Alameda County ECM & Community Supports Provider List

May 2024

Developed by the Alameda CalAIM PATH Collaborative

The Alameda CalAIM PATH Collaborative is facilitated by BluePath Health as part of the California Department of Health Care Services (DHCS) Providing Access and Transforming Health Initiative (PATH)







Resource Overview

This reference tool offers a comprehensive list of the contracted Enhanced Care Management (ECM) and Community Supports service providers currently operating in Alameda County through the <u>CalAIM initiative</u>. This statewide Medi-Cal initiative is implemented locally by Medi-Cal managed care plans (MCPs) but with state oversight by the Department of Health Care Services (DHCS).

In Alameda County, the <u>Alameda Alliance for Health</u> and <u>Kaiser Permanente</u> are the local Medi-Cal MCPs that contract with local providers and service organizations to deliver ECM and Community Supports. It is important to note that while some service providers contract with both Medi-Cal MCPs, many are only contracted with either the Alameda Alliance or Kaiser Permanente to deliver services to eligible Medi-Cal members.

The Provider List includes contact information, ECM Populations of Focus served, and Community Supports services offered by each contracted provider in Alameda County.

This resource is intended as a reference tool to support access to and coordination of ECM and Community Supports services for eligible Medi-Cal members in Alameda County. The Provider List can be used to identify contracted providers to connect individuals and families to the ECM and Community Support services they need in a timely manner.

To request additional provider information or suggest updates or corrections to the information available in this reference tool, please contact pathinfo@bluepathhealth.com.

The Provider List was developed by BluePath Health through the CalAIM PATH Collaborative Planning and Implementation (CPI) Initiative, which supports county and regional collaborative planning efforts for CalAIM implementation. The Alameda CalAIM PATH Collaborative meets monthly to convene local stakeholders and discuss the rollout of ECM and Community Supports services.

We appreciate the support and contributions from the Alameda Alliance for Health, Kaiser Permanente, and our county partners to develop this resource for the community.



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Enhanced Care Management Overview

ECM is a statewide Medi-Cal benefit available to qualifying members with complex needs. To access the care they need, these members must often engage several separate delivery systems, including primary and specialty care, dental, mental health, substance use disorder treatment, and long-term services and supports.

Medi-Cal members with complex needs are enrolled in ECM to receive comprehensive care management from a single lead care manager who coordinates all their health and health-related care, including physical, mental, and dental care, and social services. ECM makes it easier for members to get the right care at the right time in the right setting and receive additional services that go beyond the doctor's office or hospital. ECM is the most intensive care management benefit available for Medi-Cal members.

The following pages list the ECM providers that are contracted with the Medi-Cal MCPs that operate in Alameda County, the Alameda Alliance and Anthem. The Populations of Focus served by each ECM provider are specified, and providers may serve one or more of the following Populations of Focus (POF):

- Adults, youth/children, and families experiencing homelessness.
- Adults, youth, and children who are at risk for avoidable hospital or emergency department care.
- Adults, youth, and children experiencing serious mental health illness (SMI) and/or substance use disorder (SUD).
- Adults living in the community and at risk for long-term care institutionalization.
- Adult nursing facility residents transitioning to the community.
- Children & Youth enrolled in California Children's Services (CCS) or CCS Whole Child Model with additional needs beyond their CCS condition(s).
- Children & Youth involved in child welfare, including foster care.
- Adults and youth who are transitioning from incarceration.
- Pregnant and postpartum individuals (Birth Equity Population of Focus).



ECM Providers: Quick Reference

Legend	Adult POF	Children & Youth POF		Children & Ith POFs	
	KP = Kaiser Permanente				
	AA	H = Alameda Alliance	for Health		
			Office	Contracted	

Organization	Location	Health Plan
A Better Way Inc.	Oakland	КР

Populations of Focus Served:

Children & Youth - Individuals with Serious Mental Health and/or SUD Needs | Children & Youth - Children & Youth Involved in Child Welfare

AAT Home Placement Agency	КР	
Populations of Focus Served:		
Adults - living in the community at-risk for Long Term Care Adults - NF residents transitioning to the		
community		

Aga	be Village	٢P

Populations of Focus Served:

Children & Youth - Individuals Experiencing Homelessness | Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization | Children & Youth - Individuals with Serious Mental Health and/or SUD Needs | Children & Youth - Individuals transitioning from incarceration | Children & Youth - Children & Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition | Children & Youth - Children & Youth Involved in Child Welfare | Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal

Alameda County Behavioral Health, Eastmont Health Center	Oakland	AAH
Populations of Focus Served: Adults experiencing SMI and/or SUD		
Alameda County Public Health Family Health Services, California Children's Services (CCS)	San Leandro	AAH



Populations of Focus Served:

Children & Youth At Risk of avoidable hospital or ED Utilization | Children & Youth Enrolled in CCS with additional needs beyond their CCS condition

Alameda Family Services	Alameda	Both
(Part of Full Circle Health Network)		

Populations of Focus Served:

Children & Youth/Families experiencing Homelessness | Children & Youth - Individuals at-risk for IP and ED | Children & Youth experiencing SMI and/or SUD | Children & Youth - Individuals transitioning from incarceration | Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) | Children & Youth experiencing I/DD | Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal | Birth Equity - Youth

Alameda Health System	Oakland/ Hayward	AAH
Populations of Focus Served:		
Adults experiencing SMI and/or SUD Adults At Pick for Hespital or ED Utilizati	ion Adults/Eamilie	NC

Adults experiencing SMI and/or SUD | Adults At Risk for Hospital or ED Utilization | Adults/Families experiencing Homelessness

Alternative Family Services	Oakland	Both
(Part of Full Circle Health Network)		

Populations of Focus Served:

Children & Youth/Families experiencing Homelessness | Children & Youth experiencing SMI and/or SUD | Children & Youth - Individuals transitioning from incarceration | Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) | Children & Youth experiencing I/DD Birth Equity - Youth

Amity Foundation	КР

Populations of Focus Served:

Adults - Individuals transitioning from incarceration (Adult) | Children & Youth - Individuals transitioning from incarceration

Axis Health	Pleasanton/	AAH
(Part of the Community Health Center Network)	Livermore	

Populations of Focus Served:

Adults experiencing SMI and/or SUD | Adults At Risk for Hospital or ED Utilization | Adults/Families experiencing Homelessness | Adults At Risk for LTC Institutionalization

Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Birth Equity - Youth and Adults | Children & Youth - Individuals transitioning from incarceration | Adults transitioning from incarceration



Bay Area Community Health, Liberty Clinic (Part of the Community Health Center Network)	Pleasanton	ААН
Populations of Focus Served: Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization experiencing Homelessness Adults At Risk for LTC Institutionalization Birth Equ Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Families Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes Children & Youth - Individuals transitioning from incarceration Adults transitioni	ity - Youth and Ad experiencing Hon	nelessness
Bay Area Community Services	Oakland	AAH
Populations of Focus Served: Adults experiencing SMI and/or SUD		
California Cardiovascular Consultants	Fremont	AAH
Populations of Focus Served: Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homele	essness	
Chenming & Margaret Hu Medical Center, Asian Health Services (Part of the Community Health Center Network)	Berkeley	AAH
Populations of Focus Served: Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionaliza Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Families Homelessness Children & Youth At Risk for Pregnancy or Postpartum Adverse Ou Equity - Youth and Adults Children & Youth - Individuals transitioning from incarce transitioning from incarceration	ation experiencing utcomes Birth	
EA Family Services	Antioch	КР
Populations of Focus Served: Adults Transitioning from Incarceration Adults at-risk for IP and ED Adults/Famil Homelessness Adults At Risk for adverse perinatal outcomes Children & Youth from Incarceration Children & Youth at-risk for IP and ED Children & Youth expe Homelessness Children & Youth involved in child welfare	Transitioning	
East Bay Agency for Children (Part of Full Circle Health Network)	Oakland	Both



Populations of Focus Served:

Children & Youth - Individuals Experiencing Homelessness | Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth experiencing SMI and/or SUD | Children & Youth - Individuals transitioning from incarceration | Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) |Children & Youth experiencing I/DD | Birth Equity - Youth

East Bay Innovations	San Leandro	AAH
Populations of Focus Served: Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Ho Adults At Risk for LTC Institutionalization Adult SNF Residents Transitioning	•	
Family Builders by Adoption (Part of the Full Circle Health Network)	Oakland	ААН
Populations of Focus Served: Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Far Children & Youth experiencing SMI and/or SUD Children & Youth involved with a history of involvement, and foster care up to 26) Children & Youth ex Youth Children & Youth - Individuals transitioning from incarceration	d in Child Welfare (inclu	ding those
Fred Finch Youth & Family Services (Part of the Full Circle Health Network)	Oakland	Both
Populations of Focus Served: Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Fau Children & Youth experiencing SMI and/or SUD Children & Youth - Individ incarceration Children & Youth involved in Child Welfare (including those v foster care up to 26) Children & Youth experiencing I/DD Birth Equity - Yo	duals transitioning from with a history of involve	
Independent Living Systems	Oakland	KP
Populations of Focus Served: Adults At Risk for Hospital or ED Utilization Adults/Families experiencing H Adults experiencing SMI and/or SUD Adults Transitioning from Incarceration community at-risk for LTC Adults NF residents transitioning to the community developmental disabilities Children & Youth experiencing homelessness 0 ED Children & Youth with SMI/SUD Children & Youth with I/DD Children postpartum individuals at-risk for adverse perinatal	on Adults living in the hity Adults with intelle Children & Youth at-risk	for IP and

