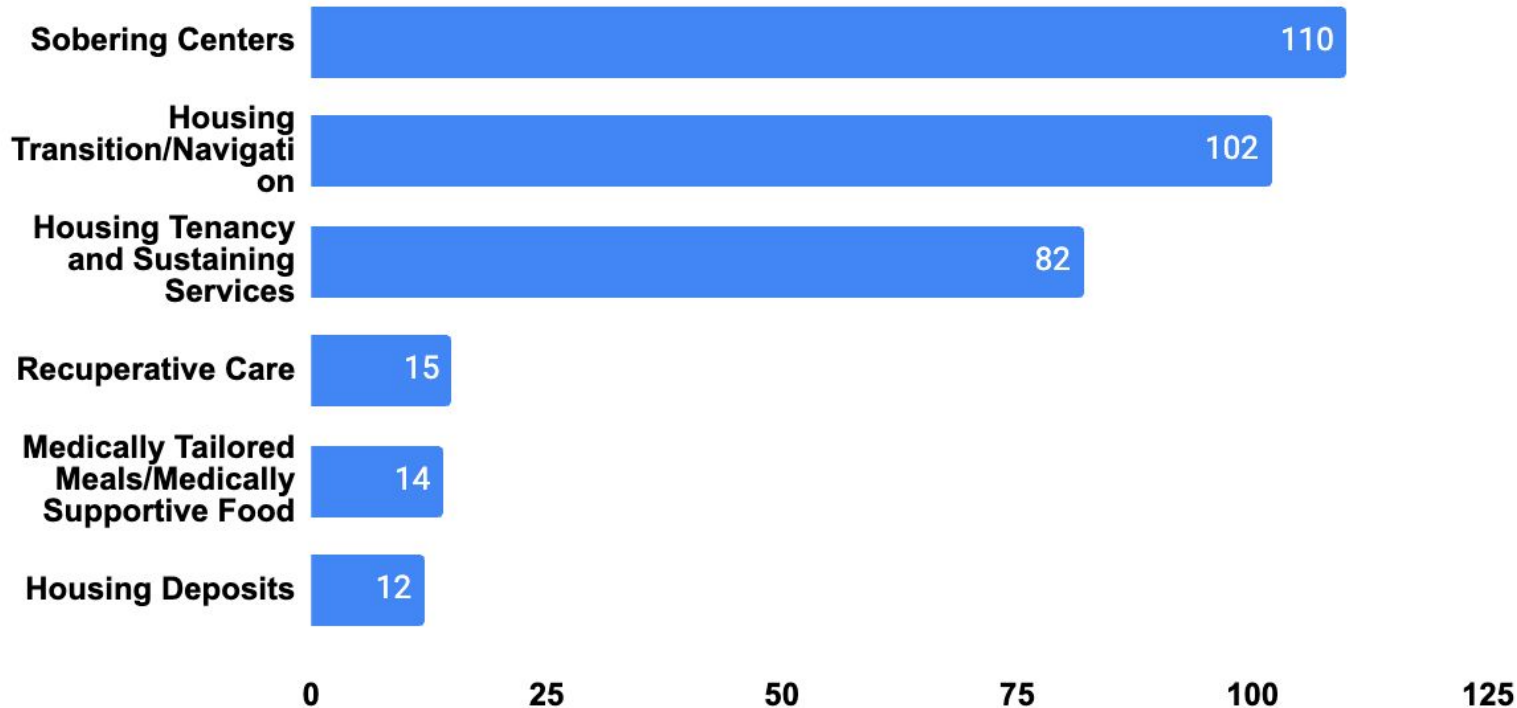


Note: DHCS only reports data for values >11

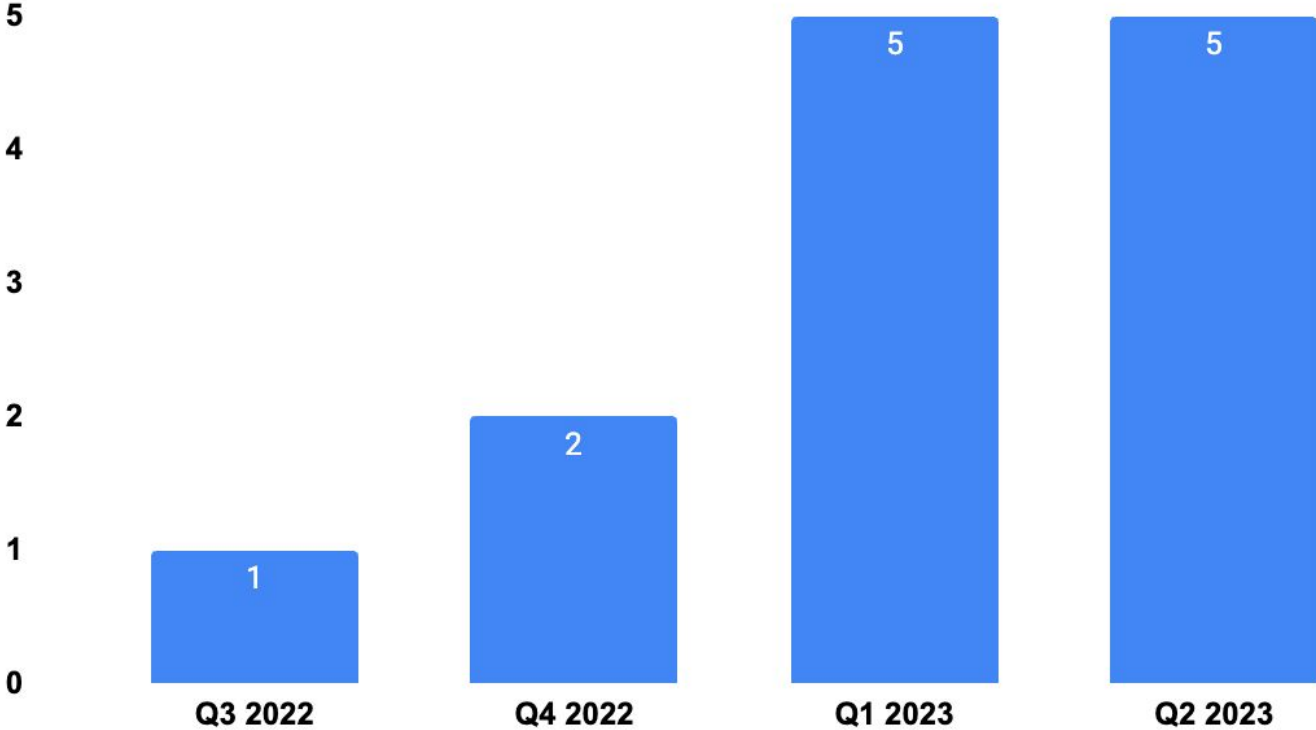
Total Number of Community Supports Provider Contracts in Santa Barbara County, by Quarter



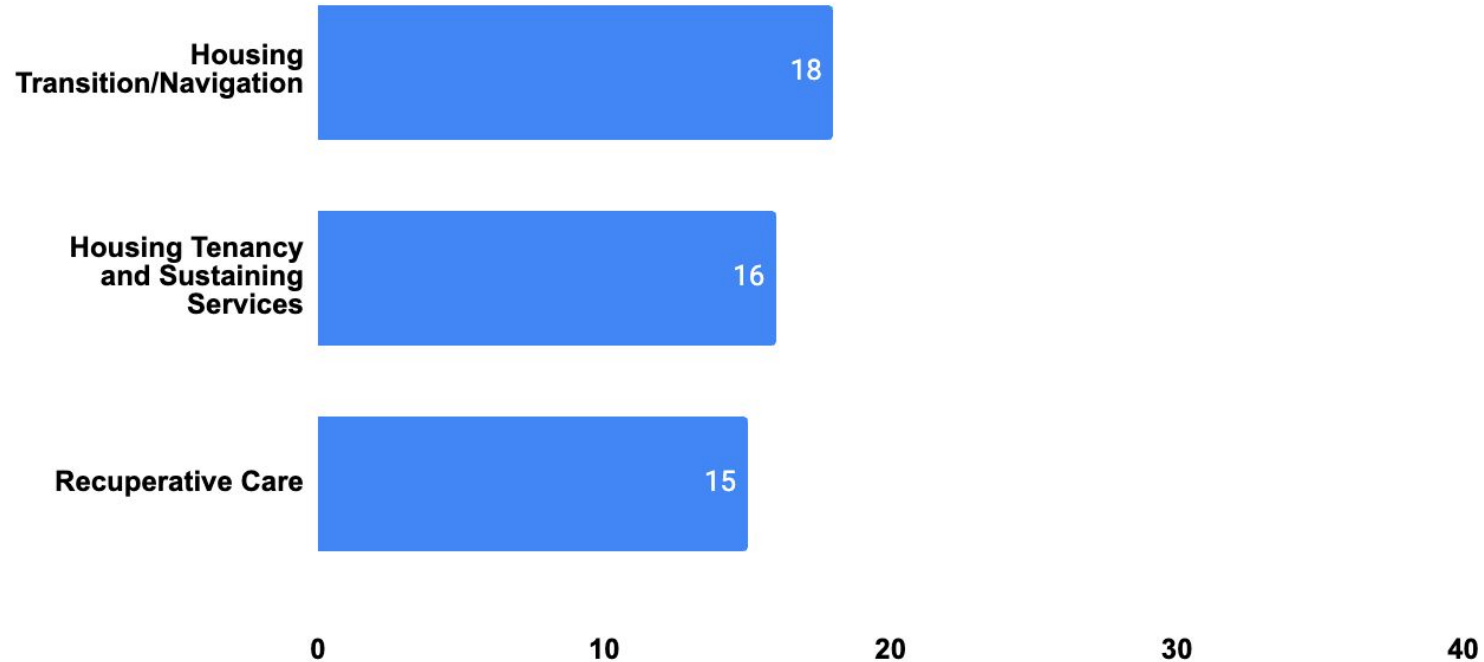
Total Members who Received Community Supports in Santa Barbara County by Service, Q2 (April - June) 2023



Total Number of Community Supports Provider Contracts in San Luis Obispo County, by Quarter



Total Members who Received Community Supports in San Luis Obispo County by Service, Q2 (April - June) 2023



Note: DHCS only reports data for values >11

Policy and Funding Updates

Reminder: CITED Round 3 Closes Thursday!