Institute on Aging	San Francisco	AAH

Populations of Focus Served:

J&M Homecare Services, LLC

Adults At Risk for Hospital or ED Utilization | Adults/Families experiencing Homelessness | Adults experiencing SMI and/or SUD | Adults At Risk for LTC Institutionalization | Adult NF Residents Transitioning to the Community

Populations of Focus Served: Adults - Individuals At Risk for Avoidable Hospital or ED Utilization | Adults - Adults Living in the Community and At Risk for LTC Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community Koinonia Foster Homes Inc. Modesto KP **Populations of Focus Served:** Children & Youth - Individuals Experiencing Homelessness | Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization | Children & Youth - Individuals with Serious Mental Health and/or SUD Needs | Children & Youth - Individuals transitioning from incarceration | Children & Youth - Children & Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition | Children & Youth - Children & Youth Involved in Child Welfare | Children & Youth - Individuals with Intellectual or Developmental Disabilities | Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal La Clínica Oakland AAH

(Part of the Community Health Center Network) **Populations of Focus Served:** Adults experiencing SMI and/or SUD | Adults At Risk for Hospital or ED Utilization | Adults/Families experiencing Homelessness | Adults At Risk for LTC Institutionalization Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Children & Youth Transitioning from Incarceration | Adults Transitioning from Incarceration | Birth Equity - Youth and Adults | Children & Youth - Individuals transitioning from incarceration | Adults transitioning from incarceration

La Familia	Hayward	AAH
Populations of Focus Served: Children & Youth/Families experiencing Homelessness Children & Youth Children & Youth experiencing I/DD Birth Equity - Youth Children & You incarceration		•
Lifelong Medical Care (Part of the Community Health Center Network)	Oakland	AAH
Populations of Focus Served: Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Uti	lization	

Adults/Families Experiencing Homelessness | Adults At Risk for LTC Institutionalization



San Ramon

KP

Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Birth Equity - Youth and Adults | Children & Youth - Individuals transitioning from incarceration | Adults transitioning from incarceration

Lincoln Families (Part of the Full Circle Health Network)	Hayward	Both
Populations of Focus Served: Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Families Children & Youth experiencing SMI and/or SUD Children & Youth involved in Cl with a history of involvement, and foster care up to 26) Children & Youth experie Youth	hild Welfare (includ	ling those
Medzed	Culver City	AAH
Populations of Focus Served: Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Families Homelessness Children & Youth experiencing SMI and/or SUD Children & Yout additional needs beyond their CCS condition Children & Youth involved in Child At Risk for Pregnancy or Postpartum Adverse Outcomes	h Enrolled in CCS v	
Native American Health Center (Part of the Community Health Center Network)	Berkeley	AAH
Populations of Focus Served:Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/FamiliesExperiencing Homelessness Adults At Risk for LTC InstitutionalizationChildren & Youth At Risk for Hospital or ED Utilization Children & Youth/Families experiencing Homelessness Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes Children & Youth - Individualstransitioning from incarceration Adults transitioning from incarceration		
New Dimensions Foster Family Agency	Modesto	КР
Populations of Focus Served: TBD		
Pair Team	San Francisco	AAH
Populations of Focus Served: All Adult Populations of Focus		
Roots Community Health Center	Oakland	AAH
Populations of Focus Served:		





Adults At Risk for Hospital or ED Utilization | Adults experiencing SMI and/or SUD | Adults/Families experiencing Homelessness | Children & Youth experiencing Homelessness | Children & Youth Transitioning from Incarceration | Adults transitioning from Incarceration

Seneca Family of Agencies	Oakland	Both
Populations of Focus Served: Children & Youth - Individuals Experiencing Homelessness Children & Youth At Risk for Hospital or ED Utilization Children & Youth experiencing SMI and/or SUD Children & Youth - Individuals transitioning from incarceration Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal		
Serene Health	San Leandro	KP
Populations of Focus Served: Adults - Individuals Experiencing Homelessness Adults - Individuals at-risk for IP Individuals with SMI/SUD Adults - Individuals transitioning from incarceration (A community at-risk for LTC Adults - NF residents transitioning to the community Postpartum Individuals at-risk for Adverse Perinatal Children & Youth - Enrolled Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare C Individuals with Intellectual or Developmental Disabilities (I/DD) Children & Youth Postpartum Individuals at-risk for Adverse Perinatal	dult) Adults - li Adults -Pregnan in California Chilo Children & Youth	ving in the t and dren's -
Side By Side	Hayward	KP
Populations of Focus Served: Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children & Youth Involved in Child Welfare	I	
Star Nursing Inc.	Folsom	КР
Populations of Focus Served: Adults Experiencing Homelessness Adults at-risk for IP and ED Adults with SMI/SUD Adults living in the community at-risk for LTC Adult – Nursing Facility residents transitioning to the community Children & Youth experiencing homelessness Children & Youth at-risk for IP and ED Children & Youth with SMI/SUD		
Stars Behavioral Health Group (part of Full Circle Health Network)	San Leandro	Both
Populations of Focus Served:		



Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization | Children & Youth - Individuals with Serious Mental Health and/or SUD Needs | Children & Youth - Individuals transitioning from incarceration | Children & Youth - Children & Youth Involved in Child Welfare | Birth Equity - Youth

Sterling Hospitalist Medical Group	Garden	KP
	Grove	

Populations of Focus Served:

Adults - Individuals Experiencing Homelessness | Individuals At Risk for Avoidable Hospital or ED Utilization | Adults - Individuals with Serious Mental Health and/or SUD Needs | Adults - Adults Living in the Community and At Risk for LTC Institutionalization | Adult Nursing Facility Residents Transitioning to the Community | Adults - Individuals with Intellectual or Developmental Disabilities | Children & Youth - Individuals Experiencing Homelessness | Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization | Children & Youth - Individuals with Serious Mental Health and/or SUD Needs | Children & Youth - Individuals with Intellectual or Developmental Disabilities

Tiburcio Vasquez Health Center	Fremont	AAH
(Part of the Community Health Center Network)		
Populations of Focus Served:		
Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization	Adults/Families	
Experiencing Homelessness Adults At Risk for LTC Institutionalization		
Children & Youth At Risk for Hospital or ED Utilization Children & Youth/Families e	xperiencing Hom	elessness
Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes Birth B	quity - Youth and	d Adults
Children & Youth - Individuals transitioning from incarceration Adults transitioning	g from incarcerati	on

Titanium Healthcare	Oakland	AAH

Populations of Focus Served:

Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Children & Youth experiencing SMI and/or SUD | Children & Youth Enrolled in CCS with additional needs beyond their CCS condition | Children & Youth Involved in Child Welfare | Children & Youth experiencing I/DD

Unity Care Group, Inc.	San	KP
	Leandro	

Populations of Focus Served:

Children & Youth - Individuals Experiencing Homelessness | Children & Youth - Individuals at-risk for IP and ED | Children & Youth - Individuals with SMI/SUD | Children & Youth - Individuals transitioning from incarceration | Children & Youth - Involved in Child Welfare

WestCoast Children's Clinic	Oakland	Both
(Part of the Full Circle Health Network)		

Populations of Focus Served:



Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth - Individuals with SMI/SUD | Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Children & Youth - Individuals with SMI/SUD | Children & Youth - Individuals transitioning from incarceration | Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs | Children & Youth - Involved in Child Welfare | Children & Youth - Pregnant and Postpartum Individuals at-risk for Adverse Perinatal | Birth Equity - Youth

West Oakland Health

(Part of the Community Health Center Network)

Oakland AAH

Populations of Focus Served:

Children & Youth At Risk for Hospital or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Children & Youth - Individuals transitioning from incarceration | Adults transitioning from incarceration



Health Center Networks Providing ECM in Alameda County

To provide ECM services, Alameda Alliance for Health and Kaiser Permanente have direct contracts with individual provider organizations, as well as the two provider networks below who hold direct contracts with multiple provider organizations.

<u>Community Health Center Network</u> (contracted with Alameda Alliance for Health) has contracts with health centers through the following organizations:

Asian Health Services	LifeLong Medical Care
Axis Community Health	Native American health Center
Bay Area Community Health	Tiburcio Vasquez Health Center
La Clínica	West Oakland Health

<u>The Full Circle Health Network</u> (contracted with both Alameda Alliance for Health and Kaiser Permanente) has contracts with health centers through the following organizations:

A Better Way Inc	Lincoln Families
Agape Village	New Dimensions Foster Family Agency
Alameda Family Services	Seneca Family of Agencies
Alternative Family Services	Side by Side
East Bay Agency of Children	Stars Behavioral Health Group
Family Resource Navigators	Unity Care Group, Inc.
Fred Finch Youth & Family Services	WestCoast Children's Clinic
Koinonia Foster Homes, Inc	Lincoln Families



Community Supports Overview

Community Supports are services covered by Medi-Cal MCPs to address Medi-Cal members' health-related social needs to help them live healthier lives and avoid higher, costlier levels of care. Members may receive a Community Supports service if they meet the eligibility criteria and receive service authorization from their MCP. Not all Community Supports are offered in every county or by every MCP. The chart below shows which Community Supports services are available to Alameda County Medi-Cal members by MCP:

Community Supports	Alameda Alliance	Kaiser Permanente
Asthma Remediation	\checkmark	\checkmark
Community Transition Services/Facility Transition to Home	\checkmark	\checkmark
Day Habilitation Programs		\checkmark
Environmental Accessibility Adaptations	\checkmark	\checkmark
Housing Navigation, Tenancy, Deposits	\checkmark	\checkmark
Medically Supportive Food/Medically Tailored Meals	\checkmark	\checkmark
Nursing Home Transition/Diversion to Assisted Living	\checkmark	\checkmark
Personal Care/Homemaker Services	\checkmark	\checkmark
Recuperative Care (Medical Respite)	\checkmark	\checkmark
Respite Services (Caregiver Respite)	\checkmark	\checkmark
Short-Term Post Hospitalization Housing		\checkmark
Sobering Centers	Available Summer 2024	



Each of the 14 Community Supports is a different service available to Medi-Cal members whose MCP offers it. Eligibility requirements differ for each Community Support. To review eligibility requirements, please review the <u>DHCS Community Supports Policy Guide</u>.

Asthma Remediation

Members receive physical modifications to their home to avoid acute asthma episodes due to environmental triggers like mold. Modifications can include filtered vacuums, dehumidifiers, air filters, and ventilation improvements.

Community Transition Services/Nursing Facility Transition to a Home

Members transitioning from a nursing facility to a private residence where they will be responsible for their own expenses, receive funding for set-up services such as security deposits, set-up fees for utilities, and health-related appliances, such as air conditioners, heaters, or hospital beds.

Day Habilitation Programs (currently only available for Kaiser Permanente members)

Members who are experiencing homelessness, are at risk of experiencing homelessness, or formerly experienced homelessness, receive mentoring by a trained caregiver on the self-help, social, and adaptive skills needed to live successfully in the community. These skills include the use of public transportation, cooking, cleaning, managing personal finances, dealing with and responding appropriately to governmental agencies and personnel, and developing and maintaining interpersonal relationships. This support can be provided in a member's home or in an out-of-home, non-facility setting.

Environmental Accessibility Adaptations (Home Modifications)

Members receive physical modifications to their home to ensure their health and safety and allow them to function with greater independence. Home modifications can include ramps and grab-bars, doorway widening for members who use a wheelchair, stair lifts, or making bathrooms wheelchair accessible.

Housing Tenancy and Sustaining Services

Members receive support to maintain safe and stable tenancy once housing is secured, such as coordination with landlords to address issues, assistance with the annual housing recertification process, and linkage to community resources to prevent eviction.

Housing Deposits

Members receive assistance with housing security deposits, utilities set-up fees, first and last month's rent, and first month of utilities. Members can also receive funding for medically



necessary items like air conditioners, heaters, and hospital beds to ensure their new home is safe for move-in.

Medically Supportive Food/Medically Tailored Meals

Members receive deliveries of nutritious, prepared meals and/or healthy produce/groceries to treat their health conditions Members may also receive behavioral, cooking, and/or nutrition education when paired with the food-based intervention.

Nursing Facility Transition/Diversion to Assisted Living Facilities

Members living at home or in a nursing facility are transferred to an assisted living facility to live in their community and avoid institutionalization in a nursing facility, when possible. Assisted living facilities provide services to establish a community facility residence such as support with daily living activities, medication oversight, and 24-hour onsite direct care staff.

Personal Care and Homemaker Services

Members who require assistance with Activities of Daily Living or Instrumental Activities of Daily Living receive in home support such as bathing or feeding, meal preparation, grocery shopping, and accompaniment to medical appointments.

Recuperative Care (Medical Respite)

Members with unstable housing who no longer require hospitalization, but still need to heal from an injury or illness, receive short-term residential care. The residential care includes housing, meals, ongoing monitoring of the member's condition, and other services like coordination of transportation to appointments.

Respite Services (Caregiver Respite)

Respite services provide short-term relief for members' caregivers. Members may receive caregiver services in their home or in an approved facility on an hourly, daily, or nightly basis as needed.

Short-Term Post Hospitalization Housing (*currently only available for Kaiser Permanente members*)

Members who do not have a residence, and who have high medical or mental health and substance use disorder needs, receive short-term housing for up to six months to continue their recovery. To receive this support, members must also have been discharged from an inpatient clinical setting, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.



Community Supports Providers: Quick Reference

	Alameda Alliance	Kaiser
Asthma Remediation		
Alameda County Public Health ASTHMA START	Х	
Breathe California		Х
Evolve Emod		Х
Pear Suite, Inc.		Х
Roots Community Health Center	Х	
Community Transition Services/Facility Transition to Home		
AAT Home Placement Agency		Х
East Bay Innovations	Х	
Independent Living Systems		Х
Omatochi	Х	
Serene Health		Х
Star Nursing		Х
Day Habilitation Programs		
Serene Health		Х
Environmental Accessibility Adaptations (Home Modifications)		
Assured Independence		Х
Connect America West		Х
Evolve Emod LLC		Х
Lifeline Systems Company		Х
• LifewiseCHM		Х
East Bay Innovations		
Home Safety Services		Х
Omatochi	Х	
Housing Transition Navigation, Deposits, Tenancy & Sustaining services		
• Alameda County Health (subcontractors listed on page 21)	Х	
AAT Home Placement Agency		Х
East Bay Innovations	Х	
Independent Living Systems		Х
Pear Suite, Inc.		Х
Serene Health		Х
Star Nursing		Х
Sterling Hospitalist Medical Group		Х



	Alameda Alliance	Kaise
edically Supportive Foods/Medically Tailored Meals	•	
Alameda County Community Food Bank	Х	
Alameda County Recipe4Health	Х	
Mom's Meals		Х
Performance Kitchen		Х
Project Open Hand	Х	
rsing Home Transition/Diversion to Assisted Living		
AAT Home Placement Agency		Х
East Bay Innovations	Х	
Independent Living Systems		Х
Omatochi	Х	
Star Nursing		Х
rsonal Care/Homemaker Services		
• 24 Hour Home Care	Х	Х
Accentcare of California		Х
Aging Assistant LLC		Х
Alegrecare		Х
AmeriCARE SF		Х
J&M Homecare Services		Х
Star Nursing		Х
Omatochi	Х	
cuperative Care (Medical Respite)		
Lifelong Medical (Adeline Recuperative Care)	Х	
Bay Area Community Services	Х	
Cardea Health/Eddie's Place	Х	Х
Uncuffed Project Inc.		Х
spite Services (Caregiver Respite)		
AmeriCARE SF		Х
Accent Care		Х
Alegre Home Care		Х
• 24 Hour Home Care	Х	
Aging Assistance LLC		Х
		Х
J&M Homecare Services		
J&M Homecare ServicesOmatochi	х	



Serene Health.....

Role of Alameda County Office of Homeless Care and Coordination

The Alameda Alliance for Health contracts with Alameda County Health Care Services Agency (HCSA) <u>Office of Homeless Care and Coordination (OHCC)</u> to deliver the three housing-related Community Supports. The County serves as the hub, contracting with 19 community-based organizations (as of the end of 2023; additional contractors may be added in 2024), which are listed on page 19.

Members are prioritized for Housing Community Supports through <u>Coordinated Entry</u> and are literally homeless, and formerly homeless households living in, or transitioning to permanent housing within Alameda County. The Coordinated Entry process is an approach to coordination and management of the crisis response system's resources that allows users to make equitable, consistent decisions from available information to connect people efficiently and effectively to interventions that will end their homelessness.

To help connect members in need of services and for more information about housing and resources for people experiencing homelessness, contact a <u>Housing Resource Center</u> in your area or call 2-1-1.

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Alameda County Partners for Housing Community Supports

Partner Organizations	Main Office Address	Phone Number
Abode Services	40849 Fremont Blvd,	+1 (510) 657-7409
	Fremont, CA 94538	
Bay Area Community Services (BACS)	390 40th Street,	+1 (510) 613-0330
	Oakland, CA 94609	
Building Futures with Women and Children	1840 Fairway Drive,	+1 (510) 357-0205
(BFWC)	San Leandro, CA 94577	
Building Opportunities for Self-Sufficiency	1918 University Ave., Suite 2A,	+1 (510) 649-1930
(BOSS)	Berkeley, CA 94704	
City of Fremont Human Services Department	3300 Capitol Ave Building B,	+1 (510) 574-2050
(CoF)	Fremont, CA 94538	
Covenant House California (CH)	200 Harrison Street,	+1 (510) 379-1010
	Oakland, CA 94607	
East Bay Innovations (EBI)	2450 Washington Ave., Suite 240,	+1 (510) 618-1580
	San Leandro, CA 94577	
East Oakland Community Project (EOCP)	7515 International Blvd.,	+1 (510) 532-3211
	Oakland, CA 94621	
Five Keys Schools and Programs (FK)	70 Oak Grove Street,	+1 (415) 734-3310
	San Francisco, CA 94107	
Fred Finch Youth and Family Services	3800 Coolidge Ave.,	+1 (510) 482-2244
	Oakland, CA 94602	
Housing Consortium of the East Bay (HCEB)	410 7th Street, Suite 203,	+1 (510) 832-1382
	Oakland, CA 94607	
Insight Housing	3225 Adeline St.,	+1 (510) 649-4965
	Berkeley, CA 94703	
La Familia Counseling Service	21455 Birch St,	+1 (510) 886-5473
	Hayward, CA 94541	
Lifelong Medical Care	2344 Sixth Street,	+ 1 (510) 685-7401
	Berkeley, CA 94710	
Life Skills Training & Educational Programs	3247 Ramos Circle,	+1 (916) 965-0110
(LifeSTEPS)	Sacramento, CA 95827	
Roots Community Health Center	7272 MacArthur Blvd.,	+1 (510) 533-1248
	Oakland, CA 94605	
St. Mary's Center	925 Brockhurst St.,	+1 (510) 923-9606
	Oakland, CA 94608	
Tiburcio Vasquez Health Center (TVHC)	21425 Birch St,	+1 (510) 634-6232
	Hayward, CA 94541	
Women's Daytime Drop-In Center	2218 Acton St.,	+1 (510) 548-2884
	Berkeley, CA 94702	



Making a Referral for ECM or Community Supports

If you connect with a patient or client who you believe may benefit from and be eligible for ECM or a Community Support. You can submit a referral to their MCP.