Attention: PATH CITED Round 3 Funding Window Closes February 15

The [Providing Access and Transforming Health \(PATH\) Capacity and Infrastructure Transition, Expansion, and Development \(CITED\)](#) Round 3 application window **will close on Thursday, February 15, at 11:59 p.m.**

HCPCS Coding Guidance Update



- DHCS released updated Enhanced Care Management (ECM) and Community Supports HCPCS Coding Guidance
- This guidance contains the HCPCS codes and modifiers that must be used to report ECM and Community Supports service encounters
- MCPs and ECM and Community Supports Providers are expected to implement the updates in this latest HCPCS Coding Guidance by March 31, 2024
- Questions? Email CalAIMECMILOS@dhcs.ca.gov

Upcoming Events and Reminders

TA Marketplace Vendor Fair February 29



- Hosted by DHCS, this virtual vendor fair will feature approved vendors in Domain 3 of the TA Marketplace: “Engaging in CalAIM through Medi-Cal Managed Care”
- Register here:
https://us06web.zoom.us/webinar/register/WN_xiZXHQYmQL-obU5f4jPfw/#/registration

CaAIM TA Marketplace

Step 1: Registrant Eligibility Verification

Applicant completes TA Marketplace registration process



Applicant(s) Identifies Project Associated with PATH



Step 2: Project Eligibility Verification

Review TA Marketplace for OTS or Hand-On Services and by Which Vendor?



Applicant completes application form & submits to TPA



Step 3: Project SOW and Budget

PA issues payment directly to TA vendor based on agreed rates upon completion and verification of milestones/deliverables



If approved *Applicant and Vendor co-develop SOW with services description, deliverables & milestones



DHCS makes final decision on approval.



TPA review with Accept/Reject Recommendation to DHCS

See you in March!



Tri-Counties March Meeting
Wednesday, March 20, 2024
11:00am
[Registration Link](#)

Thank you!
Questions or suggestions?
pathinfo@bluepathhealth.com



Office Hours



Appendix

Draft 2024 Aim Statements for Discussion



#1 The Collaborative will build education and awareness of CalAIM in 2024 by providing at least 10 CalAIM 101 presentations in the community to at least 200 individuals in total.

#2 The Collaborative will increase the number of external referrals for ECM & Community Supports by 20% in 2024.

#3 The Collaborative will increase the percentage of members receiving ECM and Community Supports services out of those referred and contacted by *X%* in 2024.

2023 Aim Statement and Key Drivers

**Increase eligible
members
authorized for ECM
& Community
Supports by 15%**

**Expand communication
channels for providers and
members**

**Improve provider capacity
and administration**

**Increase ECM &
Community Supports Care
Coordination**

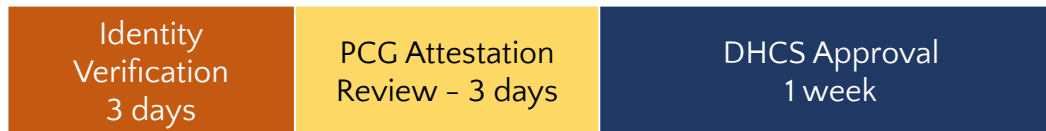
TA Marketplace Application Review Timeline



Timeliness of Application Review

Recipient Eligibility Applications

Average review time was under 2 weeks, which was primarily dependent on the receipt of identity verification data and the quality of attestations submitted. Where an organization submitted a blank or incorrect attestation, the timeline from submission to approval was significantly longer.



Project Eligibility Applications

Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the project goals are clearly defined and outlined. Projects with longer reviews at the PEA step of the process were due to unclear goals or applications that contained requests for multiple disparate projects.



Timeliness of Application Review (cont.)

Scopes of Work and Budgets (standard review)

Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the review is expedited, as project goals are clearly defined and outlined.



Scopes of Work (SOW) and Budgets (heightened scrutiny)

SOW and Budgets may be flagged for heightened scrutiny by the DHCS Team, if concerns are raised at the PEA stage, if there is a concern about duplication of funding from CITED or another grant, or if the project will produce member facing materials.

TA Marketplace Resources

- For technical support or questions, please email ta-marketplace@ca-path.com
- [PATH TPA Website](#)
- [DHCS CalAIM PATH Webpage](#)