For Alameda Alliance for Health, you can reach out to: Alliance Case and Disease Management Department Monday – Friday, 8 am – 5 pm Phone Number: +1 (510) 747-4512 Toll-Free: +1 (877) 251-9612 People with hearing and speaking assistance (CRS/TTY): 711/+1 (800) 735-2929 Email (Community Supports): <u>CSDEPT@alamedaalliance.org</u> Email (ECM): <u>ECM@alamedaalliance.org</u>

For **Kaiser Permanente**, you can reach out to: Monday – Friday (closed major holidays), 9:00 am to 4:45 pm Phone Number: +1 (833) 952-1916 (TTY 711) Email: Send completed <u>referral form</u> to <u>REGMCDURNs-KPNC@kp.org</u> with the subject line "ECM Referral" or "CS Referral"



Enhanced Care Management Providers List

RETTER IN	A BETTER WAY, INC.
About	A Better Way is a San Francisco Bay Area 501(c)(3) nonprofit that provides the highest quality services to children in - or at risk of entering - foster care, and their families, with the goal of establishing loving and lasting relationships.
Location	3200 Adeline Street, Berkeley, CA 94703
Website	https://www.abetterwayinc.net/
Main Line	+1 (510) 433-8600
Managed Care Plan	Kaiser Permanente
Population of Focus	Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Involved in Child Welfare

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About	Agape Villages is a licensed foster family agency placing children in foster homes in communities throughout Northern California. We accept referrals from California's Department of Social Services, Child Protective Services and County Mental Health Departments. We serve disadvantaged children, adolescents and young adults from newborn to 21 years of age. We are also a licensed adoption agency, serving our families, children and youth through the permanency of adoption.	
Location	14739 Catalina Street, San Leandro, CA 94577	
Website	https://agapevillages.org/	
Main Line	+1 (510) 835-2641	
Managed Care Plan	Kaiser Permanente	
Population of Focus	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond	



the CCS Condition | Children & Youth - Children and Youth Involved in Child Welfare |Children & Youth - Birth Equity Population of Focus

Alameda County Health Care Services Agency	ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES (ACBHCS), Eastmont Health Center
About	Alameda County Behavioral Health Care Services (ACBHCS) provides enhanced care management services to eligible Alameda Alliance beneficiaries (members). ACBHCS Enhanced Care Management providers and other staff are located in the Eastmont Health Center.
Location	7200 Bancroft Ave, Suite 125 Oakland, CA 94605
Website	https://www.acbhcs.org
Main Line	+1 (510) 383-5020
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Needs

Alameda County Public Health Departmen	ALAMEDA COUNTY PUBLIC HEALTH FAMILY SERVICES, CALIFORNIA CHILDREN'S SERVICES	
About	California Children's Services (CCS) is a state public health program for children and youth with certain diseases or health problems. Through this program, children and youth birth to 21 years old can get the health care and services they need.	
Location	1100 San Leandro Blvd., San Leandro, CA, 94577	
Website	https://acphd.org/ccs/	
Main Line	+1 (510) 208-1030	
Alternative Contact	<u>CCSECM@acgov.org</u>	
Managed Care Plan	Alameda Alliance for Health	
Population of Focus	Child/Youth At Risk of avoidable hospital or ED Utilization Child/Youth Enrolled in CCS with additional needs beyond their CCS condition	



alameda family services	ALAMEDA FAMILY SERVICES
About	Alameda Family Services is a fully integrated community-based organization offering premier mental health services combined with early childhood education and family support. Our mission to foster healing, resiliency, and growth creates a foundation underlying all we do. We fulfill this mission by providing extensive services that improve the emotional, psychological and physical health of individuals of all ages and families at all stages.
Affiliation	Full Circle Health Network
Location	2325 Clement Ave., Ste. A Alameda, CA, 94501
Website	https://alamedafs.org/
Main Line	+1 (510) 629-6300
Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente
Population of Focus	Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth Experiencing I/DD

ALAMEDA HEALTH SYSTEM	ALAMEDA HEALTH SYSTEM		
About	Alameda Health System (AHS) provides comprehensive medical treatment, health promotion and disease prevention throughout our integrated network of hospitals, clinics, and health services. AHS includes three acute care hospitals, four ambulatory care wellness centers, four post-acute facilities and the only psychiatric emergency department in Alameda County.		
Location			
	Highland Wellness	Hayward Wellness	Eastmont Wellness
	1411 E. 31 st . St.	664 Southland Mall	6955 Foothill Blvd.
	Oakland, CA 94602	Hayward, CA 94545	Oakland, CA 94605
	+1 (510) 437-5039	+1 (510) 266-1700	+1 (510) 567-5700
Website	www.alamedahealthsystem.org		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness		



FAMILY SERVICES	ALTERNATIVE FAMILY SERVICES
About	Since 1978, AFS has been serving the diverse and varied needs of thousands of children, youth, and families. Currently, AFS annually cares for approximately 1,500 youth through the following services accredited by COA: foster care, mental health, adoption, transition age youth, professional training, emergency shelter and juvenile justice youth.
Affiliation	Full Circle Health Network
Location	401 Roland Way, Ste. 150 Oakland, CA, 94621
Website	https://www.afs4kids.org/
Main Line	+1 (510) 839-3800
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth experiencing I/DD

Amity Foundation	AMITY FOUNDATION
About	Founded in 1981, Amity Foundation has been serving the diverse and varied needs of thousands of minority children, youth, and families, and serves at least 20,000 people annually. They are dedicated to the inclusion and habilitation of people marginalized by trauma, criminality, incarceration, poverty, racism, sexism, homelessness, and violence.
Location	3745 S Grand Ave, Los Angeles, CA 90007
Website	http://www.amityfdn.org/
Main Line	+1 (213) 741-2276
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults - Individuals transitioning from incarceration (Adult) Children & Youth - Individuals transitioning from incarceration



aXiScommunityhealth	AXIS COMMUNITY HEALTH
About	Axis Community Health provides quality, affordable, accessible and compassionate health care services that promote the well-being of all members. They provide medical, mental health, WIC, urgent care mental health, and COVID-19 services to the community.
Affiliation	Community Health Center Network
Location	5925 W Las Positas Blvd., Ste. 100 Pleasanton, CA 94588
Website	https://axishealth.org/
Main Line	+1 (925) 462-1755
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

BAY AREA COMMUNITY HEALTH	BAY AREA COMMUNITY HEALTH, LIBERTY CLINIC
About	Bay Area Community Health serves more than 100,000 people, who rely on high-quality healthcare services, regardless of their immigration status, ethnicity, disabilities, or ability to pay. They strive to deliver exceptional health and social services that improve quality of life for individuals, families, and communities.
Affiliation	Community Health Center Network
Location	39500 Liberty St Fremont, CA, 94538
Website	https://bach.health/
Main Line	+1 (510) 770-8040
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes



Bay Area Community Services	BAY AREA COMMUNITY SERVICES
About	BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people.
Location	390 40 [™] Street Oakland, CA 94609
Website	https://www.bayareacs.org/
Main Line	+1 (510) 613-0330
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD

CCC	CALIFORNIA CARDIOVASCULAR CONSULTANTS
About	CCCMA started out as a small group practice in 1992 and over years diversified into multiple specialties to provide multiple services for patients at multiple locations. Since then, CCCMA has grown into an excellent multi-specialty health care practice with seven offices located around the East Bay Area and South Bay Area of California.
Location	2333 Mowry Avenue, Ste. 300 Fremont, CA 94538
Website	https://www.cccma.org/
Main Line	+1 (510) 796-0222
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness

CHENMING & MARGARET HU MEDICAL CENTER, ASIAN HEALTH SERVICES



About	HMC is the largest of the Asian Health Services sites and serves over 16,000 patients with nearly 60,000 visits annually. Our team of doctors, nurse practitioners, physician assistants, nurses, health coaches, behavioral health specialists, and nutritionists provide high quality, comprehensive care in 9 Asian languages and English for patients of all ages.
Affiliation	Community Health Center Network
Location	818 Webster Street, Oakland, CA 94607
Website	https://asianhealthservices.org/chenming-margaret-hu-medical-center/
Main Line	+1 (510) 986-6800
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

EA FAMILLY DEA SPRVICES	EA FAMILY SERVICES
About	EA Family Services is a non-profit organization providing services to people in Contra Costa County, employing an innovative approach to relationship-centered treatment framework for foster care children and their families.
Location	3737A Lone Tree Way Antioch, CA 94509
Website	https://www.ea.org/
Main Line	+1 (530) 283-3330
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults Transitioning from Incarceration Adults at-risk for IP and ED Adults/Families experiencing Homelessness Adults At Risk for adverse perinatal outcomes



EBAC	EAST BAY AGENCY FOR CHILDREN
About	Guided by a trauma-informed approach, EBAC's eight distinct, direct service programs include two counseling programs; intervention services for preschoolers; five Family Resource Centers; a health and wellness center, and grief support, afterschool, and youth empowerment programs.
Affiliation	Full Circle Health Network
Location	2828 Ford St. Oakland, CA, 94601
Website	https://www.ebac.org/
Main Line	+1 (510) 268-3770
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth experiencing I/DD

×	EAST BAY INNOVATIONS
About	East Bay Innovations (EBI) is a private non-profit organization providing services to people throughout Alameda County. EBI offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community.
Location	2450 Washington Avenue, Suite 240 San Leandro, CA 94577
Website	https://www.eastbayinnovations.org/
Main Line	+1 (510) 618-1580
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Adult SNF Residents Transitioning to the Community



familybuilders	FAMILY BUILDERS
About	Family Builders' core programs, foster care and foster to adoption, focus on guiding families through the foster care and adoption process to meet both the short term needs of children who are in foster care, as well as those that need permanent families.
Affiliation	Full Circle Health Network
Location	1900 Embarcadero, Ste. 303 Oakland, CA, 94606
Website	https://familybuilders.org/
Main Line	+1 (510) 536-5437
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth experiencing I/DD

Family Resource Navigators	FAMILY RESOURCE NAVIGATORS
About	Family Resource Navigators ("FRN") provides free education, support and advocacy to over 2000 families each year with children or youth with disabilities or special health care needs in Alameda County. 85% of the people we work with are MediCal eligible.
Location	101 Callan Ave., Suite 200 San Leandro, CA 94577
Website	https://familyresourcenavigators.org/
Main Line	+1 (510) 547-7322
Managed Care Plan	Kaiser Permanente
Population of Focus	TBD



Fred Finch Youth & Family Services	FRED FINCH YOUTH & FAMILY SERVICES
About	We serve children, adolescents, young adults, and families facing complex life challenges. Many have experienced trauma and abuse; live at or below the poverty line; have been institutionalized or incarcerated; have a family member that has been involved in the criminal justice system; have a history of substance abuse; or have experienced discrimination or stigma.
Affiliation	Full Circle Health Network
Location	3800 Coolidge Ave. Oakland, CA, 94602
Website	https://www.fredfinch.org/
Main Line	+1 (510) 482-2244
Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth experiencing I/DD

INDEPENDENT Living Systems	INDEPENDENT LIVING SYSTEMS, LLC
About	An industry leader in managing home and community-based programs for almost 2 decades, ILS leverages an award-winning technology platform. ILS provides assistance beyond the clinical realm at every stage of care from hospitalization to the treatment of chronic illnesses to personalized care management including nutritional support.
Location	ILS offers services thru eCare
Website	www.ilshealth.com
Main Line	+1 (818) 245-6735
Alternative Contact	ILS-CalAIM@ilshealth.com
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults experiencing SMI and/or SUD Adults Transitioning from Incarceration Adults living in the community at-risk for LTC Adults NF residents transitioning to the community Adults with intellectual or developmental disabilities Children/Youth experiencing homelessness Children/Youth at-risk for IP and ED Children/Youth with SMI/SUD Children/Youth with I/DD



Children/Youth pregnant and postpartum individuals at-risk for adverse perinatal

Institute on Aging	INSTITUTE ON AGING	
About	As the leading advocate for older adults and those who care for them, we off a broad spectrum of services and support to help seniors maintain their independence as long as it is safe to do so. In addition to providing home care and case management services, we operate San Francisco's Elder Abuse Prevention Program; The Friendship Line, a free 24-hour suicide prevention "warm" line for seniors; adult day care centers for adults experiencing Alzheimer's and dementia; the Program of All-Inclusive Care for the Elderly (PACE), which provides medical care, physical therapy and enrichment activiti for older adults; and CONNECT, a free community referral service for all thing elder.	
Location	3575 Geary Boulevard San Francisco, CA 94118	
Website	https://www.ioaging.org/	
Main Line	+1 (415) 750-4111	
Managed Care Plan	Alameda Alliance for Health	
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults experiencing SMI and/or SUD Adults At Risk for LTC Institutionalization Adult NF Residents Transitioning to the Community	

J•M HOMECARE SERVICES, i.e. Carling for three in need sitese 2001	J&M HOMECARE SERVICES, LLC	
About	Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care service. We want to encourage family members who have taken on caregiving roles feel supported when they need a break from those responsibilities. We also want to make sure that families who aren't from the East Bay region can res easy knowing that their loved one is receiving the best care possible.	
Location	16 Crow Canyon Ct #200 San Ramon, CA 94583	
Website	https://jmhomecare.com/	
Main Line	+1 (925) 552-6500	
Managed Care Plan	Kaiser Permanente	



Population of Focus	Adults - Individuals At Risk for Avoidable Hospital or ED Utilization
	Adults - Adults Living in the Community and At Risk for LTC Institutionalization
	Adults - Adult Nursing Facility Residents Transitioning to the Community

	KOINONIA FOSTER HOMES, INC.	
About	Once it's determined you qualify, Koinonia will provide you with a dedicated care team. They will coordinate with you and your family's doctors, mental health providers, specialists, pharmacists, case managers, and social services providers.	
Location	406 Motor City Ct F, Modesto, CA 95356	
Website	https://www.kfh.org/	
Main Line	+1 (209) 577-3737	
Managed Care Plan	Kaiser Permanente	
Population of Focus	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition Children & Youth - Children and Youth Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities Children & Youth - Birth Equity Population of Focus	

a california health center	LA CLÍNICA		
About	La Clínica was founded in 1971 to address health barriers and create better lives for the underserved. Today, La Clínica is the first choice for providing multilingual, accessible full-scope health care services in the East Bay, no matter a patient's income level or insurance status.		
Affiliation	Community Health Center Network		
Location			
	San Antonio Neighborhood Health Center	Fuente Wellness Center	Fruitvale Village
	1030 International Blvd Oakland, CA, 94606	16110 E 14 th Street San Leandro, CA 94578	3451 E 12Th St Oakland, CA, 94601



	 New Patients: +1 (510) 481-4554 Existing Patients: +1 (510) 238-5400 +1 (510) 481-4556 Family Medicine: +1 (510) 535-3319 Pediatrics: +1 (510) 535-3500 Preventive Medicine/ Integrated Behavioral Health: +1 (510) 535-3700 		
Website	https://laclinica.org/		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes		

LA FAMILIA	LA FAMILIA
About	La Familia has a 40-year history of providing high-quality mental health and community support services in the San Francisco Bay Area. We are committed to building a vibrant and multicultural agency to provide services that meet the needs of the individuals and families in our community.
Location	24301 Southland Drive, Ste. 300 Hayward, CA 94545
Website	https://livelafamilia.org/
Main Line	+1 (510) 300-3500
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth experiencing I/DD



LifeLong Medical Care	LIFELONG MEDICAL CARE		
About	LifeLong Medical Care provides high-quality health, dental, and social services to underserved people of all ages; creates models of care for the elderly, people with disabilities and families; and advocates for continuous improvements in the health of our communities.		
Affiliation	Community Health Center Network		
Location			
	East Oakland Health Center	Ashby Health Center	Trust Health Center
	10700 Macarthur Blvd, Ste 14B Oakland, CA, 94605	3075 Adeline St, Ste 280 Berkeley, CA, 94703	386 14Th St Oakland, CA, 94612
	+1 (510) 981-4100	+1 (510) 981-4100	+1 (510) 210-5050
	Downtown Oakland Health Center	Howard Daniel Health Center	West Berkeley Health Center
	616 16Th St Oakland, CA, 94612 +1 (510) 981-4100	9933 Macarthur Blvd Oakland, CA, 94605 +1 (510) 981-4100	837 Addison St Berkeley, CA, 94710 +1 (510) 981-4100
Website	https://lifelongmedical.org/		
Main Line	+1 (510) 981-4100		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families Experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes		

	LINCOLN FAMILIES
About	Lincoln Families provides a continuum of preventative, responsive, and intensive support services to improve outcomes for children and families. We are committed to creating systemic change to strengthen our work in schools and communities, to remove barriers to care, and to advance racial justice and equity.



Affiliation	Full Circle Health Network
Location	1266 14th St. Oakland, CA, 94607
Website	https://www.lincolnfamilies.org/
Main Line	+1 (510) 273-4700
Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth experiencing I/DD

MED 🔶 ZED	MEDZED PHYSICIAN SERVICES INC.
About	MedZed partners with managed care organizations and health plans by providing social and medical care focused on serving at-risk members with multiple chronic conditions. We offer short and long-term programs tailored to actively manage members through our multidisciplinary care teams.
Location	300 Corporate Pointe, Suite 465 Culver City, CA 90230
Website	www.mymedzed.com
Main Line	<u>ecm@mymedzed.com</u> / +1 (877) 633-9331
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth experiencing SMI and/or SUD Child/Youth Enrolled in CCS with additional needs beyond their CCS condition Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

NATIVE AMERICAN HEALTH CENTER Serving the community since 1972 a cationnakedte center	NATIVE AMERICAN HEALTH CENTER	
About	NAHC is on a mission to provide comprehensive services to improve the health and wellbeing of American Indians, Alaska Natives, and residents of the surrounding communities with respect to cultural and linguistic differences. NAHC is dedicated to providing high quality medical, dental, behavioral health, community wellness, and social service programs.	
Affiliation	Community Health Center Network	



Location	2950 International Blvd Oakland, CA, 94601
Website	https://www.nativehealth.org/ https://www.chcnetwork.org
Main Line	+1 (510) 535-4400
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families Experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

NEW DIMENSIONS FOSTER FAMILY AGENCY ADVOCACY - COMMITMENT - SUPPORT	New Dimensions Foster Family Agency	
About	New Dimensions Foster Family Agency recruits, certifies and trains foster parents, professionally supports them, and finds temporary or permanent placement for children who need additional care. Its mission is to help and oversee the placement of children who cannot remain safely in their parent's home. The agency's vision is for a community that embraces its most vulnerable members, ensuring that each child has an opportunity for a healthy successful life by providing a support system for foster and adoptive families as they fulfill physical needs.	
Location	1620 N Carpenter Rd Ste D49, Modesto, CA 95351	
Website	https://newdimensionsffa.com/	
Main Line	+1 (209) 526-1837	
Managed Care Plan	Kaiser Permanente	
Population of Focus	Children & Youth - Involved in Child Welfare	

PAIR	PAIR TEAM
About	Pair Team connects vulnerable patients to local care teams that help them overcome barriers and get convenient access to the right physical, mental, and social services.



Location	1459 18th St, San Francisco, CA 94107
Website	https://www.pairteam.com/
Main Line	+1 (415) 275-2322
Managed Care Plan	Alameda Alliance for Health
Population of Focus	All adults PoFs

ROOTS community health center	ROOTS COMMUNITY HEALTH CENTER		
About	Founded in Oakland, California, the mission of Roots Community Health Center is to uplift those impacted by systemic inequities and poverty. We accomplish this through medical and behavioral health care, health navigation, workforce enterprises, housing, outreach, and advocacy.		
Location			
	Roots Main Clinic	Roots South Bay Clinic	
	9925 International Blvd.	1898 The Alameda,	
	Oakland, CA 94606	San Jose, 95126	
	+1 (510) 777-1177	+1 (408) 490-4710	
Website	www.rootsclinic.org		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults experiencing SMI and/or SUD Adults Transitioning from Incarceration Adults/Families experiencing Homelessness Child/Youth experiencing Homelessness Child/Youth Transitioning from Incarceration		

	SENECA FAMILY OF AGENCIES
About	Seneca Family of Agencies (formerly Seneca Center) was founded in 1985 with a simple but powerful mission: to help children and families through the most difficult times of their lives. Since then, Seneca has expanded to provide a broad continuum of permanency, mental health, education, and juvenile justice services, which today reach over 18,000 youth and families throughout California and Washington State each year.
Location	8945 Golf Links Rd Oakland, CA, 94605



Website	https://senecafoa.org/
Main Line	+1 (510) 654-4004
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospital or ED Utilization Child/Youth experiencing SMI and/or SUD Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)

	SERENE HEALTH	
About	We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose.	
Location		
	2213 Buchanan Road, Suite 105	2235 Polvorosa Ave
	Antioch, CA 94509	San Leandro, CA 94577
Website	www.serenehealth.com	
Main Line	+1 (844) 737-3638	
Managed Care Plan	Kaiser Permanente	
Population of Focus	All Populations of Focus	

SIDE [§] SIDE	SIDE BY SIDE
About	At Side By Side we walk with young people impacted by adversity on their unique journeys to heal from trauma, restore resilience, and embrace their own potential. We see our clients for the individuals they are, and how all aspects of their life experiences have impacted their behavior, emotions, and ability to learn. We provide critical and comprehensive services that honor the young person's unique needs and strengths to prevent the escalation of dangerous conditions and behaviors and set them on a positive path. When they feel seen for who they are today, we believe our youth can move with confidence toward a future with meaning and connection.
Location	22245 Main St, Ste 200 Hayward, CA 94541
Website	https://www.sidebysideyouth.org/
Main Line	+1 (510) 727-9401



Managed Care Plan	Kaiser Permanente	
Populations of	Children & Youth - Individuals with Serious Mental Health and/or SUD Needs	
Focus	Children & Youth - Children and Youth Involved in Child Welfare	

	STAR NURSING	
About	Our mission is to ensure that patients receive the highest level of care by connecting them with skilled and compassionate healthcare professionals. In addition, we always strive to build long-lasting relationships with our clients and staff, fostering a collaborative and supportive environment that enhances the healthcare experience for everyone involved. While working to ensure each facility reaches the 5-star rating they deserve, securing applicable funding.	
Location	2795 E Bidwell St Suites 100-102, Folsom, CA 95630	
Website	https://starnursing.com/	
Main Line	+1 (877) 687-7399	
Managed Care Plan	Kaiser Permanente	
Population of Focus	Adults Experiencing Homelessness Adults at-risk for IP and ED Adults with SMI/SUD Adults living in the community at-risk for LTC Adult – NF residents transitioning to the community Children/Youth experiencing homelessness Children/Youth at-risk for IP and ED Children/Youth with SMI/SUD	

Stars Behavioral Health Group Partnering with People for Positive Change	STARS BEHAVIORAL HEALTH GROUP	
About	Today we offer a full continuum of community- and facility-based behavioral health and social services programs, as well as special education nonpublic schools and the Stars Training Academy which provides clinical practices trainings throughout the USA, as well as for SBHG agencies' staffs. Intensive services include day treatment, crisis stabilization, crisis residential treatment, and acute and subacute inpatient treatment. We provide our clinically sound services through contracts with county mental health, child welfare, and juvenile justice departments, as well as with public school districts.	
Location	400 Estudillo Ave, Ste 100 San Leandro, CA 94577	
Website	https://www.starsinc.com/	
Main Line	+1 (510) 352-9200	



Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente		
Population of Focus	Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Involved in Child Welfare	dividuals At Risk for Avoidable Hospital or ED Utilization dividuals with Serious Mental Health and/or SUD Needs	

	STERLING HOSPITALIST MEDICAL GROUP			
About	Affiliated with Titanium Healthcare			
Location	12566 Valley View St, Garden Grove, CA 92845			
Website	http://www.tihealthcare.com			
Main Line	1 (714) 897-1071			
Managed Care Plan	Kaiser Permanente			
Population of Focus	Adults - Individuals Experiencing Homelessness Adults - Individuals At Risk for Avoidable Hospital or ED Utilization Adults - Individuals with Serious Mental Health and/or SUD Needs Adults - Adults Living in the Community and At Risk for LTC Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community Adults - Individuals with Intellectual or Developmental Disabilities Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Individuals with Intellectual or Developmental Disabilities			

TIBURCIO VASQUEZ Health Center	TIBURCIO VASQUEZ HEALTH CENTER	
About	Tiburcio Vasquez Health Center (TVHC) is a leading provider of multicultural and linguistically appropriate health care and related services in Central and Southern Alameda County. TVHC provides comprehensive medical, dental, and mental health care, youth health services, community health education, family support services, and Women Infants and Children (WIC) nutrition services to low-income, limited English proficient, uninsured, and publicly insured patients.	
Affiliation	Community Health Center Network	
Location	22331 Mission Blvd Hayward, CA, 94541	
Website	https://tvhc.org/ www.chcnetwork.org	
Main Line	+1 (510) 471-5907	



Alternative Contact	For member appt: +1 (510) 471-5880	
Managed Care Plan	Alameda Alliance for Health	
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families Experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes	

Titanium HEALTHCARE	TITANIUM HEALTHCARE	
About	Titanium care managers (or 'Lead Care Managers' as they are known under the CalAIM Enhanced Care Management Program) focus will go the distance to get you the help and care you need with more coordinated and patient-centered care.	
Location	ECM Program, Main Office 12566 Valley View Street Garden Grove, CA 92845	
Website	www.Tihealthcare.com	
Main Line	+1 (310) 280-5203	
Managed Care Plan	Alameda Alliance for Health	
Population of Focus	Children & Youth Experiencing Homelessness Children & Youth Transitioning from Incarceration Child/Youth At Risk for Hospital or ED Utilization Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes Child/Youth experiencing SMI and/or SUD Child/Youth Enrolled in CCS with additional needs beyond their CCS condition Child/Youth Involved in Child Welfare Child/Youth experiencing I/DD	

SINCE 1993 UNITY CARE	UNITY CARE GROUP, INC.
About	At Unity Care, we focus on meeting individualized needs and working together for the benefit of each child and family in our care. We put our philosophy into practice through our 1-Child 1-Plan framework, which promotes effective and efficient teamwork through one service delivery plan for each youth or family referred to our care.
Location	16759 Los Reyes Ave, San Leandro, CA 94578



Website	https://www.unitycare.org/
Main Line	+1 (408) 971-9822
Managed Care Plan	Kaiser Permanente
Population of Focus	TBD

WESTCOAST CHILDREN'S CLINIC Aprivate, non-profit children's community psychology clinic	WESTCOAST CHILDREN'S CLINIC			
About	We are an agency defined by our community and commitment to children and families. Our belief that every child has a right to grow up knowing they are valued. And if this belief is not reflected to them, it is our job to help them discover who they are, and who they can become.			
Affiliation	ll Circle Health Network			
Location	3301 E 12th St. Ste. 259 Oakland, CA, 94601			
Website	https://www.westcoastcc.org/			
Main Line +1 (510) 269-9030				
Managed Care Plan	Alameda Alliance for Health			
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families Experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes			

West Oakland Health	WEST OAKLAND HEALTH			
About	West Oakland Health Council has an impact throughout the East Bay, with five clinic sites. Services provided include high quality comprehensive adult and family medicine, pediatric health care, dental care, optometry, podiatry, behavioral health services, and pharmacies at two locations.			
Affiliation	Community Health Center Network			
Location				
	West Oakland Health Center East Oakland Health Center			
	700 Adeline St 7450 International Blvd			
	Oakland, CA, 94607 Oakland, CA, 94621			
Website	https://westoaklandhealth.org/			



Main Line	+1 (510) 835-9610
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing SMI and/or SUD Adults At Risk for Hospital or ED Utilization Adults/Families Experiencing Homelessness Adults At Risk for LTC Institutionalization Child/Youth At Risk for Hospital or ED Utilization Child/Youth/Families experiencing Homelessness Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes



Community Supports Providers List

24 hour home care	24 HOUR HOME CARE
About	24 Hour Home Care provides high-quality, customized, innovative, and professional caregiving services to seniors and people with developmental disabilities, allowing them to continue full, active, and healthy lifestyles.
Location	200 N Pacific Coast Hwy, Ste 300 El Segundo, CA, 90245
Website	www.24hrcares.com
Main Line	+1 (888) 324-6225
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Personal Care & Homemaker Services Respite Services

accent Care	ACCENTCARE OF CALIFORNIA
About	At AccentCare, we understand that quality, in-home assistance can enrich an individual's quality of life, and provide the support needed to make aging at home, independently and safely, possible for those who just need a helping hand. Each year, more than 10,000 families depend on our highly-skilled personal care professionals to deliver services tailored to meet their individual needs, with the compassion they deserve. If you or a loved one could use a helping hand, let us lend one to you.
Location	1455 Auto Center Dr., Ste 150, Ontario, CA. 91761
Website	https://pcs.accentcare.com/california-01
Main Line	+1 (818) 837-3775
Email	info@accentcare.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services Personal Care & Homemaker Services



Aging Assistant® Experienced. Trustworthy. Reliable.	AGING ASSISTANT LLC
About	Aging Assistant LLC has provided over 14 years of caregiving experience with seniors. Their mission is to provide the same level of care and compassion that they would provide to their families. Their non-medical caregivers are all California certified Home Care Aides, and match each client with a caregiver who can best meet their individual needs whether they reside in a house, apartment, condominium, assisted-living community, nursing community or hospital.
Location	9578 2nd Ave, Elk Grove, CA 95624
Website	https://www.agingassistant.com/
Main Line	+1 (916) 897-4455
Email	Unknown
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services Personal Care & Homemaker Services

COMMUNITY FOOD BANK	ALAMEDA COUNTY COMMUNITY FOOD BANK
About	Alameda County Community Food Bank has been providing meals to children, adults, and seniors of Alameda County for over 35 years through partnerships with food pantries, soup kitchens, and nonprofits and advocacy. We believe that food is a basic human right and strive to end food insecurity for our community members. We have four programs: 1) Hot Meals program, 2) Senior Meals program, 3) Street Outreach program, and our 4) Pop-Up Pantry program, and offer assistance with CalFresh enrollment to families.
Location	7900 Edgewater Drive Oakland, CA 94621
Website	https://www.accfb.org/
Main Line	+1 (510) 635-3663
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Medically Supportive Food



	ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY OFFICE OF HOMELESS CARE & COORDINATION
About	Alameda County's Health Services Program is administered by the Health Care Services Agency and includes the following program areas: Behavioral Health Care, Public Health, Environmental Health, and Agency Administration/Indigent Health. The ultimate mission of Health Care Services Agency is to provide fully integrated health care services through a comprehensive network of public and private partnerships that ensure optimal health and well-being and respect the diversity of all residents.
Location	1900 Embarcadero, Suite 210, Oakland, CA 94606
Website	Homelessness.acgov.org
Main Line	+1 (510) 618-3452
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Housing Transition Navigation, Deposits, and Tenancy & Sustaining services

Community Health Services Asthma Start	ALAMEDA COUNTY PUBLIC HEALTH ASTHMA START
About	The Asthma Start Program works with families of children with asthma by providing in-home case management services. The Asthma Start team provides education and support and develops an action plan to assist families in controlling their children's asthma.
Location	7200 Bancroft Avenue, Ste 202 Oakland, CA, 94605
Website	https://acphd.org/asthma/
Main Line	+1 (510) 577-7081
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Asthma Remediation



ALAMEDA COUNTY RECIPE4HEALTH



About	Alameda County's Recipe4Health initiative (R4H) is a nationally recognized, multisector Food as Medicine model that clinically integrates food-based interventions into healthcare settings to 1) treat, prevent, and reverse chronic conditions; 2) address food and nutrition security and other social determinants of health; 3) improve health and racial equity; 4) build local economic wealth, and 5) improve climate health. R4H prioritizes the equitable sourcing and supply of local "regenerative and organic" food to meet the health centers' demand for high quality, nutritious food. Patients receive regeneratively and organically grown produce paired with the option for health coaching – all prescribed by their healthcare provider.
Location	1221 Oak Street, Suite 555 Oakland, CA, 94612
Website	https://recipe4health.acgov.org/
Main Line	+1 (510) 891-3369
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Medically Supportive Food

Hegre	ALEGRECARE
About	Locally owned, Alegre Home Care has been providing senior care and elderly caregivers that have been serving people with disabilities for over 25 years. In those 25 years we have found that there is no substitute for real experience. Being locally owned and a part of the community, Alegre Home Care can help with questions and services unique to the area. We are a diverse, and inclusive in-home care agency, specializing in senior care and dementia care. We are also the only LGBT-Certified in-home care agency in California. We always go above and beyond, because we believe people matter.
Location	5767 Broadway, Ste 201, Oakland, CA 94618
Website	https://www.alegrecare.com/
Main Line	+1 (800) 598-4777
Managed Care Plan	Kaiser Permanente
Community Support Services	Personal Care & Homemaker Services



ASSURED INDEPENDENCE	ASSURED INDEPENDENCE
About	Assured Independence removes barriers to home telehealth for care organizations. The service provides affordable, turn-key technologies in three key service areas; remote patient monitoring for chronic disease management, medication adherence for medication compliance and help buttons for safety. Care organizations use the service to improve health outcomes and reduce care delivery costs. The technologies are simple to use and can be put in place within days. The local team is dedicated to providing the best customer service and easy-to-use solutions to keep clients safe and healthy at home.
Location	3125 Colby Ave, Ste B, Everett, WA 98201
Website	https://www.assuredindependence.com/
Main Line	+1 (425) 516-7400
Email	Support@assuredindependence.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

Bay Area Community Services	BAY AREA COMMUNITY SERVICES
About	BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people.
Location	
	390 40th Street 629 Oakland Avenue
	Oakland, CA, 94609 Oakland, CA, 94611
Website	https://www.bayareacs.org/
Main Line	+1 (510) 613-0330
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Housing Transition Navigation, Deposits, and Tenancy & Sustaining services Recuperative Care (Medical Respite)



BREATHE CALIFORNIA	BREATHE CALIFORNIA OF THE BAY AREA, GOLDEN GATE AND CENTRAL COAST
About	As the local clean air and healthy lungs leader, Breathe California of the Bay Area, Golden Gate, and Central Coast fights lung disease in all its forms and works with its communities to promote lung health. We envision a world that promotes healthy lungs and a healthy environment. We believe in leadership through passion, integrity, excellence, accountability, and fiscal/social responsibility.
Location	1469 Park Ave, San Jose, CA 95126
Website	https://lungsrus.org/
Main Line	+1 (408) 998-5865
Email	info@lungsrus.org
Managed Care Plan	Kaiser Permanente
Community Support Services	Asthma Remediation

CARDEA 🫬 HEALTH	CARDEA HEALTH
About	Cardea Health is a nonprofit healthcare organization founded to connect marginalized populations to the clinical and supportive services they need to improve their health, remain stably housed in their community, and age in place. Cardea Health looks to serve people experiencing homelessness, providing a range of clinical services within permanent supportive housing sites to both address their medical needs and allow them to live independently in their communities, addressing a critical need within the system of care.
Location	2055 Fairmont Dr San Leandro, CA, 94578
Website	https://www.cardeahealth.org/general-8
Main Line	+1 (510) 835-3700
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Community Support Services	Recuperative Care (Medical Respite)



ConnectAmerica	CONNECT AMERICA WEST
About	Connect America West provides products and services that allow those that wish to maintain their independence and remain within their community, to do so, with dignity and peace of mind. Our reputation for outstanding service, support and results is why we are the preferred partner to over 1,000 healthcare organizations. Our partners have access to industry-leading products, support, services and the best solutions so that those who desire to remain independent and live within their community can do so.
Location	3 Bala Plaza West, Ste. 200 Bala Cynwyd, PA 19004
Website	https://www.connectamerica.com/west/
Main Line	+1 (800) 815-5809
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

East Bay Innovations	EAST BAY INNOVATIONS
About	EBI today offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community.
Location	2450 Washington Avenue, Suite 240 San Leandro, CA 94577
Website	https://www.eastbayinnovations.org/
Main Line	+1 (510) 618-1580
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Environmental Accessibility Adaptations Nursing Home Transition/Diversion to Assisted Living Community Transition Services/Facility Transition to Home Housing Community Supports



	EVOLVE EMOD
About	For improved symptom control and quality of life, Evolve offers home modifications to reduce attacks for severe asthma patients.
Location	5965 S 900 E, Ste 255 Murray, UT 84121
Website	https://www.evolve-emod.com/
Main Line	+1 (844) 438-7577
Email	info@evolve-emod.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Asthma Remediation

Home Safety Services	HOME SAFETY SERVICES
About	We built our reputation on a grass roots level, working with community associations, healthcare providers and ultimately the Veterans Administration to earn their trust and referrals, initially providing high-volume low-cost solutions such as grab bars and stair railings. Our scope of services has grown through the years to now encompass full-scale home modifications including shower conversions, wheelchair ramps and a wide spectrum of lift solutions.
Location	890 Cowan Road, Suite G Burlingame, CA 94010
Website	https://www.homesafety.net/
Main Line	+1 (888) 388-3811
Email	info@homesafety.net
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations



INDEPENDENT Living Systems	INDEPENDENT LIVING SYSTEMS
About	At Independent Living Systems, our comprehensive approach focuses on you and your needs because good health is more than your physical well-being.
Location	500 N Brand Blvd, Ste 675 Glendale, CA, 91203
Website	http://www.ilshealth.com
Main Line	+1 (888) 262-1292
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Tenancy and Sustaining Services Housing Transition Navigation Services Medically Supportive Food/Medically Tailored Meals

J&M <u>HOMECARE SERVICES, 11</u> Curing for those in need since 2001	J&M HOMECARE SERVICES
About	Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care services. We want to encourage family members who have taken on caregiving roles to feel supported when they need a break from those responsibilities. We also want to make sure that families who aren't from the East Bay region can rest easy knowing that their loved one is receiving the best care possible.
Location	16 Crow Canyon Ct #200 San Ramon, CA 94583
Website	https://jmhomecare.com/
Main Line	+1 (925) 552-6500
Email	NSOUSA@JMHOMECARE.COM
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services Personal Care & Homemaker Services



Lifeline	LIFELINE SYSTEMS COMPANY
About	Lifeline Cares brings together your Lifeline medical alert service with innovative tools designed to surround seniors with the right response, care, and services at the right time. Most importantly, Lifeline Cares is a way for you to be there for your aging loved one and your family, at any time.
Location	111 Lawrence St Framingham, MA, 01702
Website	http://www.lifeline.com
Main Line	+1 (855) 681-5351
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

LifeLong Medical Care	LIFELONG MEDICAL CARE: ADELINE
About	The LifeLong Supportive Housing Program (SHP) brings health and social services into subsidized affordable housing so that tenants with histories of homelessness can achieve housing stability and improve their quality of life.
Location	2730 Adeline Street Oakland, CA, 94607
Website	http://www.lifelongmedical.org
Main Line	+1 (510) 421-3215
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Recuperative Care (Medical Respite)



Clinical Home Modifications	LIFEWISECHM
About	Our team members have extensive knowledge and background in both healthcare and construction. This dynamic has allowed us to build an organization with a dedicated team of professionals working in partnership with managed care organizations and their members. We are committed to helping people remain at home safely and independently through innovative approaches in technology, project management and construction.
Location	3500 W 75th St,Ste 100 Prairie Village, KS, 66208
Website	http://www.lifewisechm.com
Main Line	+1 (913) 380-4246
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

MOM'S MEALS	MOM'S MEALS
About	At Mom's Meals, our mission is to improve life through better nutrition at home. We offer an experience unlike any other meal delivery program by providing refrigerated, medically tailored meals directly to your members' homes. Members also can choose what they would like to order from 9 condition specific menus, and we can reach any California address
Location	3210 Se Corporate Woods Dr Ankeny, CA, 50021
Website	www.momsmeals.com
Main Line	+1 (877) 508-6667
Alternative Contact	Customer Care Team Line: +1 (866) 224-9485
Managed Care Plan	Kaiser Permanente
Community Support Services	Medically Supportive Food/Medically Tailored Meals



Omatochi	ΟΜΑΤΟCΗΙ
About	Omatochi is a team dedicated to revolutionizing in-home care. We revitalize aging adults with skilled in-home health aides, a holistic wellness approach, and unparalleled technology. Our goal is to provide senior-centric in-home care that preserves independence instead of limiting it. Each patient is different, so our team works on learning how to best treat your loved one from YOU. We combine our expertise with your experiences to offer the best possible care.
Location	6500 Dublin Blvd, Suite 200G Dublin, CA 94568
Website	https://omatochi.com/
Main Line	+1 (925) 905-1662
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Environmental Accessibility Adaptations Nursing Home Transition/Diversion to Assisted Living Community Transition Services/Facility Transition to Home Personal Care and Homemaker Services Caregiver Respite Services

Pear Suite	PEAR SUITE
About	Pear Suite's skilled team of community health workers provide social screenings, care navigation, resource linking, and ongoing support to improve member engagement and health outcomes. Our staff come from the communities they serve, are bilingual, and are extremely compassionate, enabling them to better support hard-to-reach groups. In California, Pear Suite offers CHW and CS services.
Location	<mark>Unknown</mark>
Website	https://www.pearsuite.com/
Main Line	Unknown
Managed Care Plan	Kaiser Permanente
Community Support Services	Asthma Remediation Housing Tenancy and Sustaining Services Housing Transition Navigation Services

FOOD IS MEDICINE	PERFORMANCE KITCHEN
About	Our mission is to empower people to live life to the fullest. We work with insurance companies to provide Medically Tailored Meals to those who qualify.



Location	<mark>Unknown</mark>
Website	https://performancekitchen.com/
Main Line	+1 (844) 607-0676
Email	info@performancekitchen.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Medically Tailored Meals

THENEUGFEED	UNCUFFED PROJECT INC
About	The Uncuffed Project is dedicated to catalyzing transformative change, steering systemic shifts towards a more just and equitable world. Our commitment lies in making a lasting impact by delving into the root causes of social challenges, grounded in a profound understanding of our community's needs. Collaboration is at the heart of our approach, as we strive to innovate, empower, and carve a brighter future. The Uncuffed Project operates with a distinct vision, focusing on the marginalized, justice-impacted, and unhoused individuals, including women, men, and juveniles. We create a safe space and provide essential resources to prevent future recidivism and homelessness. Our services encompass housing, medical insurance, classes, and training, ensuring a successful reentry into their environments.
Location	926A Diablo Ave #410 Novato, CA 94947
Website	https://www.theuncuffedproject.org/
Main Line	+1 (415) 320-8798
Managed Care Plan	Kaiser Permanente
Community Support Services	Recuperative Care



ROOTS COMMUNITY HEALTH CENTER



About	Founded in Oakland, California, the mission of Roots Community Health Center is to uplift those impacted by systemic inequities and poverty. We accomplish this through medical and behavioral health care, health navigation, workforce enterprises, housing, outreach, and advocacy.		
Location			
	Main Clinic	Headquarters & Clinic	
	9925 International Blvd.	7272 Macarthur Blvd.	
	Oakland, CA 94606	Oakland, CA 94605	
			_
Website	www.rootsclinic.org		
Main Line	+1 (510) 777-1177		
Managed Care Plan	Alameda Alliance for Health		
Community Support Services	Asthma Remediation Housing Tenancy and Sustaining Services Housing Transition Navigation Services		

	SERENE HEALTH
About	We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose.
Location	2213 Buchanan Road, Suite 1052235 Polvorosa AveAntioch, CA 94509San Leandro, CA 94577
Website	www.serenehealth.com
Main Line	+1 (844) 737-3638
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Supports I Short-term Post-Hospital Housing I Community Transition Services I Nursing Facility Transition to a Home I Day Habilitation

	STAR NURSING
About	Our mission is to ensure that patients receive the highest level of care by connecting them with skilled and compassionate healthcare professionals. In addition, we always strive to build long-lasting relationships with our clients and staff, fostering a collaborative and supportive environment that enhances



	the healthcare experience for everyone involved. While working to ensure each facility reaches the 5-star rating they deserve, securing applicable funding.
Location	2795 E Bidwell St Suites 100-102, Folsom, CA 95630
Website	https://starnursing.com/
Main Line	+1 (877) 687-7399
Email	<u>care@starnursing.com</u>
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing transition/navigation services, Nursing Facility Transition/Diversion to Assisted Living Facilities, Community Transition Services/Nursing Facility Transition to a Home, Caregiver Respite services, Personal Care and Homemaker services

	STERLING HOSPITALIST MEDICAL GROUP
Location	12566 Valley View St, Garden Grove, CA 92845
Website	http://www.tihealthcare.com
Main Line	+1 (714) 897-1071
Email	MARC.WIRTZ@TIHEALTHCARE.COM
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Community Supports